

A virtual MEETING OF **Cwm Taf Public Services Board Joint Overview & Scrutiny Committee** IS TO BE HELD ON **Friday, 17TH SEPTEMBER, 2021 AT 2.00 PM.**

Meeting Contact: Sarah Handy - Members' Researcher & Scrutiny Officer
(07385401942)

AGENDA

1. THE 5 CORE STATUTORY FUNCTIONS OF THE CWM TAF JOINT OVERVIEW AND SCRUTINY COMMITTEE

Members of the JOSC are reminded that, as set out within its terms of reference, [their core statutory functions](#) include:-

- To review or scrutinise the decisions made or actions taken by Board;
- To review or scrutinise the Board's governance arrangements;
- To make reports or recommendations to the Board regarding its functions or governance arrangements;
- To consider matters relating to the Board as the Welsh Ministers may refer to it and report to the Welsh Ministers accordingly; and
- To carry out other functions in relation to the Board that are imposed on it by the Well-Being of Future Generations (Wales) Act 2015.

2. DECLARATION OF INTEREST

To receive disclosures of personal interests from Committee Members in accordance with the Code of Conduct.

Note:

1. Members are requested to identify the item number and subject that their interest relates to and signify the nature of the personal interest: and
2. Where Members withdraw from a meeting as a consequence of the disclosure of prejudicial interest they must notify the Chairman when they leave.

3. MINUTES

To approve, as an accurate record, the minutes of the meeting held on 23rd April 2021.

4. CHAIR AND VICE CHAIR APPOINTMENT

1. To appoint a Chair of the Cwm Taf Public Services Board Joint Overview & Scrutiny Committee for the Municipal Year 2021 – 2022; and,
2. To appoint a Vice Chair of the Cwm Taf Public Services Board Joint Overview & Scrutiny Committee for the Municipal Year 2021 – 2022.

5. THE CWM TAF JOINT OVERVIEW AND SCRUTINY COMMITTEE FORWARD WORK PROGRAMME 2021-22

For Members of the Cwm Taf PSB Joint Overview & Scrutiny Committee to consider the Forward Work Programme for the 2021/22 Municipal Year.

15 - 22

6. UPDATE ON THE CWM TAF ASSESSMENT OF WELL-BEING

To receive a representative from the Community Assessment Action Group to give an overview of progress and work achieved to date as well as proposed work.

23 - 102

7. THE CWM TAF JOINT OVERVIEW & SCRUTINY COMMITTEE INTERIM ANNUAL REPORT 2020-21

To receive Mr Christian Hanagan, Service Director, Democratic Services & Communications of Rhondda Cynon Taf County Borough Council, who will provide Members with an overview of the Cwm Taf Public Service Board Joint Overview & Scrutiny Committee Interim Annual Report for the 2020-21 Municipal Year.

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8. UPDATE FROM A PSB REPRESENTATIVE ON ONGOING WORK TO DELIVER AGAINST THE CWM TAF WELL-BEING PLAN 2018-2023

To receive an update on the work of the Board following the JOSOC recommendations.

9. INFORMATION REPORTS

- Draft Cwm Taf PSB Delivery Plan (Healthy People);
- Draft Cwm Taf Delivery Plan (Loneliness and Isolation)
- Draft Cwm Taf PSB Delivery Plan (Strong Economy);
- Draft Cwm Taf PSB Delivery Plan (Thriving Communities);
- Draft Cwm Taf PSB Work Plan 2021-22; and,
- Draft Cwm Taf PSB 27.07.21 minutes

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10. URGENT BUSINESS

To consider any other business, as the Chair feels appropriate.

11. CHAIRS REVIEW & CLOSE

To reflect on the meeting and actions to be taken forward

Circulation:-

Representing Merthyr Tydfil County Borough Council:

County Borough Councillors: T. Skinner, D. Isaac, D. Sammon, J. Davies, K. Gibbs.

Representing Rhondda Cynon Taf County Borough Council:

County Borough Councillors: J. Bonetto, G. Caple, W. Jones, A. Fox, A. Cox.

Co-opted Members:

Mr M. Jehu OBE – Local Health Board

Mr J. Jenkins – Community Health Council

Ms M. Lewis – RCT Citizen Representative

Mr M J. Maguire – Merthyr Citizen Representative

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Cwm Taf Public Services Board Joint Overview & Scrutiny Committee

Minutes of the virtual meeting of the Cwm Taf Public Services Board Joint Overview & Scrutiny Committee meeting held on Friday, 23 April 2021 at 2.00 pm.

County Borough Councillors - Cwm Taf Public Services Board Joint Overview & Scrutiny Committee Members in attendance:-

Councillor J Bonetto (Chair)

Merthyr Tydfil County Borough Councillors

Councillor D. Sammon Councillor K. Gibbs
Councillor Isaac

Rhondda Cynon Taf County Borough Councillors

Councillor G Caple Councillor W Jones
Councillor A Fox

Officers in attendance

Ms K Smith, Cwm Taf Senior PSB Support Officer
Mr M Crumby, Head of Procurement Delivery, RCTCBC
Ms W Edwards, Service Director – Community Services, RCTCBC
Mr C Hanagan, Service Director of Democratic Services & Communication, RCTCBC
Handy, Members Researcher' and Scrutiny Officer, RCTCBC
Ms J Nicholls, Principal Scrutiny Officer, RCTCBC
Mr Derek James, Service Director – Prosperity and Development, RCTCBC
Mr Alyn Owen, Interim Chief Executive, MTCBC
Mr Paul Davies, Procurement Manager, MTCBC

Co-opted Members in attendance

Mr Mel Jehu, Local Health Board Representative
Mr Maguire – Merthyr Tydfil Citizen Representative

Others in attendance

Mr Mark Brace, Chair of the Public Service Board

11 Welcome and Introductions

The Chair welcomed Members and Officers to the last meeting of the Cwm Taf Public Service Board Joint Overview and Scrutiny Committee meeting for the 2020-21 Municipal Year. The Chair also asked Members

and Officers to introduce themselves to ensure ease of reference.

12 The 5 core statutory functions of the Cwm Taf Joint Overview and Scrutiny Committee

The Chair asked Members to note the 5 core statutory functions of the Cwm Taf Joint Overview and Scrutiny Committee.

13 Declaration of Interest

In accordance with the Council's Code of Conduct, there were no declarations made pertaining to the agenda.

14 Minutes

It was **RESOLVED** to approve the minutes of the 4th December 2020 as an accurate reflection of the meeting.

15 Report of the Service Director, Democratic Services & Communication

The Service Director, Democratic Services & Communication provide an update for Members of the Cwm Taf Public Service Board Joint Overview & Scrutiny Committee in respect of the agreed forward work programme, Annual report 2020/21 and proposals beyond the Councils' Annual General meetings.

The Service Director, Democratic Services & Communication informed Members that following the Councils' respective AGM's, the membership of the committee will be confirmed and a further governance report will be delivered to the first meeting of the 2021/22 Municipal Year, setting out the administrative arrangements and forward work programme resulting from the joint local authority discussions. Members were reminded that the agreed approach will ensure that Members of the JOSC will continue to work together with shared responsibility for improved outcomes with the most appropriate support and resources in place.

Following discussion, Members acknowledge the content of the report and the update provided to Members by the Service Director, Democratic Services & Communications.

16 To Receive the Chair of the PSB

The Chair welcomed the Chair of the Cwm Taf Public Service Board (PSB), Mr Mark Brace, to the meeting and thanked him for his attendance.

The Chair of the PSB thanked Members of the Joint Overview and Scrutiny Committee for inviting him to give a progress update on the PSB

in terms of response and recovery and the work of the Community Impact Assessment.

The Chair of the PSB reminded Members of his presentation to Committee on the 4th December 2020. He reminded Committee Members that the JOSCS was given an update on how the PSB had navigated and worked within the context of the Covid-19 pandemic and asked the key questions:

- How are we making a positive difference in our communities; and,
- Are our mechanisms for delivery right, and are they working

JOSCS Members were informed that the Board last met on 26 January and the first item of business was to confirm the role of the Chair. Members were reminded that the position of Vice Chair is currently vacant but the PSB welcomes the opportunities that sharing a Chair with Bridgend PSB presents.

The Board also approved the PSB Budget for 2021/22, as well as agreeing to continue the current support arrangements.

Mr Brace informed the Committee that the focus of the Board was mostly on the role of the PSB in Covid-19 response and recovery. At the time of the meeting, Wales was still in full lockdown with no information on how the restrictions would be eased. However, positive news was reported about sustained reduction in cases and rollout of community testing and the vaccination programme. Colleagues driving this work thanked the exceptional partnership working facilitating the achievements.

In respect of the PSB's Role in Recovery and its future focus the following points were noted:

- PSB Members were each invited to give an update on how each organisation had been impacted and managed to date and all expressed its thanks for the incredible effort made by staff across all organisations.
- Themes emerged as common areas of concern for organisations as a result of Covid-19 such as homelessness, mental health and wellbeing, impact on children and young people / distance learning, employment and the economy and climate change.
- The Board noted the struggles that many staff are facing with regards to handling sensitive conversations when working from home, feelings of fatigue and managing wellbeing.
- It was acknowledged that the governance structures required by WG and the PSB aren't conducive to the speed at which organisations have had to work.
- Moving forward, consideration needs to be given to how the flexibility and responses can be built upon as a new approach to

working. The Board needs to better understand what it can do, and then establish the governance to sort out the 'how', in line with the 5 ways of working.

- Clear focus on fewer, more targeted, priorities going forward to ensure the delivery of tangible results through existing mechanisms or addressing gaps.
- Chairs and Support Teams for PSBs collectively met with Julie James, Minister for Housing and Local Government in March to discuss the role of the PSB and the ongoing struggles the Boards face in terms of funding, unclear role and remit and lack of flexibility. We can share any notes from that meeting once released by WG.

In respect of the Well-being Assessment and Regional Working, the Chair of the PSB informed JOSC Members of the following points:

- *The PSB needs to undertake an assessment of well-being to be published in May 2022. This will be a joint assessment with Bridgend PSB, resulting in one Cwm Taf Morgannwg Wellbeing Assessment.*
- *As previously mentioned, we also intend to collaborate with the Regional Partnership Board as much as possible. They need to undertake and publish a Population Needs Assessment by April 2022 so resources, intelligence, information and opportunities for involvement will be shared as much as possible.*
- *WG have confirmed they are resuming the PSB support grant for 2021-22 to assist with the Wellbeing Assessment. This will be paid regionally, and the intention is to use the funds to support with involvement and analysis work.*
- *This is being further discussed at PSB on 27 April where we will also be discussing examples of regional working that has been successful and looking at how and what has worked for us to build on.*
- *PSB continues to work within the structures of the Regional Strategic Oversight Group. To this end, the PSB Support Team has undertaken a food sufficiency review (November 2020) and has just completed the first part of a mental health scoping review. This is with the Protect Tactical Group for review and being shared with PSB on 27 April. It will also be shared with the RPB with a view to informing commissioning practices and understanding gaps in provision / struggles facing our communities.*
- *Owing to Covid and capacity, we have had to pause the plans we had to hold the Joint Strategic Conference with the Health Foundation. We hope to be able to arrange something for late spring / early summer and an invitation will be extended to JOSC members.*
- *The intention is still to have one PSB covering Cwm Taf Morgannwg, mirroring the footprint of the Regional Partnership Board. The Assessment will be a useful vehicle for doing this, and*

we know that we must be one PSB by the time of publishing a joint Well-being Plan.

In respect of the PSB's ongoing work, Members were informed that:

- *Regional working with the **Centre for Local Economic Strategies (CLES) on progressive procurement and Community Wealth Building**. A spend analysis has been completed as well as a commencement workshop and an implementation planning workshop resulting in actions needed to progress the work. These are around:*
 - *developing a more comprehensive understanding of local suppliers,*
 - *reviewing 'leakage contracts' of spends outside of Wales and potential to use local suppliers, and*
 - *Streamlining and developing contract procedure rules and practice in relation to lower value contracts (below £25k / £50k).*

Capacity within CLES has been flagged as an issue but they are expanding their support team.

- *'**The Great Escape**' project using Natural Resources Wales Strategic Allocated Funds has concluded and final reports have been submitted. Led by Interlink RCT, the project provided socially distanced outdoor activities for targeted groups of people (children and young people, young families) to improve physical and mental well-being. One group that received funding to deliver work was featured on BBC Wales: 'Cynon Valley Organic Adventures'.*
- *The PSB will be publishing its **Annual Report** in July 2021 covering the work of the Board over the last year. A draft is going to the PSB meeting on 27 April and can be shared with JOSOC prior to publication for comment.*
- *Cwm Taf PSB were approached to take part in a **Best Practice Xchange** held in mid-March to discuss the Live Lab work on preventing and mitigating the impact of Adverse Childhood Experiences (ACEs). Simon James of Interlink and Charlotte Waite of Platform gave an update and overview of the approach, the findings and the resulting recommendations and progress to date. Their presentation was very well received and will be part of an article on the next PSB Bulletin.*
- *The next meeting of the PSB will also see partners receive an update and presentation from our CVCs, Interlink and VAMT, who have been working with the Bevan Foundation to review what has worked over the last 12 months from a community perspective based on action research undertaken. This is linked to the ongoing **community development** work and the actions that came from*

the Live Lab.

To conclude, the Chair of the PSB thanked Councillor Bonetto for welcoming him and allowing him to present the update to Committee.

Following the update from the Chair of the PSB, the PSB Support Officer, Ms Kirsty Smith, provided Committee Members with a further update. Members were advised that discussions are ongoing in respect of the Board's future work programme and joint working strategy. The relationship with the Regional Partnership Board was also emphasised and that the future plan will be to merge to create one central PSB.

Following discussion, Members were furnished with the opportunity to ask questions.

Mr Mel Jehu, Co-opted Member representing the Local Health Board, queried when Committee Members of the JOSC would be in a position to receive a strategic/operational plan from the PSB. Mr Jehu emphasised the importance of the JOSC Members being able to scrutinise the Board's delivery plan and its outcomes. The Chair of the PSB referenced the Board's upcoming Annual Report, which will include the Board's plans for the future. Mr Brace also referenced issues around the Board struggling for its role and purpose, and assured JOSC Members that going forward there will be a clear focus on fewer priorities. Mr Jehu raised his concerns in respect of annual reports being retrospective and noted the need to have a report that outlines the Board's future work and its target outcomes. The Chair of the PSB noted his agreement and noted that this will be something that they aim to achieve in the annual report and beyond. Kirsty Smith, the PSB Senior Support Officer, referenced elements of under-funding and under resourcing and emphasised that time constraints, staff capacity within the partnership and the volume of work has been a difficulty.

Councillor Gibbs noted his agreement with the points raised by Mr Mel Jehu and emphasised his admiration for the work of the public service areas during the pandemic. Councillor Gibbs also referenced the latest data of zero COVID cases in Prince Charles Hospital and queried how this compared with other hospitals within the region. The Chair of the PSB informed Members that he didn't have the figures in front of him but that this is something he would raise during the next PSB meeting. Mr Mel Jehu informed JOSC Members that during a briefing yesterday he was informed that it's the lowest case rate so far and that Merthyr Tydfil has had the lowest reductions.

A further comment was made by Councillor Caple and the aftereffects of COVID. Councillor Caple noted that the next few years will be extremely resource intensive and queried what plans are in place to deal with this going forward. The Chair of the PSB noted that this question highlights the Board's attempt to focus on specific priorities and the need for the Board to work closely with the Regional Partnership Board. The Chair of

the PSB noted the issues such as vulnerability will be key issues for the Board going forward and he emphasised the need for the Board to be a co-ordination point in the future. The Chair of the JOSC welcomed the fact that the Board are looking to focus its priorities going forward.

Councillor Jones noted that prioritising work will be very difficult and he noted the problems ahead of us such as long Covid and long NHS waiting lists.

Councillor Isaac noted the effect of Covid on staff wellbeing and referenced a piece of work by the Welsh Government titled 'A healthier Wales: Workforce Strategy for Health and Social Care' and queried where this fits in with the Future Generations Act and whether this is something that the Scrutiny Committee should be looking at in conjunction with the Board going forward. The Chair of the PSB noted his agreement and the need to take into account the work of the Welsh Government as well as the Future Generations Act to be able to make sure that we are well appraised of all the approaches. Kirsty Smith, the PSB Senior Support Officer, informed Members that the 'Healthier Wales' strategy by Welsh Government is more aligned to the work of the Regional Partnership Board but that it is something all support teams are considering.

Following discussion, the Chair of the JOSC thanked the Chair of the PSB and the PSB Senior Support Officer for the informative report and thanked them for their attendance.

17 Cwm Taf Wellbeing Plan Objective- Strong Economy

The Head of Procurement Delivery RCTCBC provided Members with a summary of the expenditure on 'goods works and services' that takes place locally by Rhondda Cynon Taf County Borough Council and Merthyr Tydfil County Borough Council.

Members were informed that in order to deliver the range of services that the Councils are responsible for, contracts are put in place with a large number of external organisations. In addition to delivering contracts that are compliant with the law, the Procurement Service(s) has a key role in supporting and enabling service areas to deliver economic, social, environmental and cultural outcomes through the contracting process.

The Head of Procurement and Delivery provided Members with a brief overview of the regulatory requirements that Contracting Authorities are legally obliged to follow and provides a summary of spend that has occurred for the financial year 2020/21.

In conclusion, Members were advised that high level monitoring provides assurance that there is significant public spend directly with businesses within our local communities. Through active engagement and appropriate procurement practices, we believe there is scope to improve

local spend levels further.

Following the update, Members **ACKNOWLEDGED** the contents of the report, in particular the financial values spent with local suppliers across both Councils.

Following on from this, The Service Director Community Services RCTCBC provided Members with a presentation and a short video overview in respect of employment and skills in the county.

Following the presentation and video, Members were provided with the opportunity to ask questions.

Councillor Isaac welcomed the scheme to get people back into work and queried whether feedback was being provided by employers to applicants who were not successful in obtaining the role. He noted that any feedback given by employers could do a lot to boost the applicant's confidence in the future. The Service Director RCTCBC noted her agreement and assured Members that employers on the scheme always provide feedback to the applicant and in particular about how the applicant could improve. The Service Director RCTCBC also noted that this responsibility also falls on to large organisations such as the Council and assured Members that the Council will provide feedback to every applicant (who requests it) as part of its HR process.

Councillor Caple queried whether the scheme monitors vacancies in both the private and public sector. The Service Director advised Members that they do receive data updates from Data Cymru in both RCT and Merthyr Tydfil and assured Members that those updates are received through on a regular basis. Members were advised that this also links in with the work being done with our Regeneration service and that an Employment Liaison Officer will work closely with partners to see any future developments in respect of employment opportunities in the region. The Service Director also assured Members that a Local Authority cluster group meets every two months to consider any employment opportunities in the region and that knowledge is shared between partners.

Following the presentation, Members **ACKNOWLEDGED** the update from the Service Director Community Services and the Chair thanked her for providing the Committee with a comprehensive update.

18 Chair's Review & Close

The Chair thanked Members for attending and for engaging in a constructive discussion. The Chair also thanked Members and Officers for contributing to the work of the JOSc throughout the 2020-21 Municipal Year. The Chair reminded Members that the date of the next meeting will be scheduled shortly following both Councils respective AGM meetings.

This meeting closed at 3:32pm

**Councillor J. Bonetto
Chair**

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CWM TAF PUBLIC SERVICES BOARD JOINT OVERVIEW & SCRUTINY COMMITTEE



17th September 2021

REPORT OF THE SERVICE DIRECTOR DEMOCRATIC SERVICES AND COMMUNICATIONS, RCTCBC

DRAFT FORWARD WORK PROGRAMME: 2021- 2022 MUNICIPAL YEAR

1. PURPOSE OF THE REPORT

1.1 The purpose of this report is to provide Members of the Cwm Taf Public Services Board Joint Overview & Scrutiny Committee (JOSC) with a Forward Work Programme for the Municipal Year 2021/22.

2. RECOMMENDATIONS

2.1 It is recommended that Members:-

- i. Acknowledge the contents of the proposed draft forward work programme of the Cwm Taf Public Services Board Joint Overview & Scrutiny Committee for the 2021/22 Municipal Year, attached as Appendix 1 to the report;
- ii. Consider progress, achievements, and the effectiveness of the scrutiny work programme and scrutiny practice; and,
- iii. Consider and determine other matters it may wish to consider, challenge and scrutinise over this period.

3. REASONS FOR RECOMMENDATIONS

3.1 It is proposed that Members of the Scrutiny Committee have the opportunity to consider its work programme for the 2021/22 Municipal Year and that the proposed work programme allows for an element of flexibility and taking into account any additional consultative documents or legislative matters requiring attention.

4. BACKGROUND

4.1 An effective Forward Work Programme will identify the issues that the JOSC wishes to focus on throughout the year and provide a clear rationale as to why particular issues have been selected, as well as the approach that will be undertaken. The intention is to adopt a flexible approach to the FWP and to revisit it at regular intervals to ensure the items are valid and worthwhile. Members' input will also be sought on suggested topics for consideration as

determining its own work programme and deciding on what evidence to seek to fulfil its scrutiny role; asking relevant and timely questions at meetings are all key to good scrutiny

4.2 This year, it is proposed that the JOSC agrees to scrutinise the work of the Community Impact Wellbeing Plan as well as the PSB delivery plans for existing Well-being Objectives, which will provide the Committee with the opportunity to produce a meaningful outcome at the end of the year. The items listed for consideration by the Committee are attached at **Appendix 1**.

4.3 Members of the JOSC will be able to ensure the PSB is taking all reasonable steps to meet its objectives, monitor progress to date and consider the extent to which differences are being made to the communities of Cwm Taf in improving the social, economic, environmental and cultural well-being of the area.

4.4 The JOSC will also receive timely copies of the minutes and the Work Programme of the Cwm Taf PSB to inform the JOSC's future Work Programme.

4.5 Last year, Members of the JOSC noted that over the medium term the Public Service Board must demonstrate its value and role in improving the delivery of public services and that its purpose makes a positive difference to the residents of Merthyr and Rhondda Cynon Taf. This recommendation has been incorporated into the Forward Work Programme 2021-22 and Members of the JOSC have been provided with the opportunity to hear and learn experiences from partners in respect of their experiences during the pandemic, the value of the PSB and to hear evidence from corporate leads of the public sector bodies.

5. CONSULTATION / INVOLVEMENT

5.1 The draft Cwm Taf Public Services Board Joint Overview & Scrutiny Committee Forward Work Programme has been developed in discussions with the relevant senior officers.

6. EQUALITY AND DIVERSITY IMPLICATIONS

6.1 An Equality Impact Assessment is not required as the contents of the report are for information purposes only.

7. FINANCIAL IMPLICATIONS

7.1 There are no financial implications aligned to this report.

8. LEGAL IMPLICATIONS OR LEGISLATION CONSIDERED

8.1 The report has been prepared in accordance with paragraph 12.1 (Part 4) of the Council's Constitution.

9. LINKS TO PSB'S WELL-BEING OBJECTIVES

9.1 The recommended approach set out supports the Public Service Board Wellbeing objectives by ensuring progress of the JOSC is robustly scrutinised by the Committee, the public and others with a vested interest.

9.2 The proposed approach will also support the requirements set out in the 'Statutory guidance on the Well-being of Future Generations (Wales) Act 2015' which states:

- A public body must take account of the importance of involving other persons with an interest in achieving the well-being goals and ensure those persons reflect the diversity of the population;
- Effective involvement of people and communities in decisions that affect them is at the heart of improving well-being currently and in the future; and,
- It is vital to factor people's needs; ensuring engagement is meaningful and effective.

10. CONCLUSION

10.1 Members of the Cwm Taf Public Services Board Joint Overview & Scrutiny Committee are asked to identify any items they would like to review in greater detail and to agree the draft Cwm Taf Public Services Board Joint Overview & Scrutiny Committee forward work programme for the 2021/22 Municipal Year.

Contact Officer: Sarah Handy, Members Researcher & Scrutiny Officer
Contact address: RCTCBC, The Pavilions, Clydach Vale, Tonypany, CF40 2XX
Contact number: 07385401942
Email: sarah.handy@rctcbc.gov.uk

LOCAL GOVERNMENT ACT 1972

AS AMENDED BY

THE LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985

RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

**CWM TAF PUBLIC SERVICES BOARD JOINT OVERVIEW & SCRUTINY
COMMITTEE**

4th DECEMBER 2020

REPORT OF THE SERVICE DIRECTOR, DEMOCRATIC SERVICES &

COMMUNICATION, RCTCBC

Cwm Taf Public Services Board Joint Overview and Scrutiny Committee Work Programme Descriptors 2021/22



(The Work Programme is reviewed at each meeting and as such is subject to change)

APPENDIX 1

Date / Timing	Overarching Item	Officer / PSB Member	Scrutiny Focus
17th September 2021 2.00pm-4.00pm	Chair and Vice Chair Appointment	Service Director Democratic Services & Communications (RCTCBC) / Andrew Mogford – Head of Corporate Services MTCBC, Ann Taylor – Head of Democratic Services; Ceri Dinham - Corporate Communications, Consultation and Engagement Manager	To appoint a Chair and Vice Chair of the Cwm Taf PSB JOSOC for the 2021-22 Municipal Year.
	The Cwm Taf PSB Joint Overview & Scrutiny Forward Work Programme	Service Director Democratic Services & Communications (RCTCBC) / Andrew Mogford - Head of Corporate Services MTCBC, Ann Taylor – Head of Democratic Services; Ceri Dinham - Corporate Communications, Consultation and Engagement Manager	To developing a Forward Work Programme (FWP), agreeing a schedule of meetings of the JOSOC and identifying any further training requirements.
	To receive the Cwm Taf Joint Overview & Scrutiny Draft Interim Annual Report 2020-21	Service Director Democratic Services & Communications (RCTCBC) / Head of Corporate Services MTCBC, Ann Taylor – Head of Democratic Services; Ceri Dinham - Corporate Communications, Consultation and Engagement	Scrutiny and Challenge: To receive the draft Joint Overview & Scrutiny Draft Interim Annual Report 2020-21
	Update on the Cwm Taf Assessment of Well-being	PSB Senior Officers / representative from the Community Impact Assessment Group.	Scrutiny and challenge To receive a representative from the Community Assessment Action Group to give an overview of progress and

As per the WAO scrutiny forward work programmes should: provide a clear rationale for topic selection; be more outcome focussed; ensure that the method of scrutiny is best suited to the topic area and the outcome desired; align scrutiny programmes with the council's performance management, self-evaluation and improvement arrangements.

Cwm Taf Public Services Board Joint Overview and Scrutiny Committee Work Programme Descriptors 2021/22

(The Work Programme is reviewed at each meeting and as such is subject to change)

			work achieved to date as well as proposed work.
	Update from a PSB representative on ongoing work to deliver against the Cwm Taf Well-being Plan 2018-2023.	PSB representative / The Chair of the PSB	Scrutiny Feedback: To receive an update on the work of the Board following the JOSC recommendations to the Board
19th November 2021 2.00pm – 4.00pm	To receive an update on the Quarter 1 PSB Work Programme and objectives achieved to date.	A PSB Representative	Scrutiny and Challenge: Members will have the opportunity to monitor progress in this area and identify whether the PSB is meeting its objectives.
	To receive an update on the work of the Community Assessment Action Group regarding the Well-being Assessment	A PSB Representative	Scrutiny and Challenge: An update on the progress made to date and Members will have the opportunity to monitor progress in this area.
28th January 2022 2:00- 4:00pm	For Members to be involved as consultees in the Well-being Assessment Consultation 2022	A representative from the Community Assessment Action Group	Scrutiny and Challenge An opportunity for JOSC Members to be consultees on the Well-being Assessment consultation 2022 and to provide feedback on progress to date and future plans.

Cwm Taf Public Services Board Joint Overview and Scrutiny Committee Work Programme Descriptors 2021/22

(The Work Programme is reviewed at each meeting and as such is subject to change)

	Quarterly update on the work of the PSB	A representative from the PSB	<p style="text-align: center;">Scrutiny and Challenge:</p> <p>Members will have the opportunity to monitor progress in this area and identify whether the PSB is meeting its objectives.</p>
<p>11th March 2022 2:00 – 4:00pm</p>	<p style="text-align: center;">Site Visit:</p> <p>For Members of the JOSC to conduct a site visit to the Community Hub in Merthyr Tydfil.</p>	PSB Senior Support Officers / Officers from the Hub and Wendy Edwards (RCTCBC) Service Director Community Services/ Chris Hole – Head of Community Wellbeing and Alyn Owen – Deputy Chief Executive/ Chief Officer of Regeneration & Public Protection	<p style="text-align: center;">Scrutiny and Challenge:</p> <p>The Lead Officer(s) for this objective will provide an update on the progress made to date in relation to the Well-being Plan 2018-2023. Members will have the opportunity to monitor progress in this area.</p>
	To receive a progress update from Chair of the PSB	Mr Mark Brace (Chair of the PSB)	<p style="text-align: center;">Scrutiny and Challenge:</p> <p>To receive the Chair of the Cwm Taf Public Service Board who will provide a verbal update on all progress made to date and outline future plans.</p>

Cwm Taf Public Services Board Joint Overview and Scrutiny Committee Work Programme Descriptors 2021/22

(The Work Programme is reviewed at each meeting and as such is subject to change)

	To receive the Cwm Taf Joint Overview & Scrutiny Draft Annual Report	Service Director Democratic Services & Communications (RCTCBC) / Head of Corporate Services MTCBC, Ann Taylor – Head of Democratic Services; Ceri Dinham - Corporate Communications, Consultation and Engagement Manager	Scrutiny and Challenge: To receive the draft Joint Overview & Scrutiny Draft Annual Report
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Training Requirements:

Members to identify any training requirements at the first meeting of the JOSc.

DRAFT



ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

Citizen Priorities

2021

Facilitators Guide





ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

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ACTIVITY 3: 1 POSITIVE CHANGE

CITIZEN PRIORITIES MAPPING - ORGANISATIONS

MENTAL HEALTH

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2020 CITIZEN PRIORITIES

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PARENTS AND UNPAID CARERS

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2020 CITIZEN PRIORITIES

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ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

INTRODUCTION

Whilst reflecting on the impact of the covid-19 pandemic across communities within Cwm Taf Morgannwg, the Regional Partnership Board (RPB) with the help of the Our Voice Matters project (an ICF funded project commissioned by the RPB) analysed data generated through citizen engagement activities both pre and during covid-19 lockdown periods. In September 2020, this analysis led to the identification of citizen priorities. Based on the data these priorities were then split into the below 5 group classifications:

- Children and Young People
- Older People
- People with Learning Disabilities
- People who access Mental Health services
- Parents and Unpaid Carers

However, for 2021 the hope is that priorities will be developed for as many other identifiable groups of residents across the region as possible.

Now, as work is being undertaken to produce a new round of assessments for both the Public Services Boards (PSBs) for Bridgend and Cwm Taf, as well as the RPB, namely the Assessment of Local Well-Being and Need, it was felt that these citizen priorities should be reviewed and expanded to provide a current picture of priorities that reflect the voice and experiences of residents across Cwm Taf Morgannwg.

This toolkit has been developed to assist partner organisations across the region to engage and involve the residents they work with to have a voice in the development of the assessments. Within the first section of this toolkit, a brief guide has been developed to help baseline priorities for other identifiable groups outside of the 5 listed above. This could include residents with sensory impairments, homeless residents, residents from the BAME community and residents who experience or are at risk of domestic violence. This is not an exhaustive list and priorities are welcomed from any identifiable group from the Cwm Taf Morgannwg region.

The remainder of the toolkit then develops the previously identified priorities for the 5 groups listed above. Under each of these groups, users of this toolkit will find a review of the 2020 citizen priorities alongside 3 suggested engagement activities. These activities can be used as they are or further developed by partner organisations to meet the specific needs of those they are engaging. Each section then concludes with an organisational mapping tool for organisations to indicate which of the priorities they are currently working towards and how.

The final section of the toolkit outlines how partner organisations can feedback information gathered, as well as how they and those they engage, can be informed of how the data is being used within the Assessment of Local Well-Being and Need, as well as future engagement opportunities and toolkits.



ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

BASELINING PRIORITIES FOR GROUPS NOT CURRENTLY REPRESENTED

The Assessment of Local Well-being and Need is designed with the focus to represent all residents across Cwm Taf Morgannwg. With this in mind, we recognise that the 5 identified priority groups the citizen priorities report focused on in 2020 are not fully representative of all groups across our communities. Therefore, as part of our work in 2021, we are inviting other identifiable groups to baseline their priorities for inclusion within the work associated with the Assessment of Local Well-Being and Need, as well as wider future engagement and decision making activities at both local and regional levels.

To identify priorities for a particular group of residents, it is important to create opportunities for them to share their stories and experiences in a broad non agenda-ed manner. This allows for the 'What Matters To Me' statement to be the primary focus of the conversation. Organisations facilitating the baselining of priorities are then encouraged to develop thematic groups from the stories and experiences captured within their engagement activities. This will then be used to build an overview of priorities to feedback for wider analysis against pre-existing data as well as priority baselines from other organisations/parts of the region. A set of regional citizen priorities can then be created for these groups. The Our Voice Matters project is able to offer a range of support and guidance to organisations baselining priorities.

In addition, stories, quotes, experiences and ideas are also welcomed to provide context to the priority baselines being submitted. These can be included in a range of formats depending on what suits the needs of the individuals or groups being engaged and the organisations engaging them.

Some common themes have been included within this pack to act as conversation starters /prompts if residents struggle to identify things that are important to them. These should be explored as broad headings in which to encourage residents to think about their lives and experiences. These common themes are not a tick list and therefore do not need to be explored or seen as important to everyone, equally the list is not exhaustive and residents may identify priorities outside of these themes.



ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

BASELINING PRIORITIES FOR GROUPS NOT CURRENTLY REPRESENTED

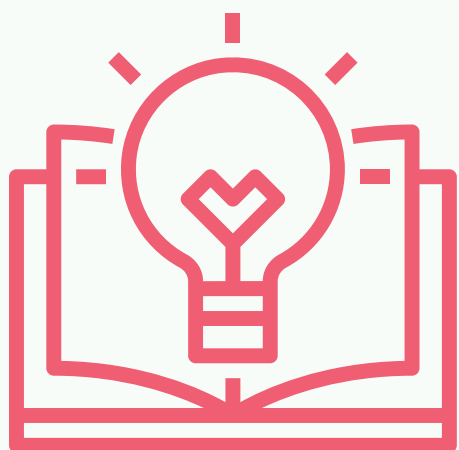


HOME

HEALTH



EMPLOYMENT



EDUCATION AND LEARNING

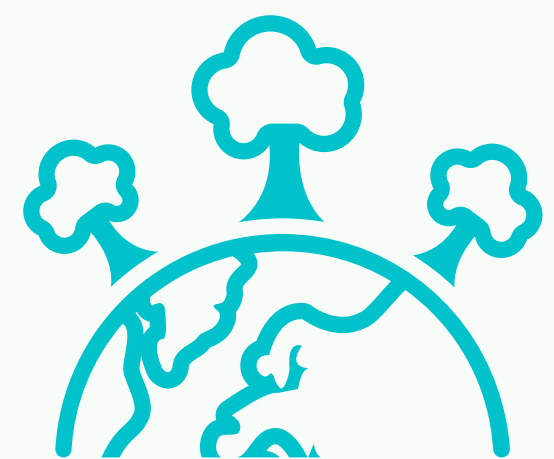
MY COMMUNITY



MENTAL HEALTH AND WELLBEING



HAVING A VOICE AND BEING VALUED



THE ENVIRONMENT AND NATURAL GREEN SPACES

FRIENDSHIPS AND RELATIONSHIPS



ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

CHILDREN AND YOUNG PEOPLE





ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

CHILDREN AND YOUNG PEOPLE PRIORITIES 2020

RESILIENCE BUILDING/ MENTAL HEALTH AND WELLBEING

- tackling bullying by increasing respect for others and strengthening friendships and peer support networks
- targeted support to overcome fear and anxiety associated with Covid-19 and lockdown
- improved access to counselling services and mental health support
- more confidence building activities to help increase self-esteem and worth

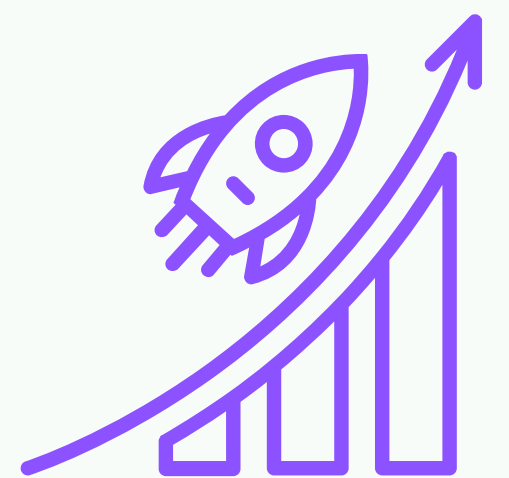


COMMUNITY INTEGRATION AND SAFE PLACES

- more opportunities to play an active role in their communities
- development of designated safe places for children and young people
- more opportunities for the community to come together and take care of one another

ASPIRATIONS, CAREERS AND OPPORTUNITIES

- more/new opportunities to help them identify their skills and talents
- more opportunities to try new things
- support to achieve their dreams



COMMUNICATION AND INFORMATION SHARING

- better access to accurate and reliable information
- improved internet infrastructure and access to technology
- more work to protect people online and tech people online safety

ASSESSMENT OF LOCAL WELL-BEING AND NEED

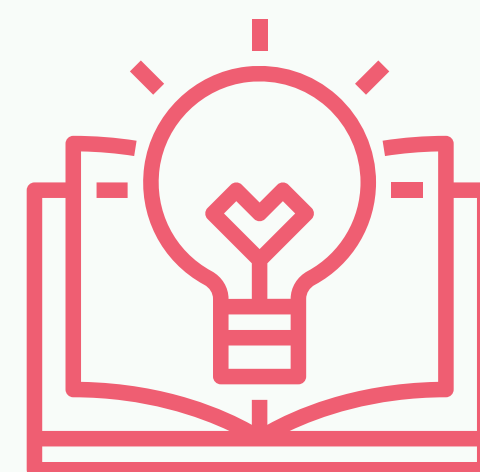
ENGAGEMENT TOOLKIT 1

CHILDREN AND YOUNG PEOPLE PRIORITIES 2020



EDUCATION AND LIFE SKILLS

- more mental health and well-being support in school
- the issue of bullying, especially in schools and education settings to be resolved
- more opportunity for life skills learning to equip children and young people better for the future
- more opportunity to try new things



FRIENDSHIPS AND PEER SUPPORT

- more support to make, sustain and strengthen friendships
- opportunities to build better peer support networks

YOUTH VOICE - WE WANT TO BE HEARD!

- to be fully involved, and seen as equal and valued contributors to decision making processes
- to be informed of the progress of consultations and decisions that they are part of
- provided clear and understandable justification when things cannot be done in the way they would like





ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 1: MEANING BEHIND THE PRIORITY

We know that the way in which residents interpret each of the priority headings will be different. This will be based on their previous individualised experiences and knowledge of/with the priority. To help us ensure we understand what residents mean through the information they share with us, it is important for us to give room to residents to describe the priorities in their own way, and through their own experiences. This first activity in the toolkit is designed to give residents the freedom to do this effectively on both an individual and group basis through word association and storytelling techniques.

WORD ASSOCIATION: INDIVIDUAL BASIS

Some of our interactions with residents will be on an individual basis. Equally, some residents may prefer to complete this activity on an individual basis within a group context. Therefore the following option has been developed to ensure that the activity is as accessible as possible to those who want to be involved.

METHOD

1. create a series of spider diagrams with each of the 2020 citizen priorities for children and young people at the centre (see IA for reference)
2. ask residents what thoughts and emotions come into their heads when they hear each of the priorities (NB: you may also want to condense each priority into a single word or smaller phrase depending on the individual you are working with)
3. give residents a maximum of 2 minutes to write down or say everything that comes to mind when they hear that word/phrase/priority
4. once completed ask residents to reflect on the words they have chosen, and to identify 3 words they feel best describes the word/phrase/priority based on their experiences, knowledge, opinions and ideas (see IB for reference)
5. taking each of these 3 identified words, expand on their reasoning by asking residents to develop a sentence/story that showcases why they chose those words/decided those words were the most important
6. encourage residents throughout to expand and share all information they want to regarding the word/phrase/priority - allow plenty of time

ASSESSMENT OF LOCAL WELL-BEING AND NEED

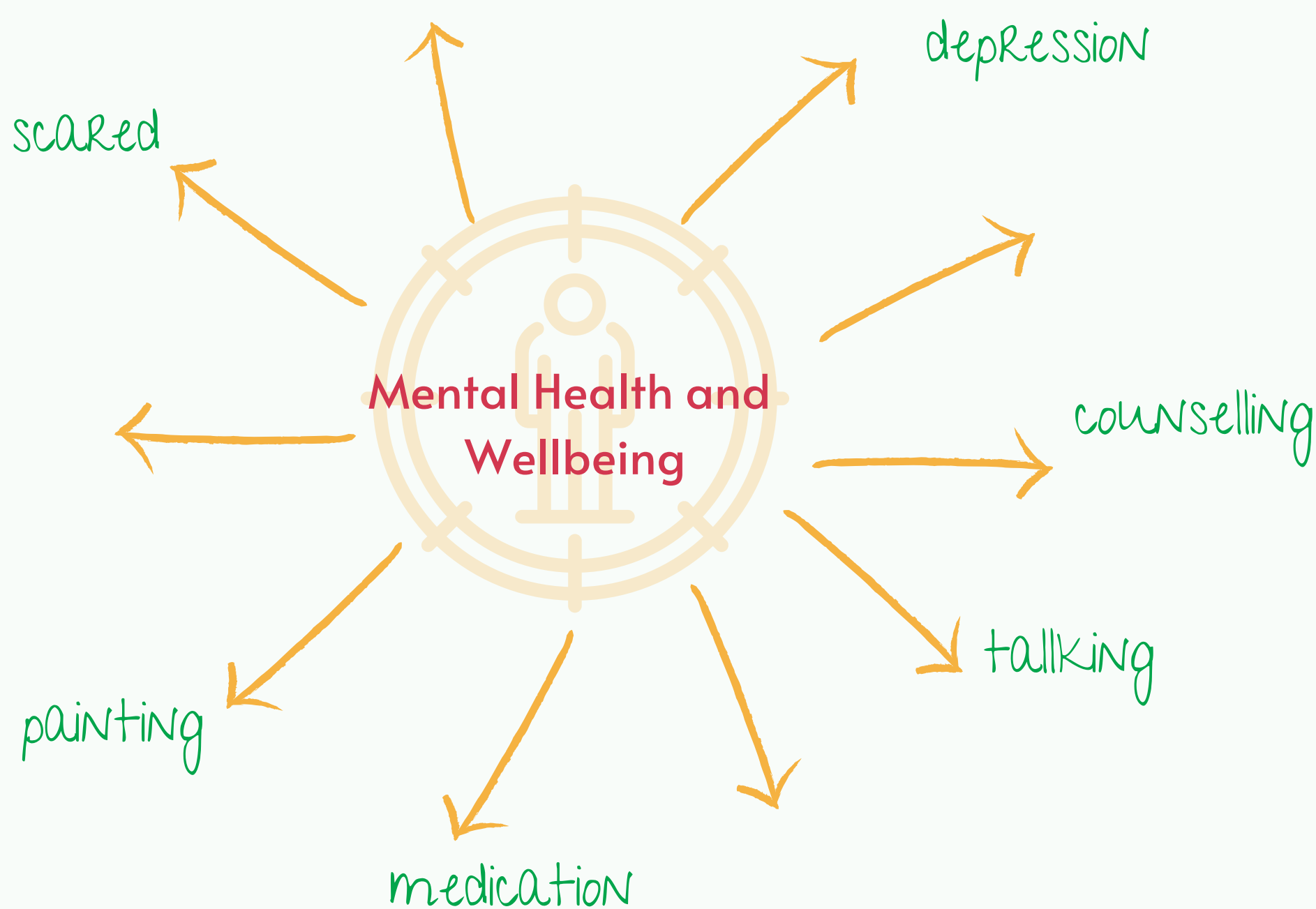
ENGAGEMENT TOOLKIT 1

ACTIVITY 1: MEANING BEHIND THE PRIORITY



WORD ASSOCIATION: INDIVIDUAL BASIS ACTIVITY EXAMPLES

1A



1B

depression

when i was 16 i was diagnosed with depression. it was horrible, i felt so alone and like no one understood what i was going through, they thought i was just being lazy

scared

having depression made me feel scared, like i wasn't in control of my own mind

painting

i used painting and art as a way to help me feel normal, it let me escape so i could feel like me again and gave me a way to get all the stuff going on in my head out



ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 1: MEANING BEHIND THE PRIORITY

WORD ASSOCIATION: GROUP BASIS

Some of our interactions with residents will be in a group. Working in a group can be a good way to expand meaning and develop ideas. In this context the group basis will provide a safe space where residents can discuss ideas and thoughts and build collective understanding and agreement through reasoning and negotiation. To make this process as effective as possible, this activity has been adapted to work in a group context, providing space for discussion.

METHOD

1. create a series of spider diagrams with each of the 2020 citizen priorities for children and young people at the centre (see IA for reference)
2. ask groups of residents to discuss what thoughts and emotions come into their heads when they hear each of the priorities, and to populate the spider diagram collectively
3. give groups a maximum of 10 minutes to complete this
4. once completed ask each group to reflect on the words they have chosen, and for every group member to identify 3 words they personally feel best describes the word/phrase/priority based on their experiences, knowledge, opinions and ideas
5. ask individual residents to write down their 3 words on 3 separate pieces of paper/sticky notes (see IC for reference)
6. ask residents to then form pairs and to discuss each of the 3 words they have chosen - give pairs a maximum of 6 minutes to do this
7. ask the pairs to then decide and write down (on new pieces of paper) their top 2 words from the collective 6 they discussed - the 6 original pieces of paper to be collected/recorded by the activity facilitator
8. ask each pair to join another pair to form a quad, and to discuss each of the 2 words each pair had chosen - give quads a maximum of 4 minutes to do this
9. ask each quad to then decide and write down their top word from the collective 4 they discussed (the 4 words to be collected/recorded by the activity facilitator)
10. each quad to present their chosen top word to the other quads providing justification of why that word was chosen

ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 1: MEANING BEHIND THE PRIORITY



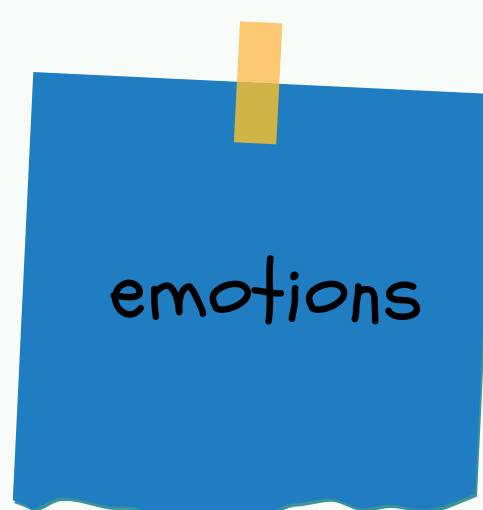
WORD ASSOCIATION: GROUP BASIS ACTIVITY EXAMPLES

1C

INDIVIDUAL
3 WORDS



PAIRS
2 WORDS



QUADS
1 WORD





ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 2: RANKING THE PRIORITIES

To help us understand what matters most to residents across the region, and what will have the biggest impact or benefit as we develop and design future services, it is important that we provide an opportunity for people to rank the priorities based on their individual experiences and needs. When ranking the priorities there are no right or wrong answers, just personal opinion and perspective, however opportunity to expand and explore reasoning can also be a powerful tool, and will help us to understand the context of what this data is telling us.

METHOD

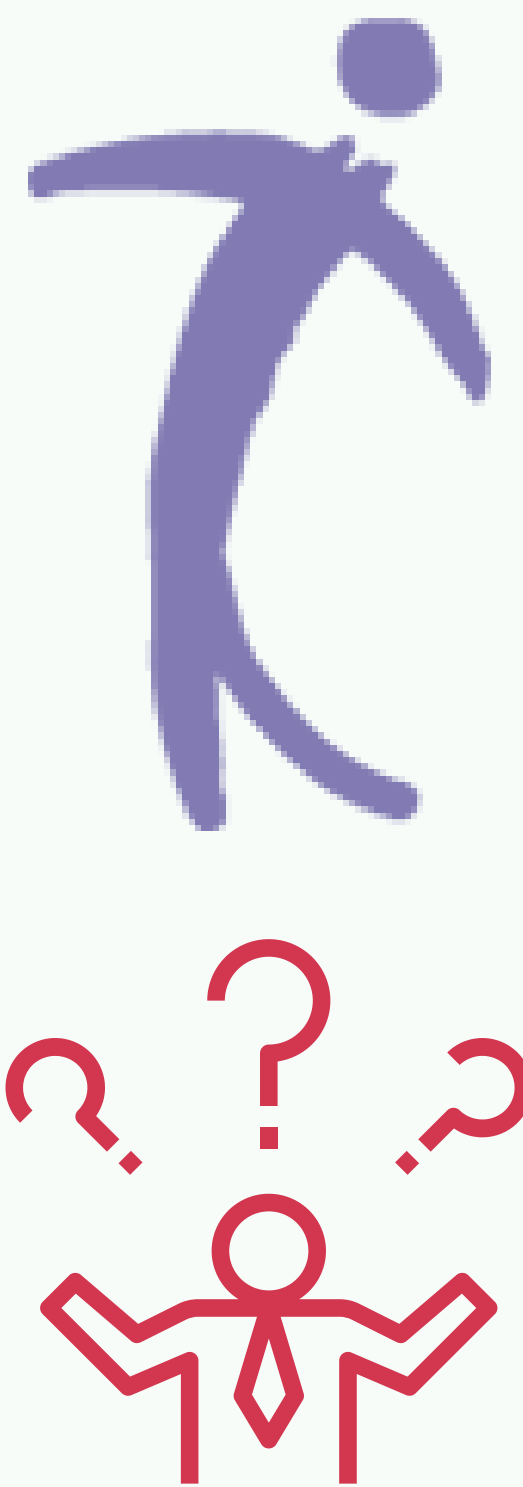
1. before the existing priorities for children and young people are ranked in order of importance, ask residents to consider if there are any missing priorities that they would like to see included. Encourage residents to reflect on their personal experiences to see if the things that matter to them are covered by the existing priorities, and if not to expand and develop additional priorities - any new priorities can then be ranked against the existing priorities by being added to the grid in worksheet 2A
2. using worksheet 2A, ask residents to complete the grid to rank the priorities from most important to least important by measuring the amount of resource they feel that priority should be given. Therefore, the priority of most importance should be allocated the most resources, if there are 7 priorities, then the most important should be given 7 points, the next 6 points and so on until the least important priority is awarded 1 point. Ranking the priorities in this manner will help us to analyse collective level of importance once all data is submitted. Although it may be difficult in some cases, please encourage residents to only use each level of resource (number) once so that we have a clear picture of their priority order. If after discussion they find it impossible to separate one or more priorities then they may place them as equal
3. Once identified complete the priority mountain (worksheet 2B) for the top or most important priority. This will help identify the detail of why that priority has been ranked as most important, as well as generating clear priority focus points and potential solutions moving forward. This activity only needs to be completed for the top priority area unless residents would like to explore and breakdown other or additional priorities using this format

ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 2: RANKING THE PRIORITIES

- 2A**
- Reflect on the 2020 priorities for children and young people - do they represent everything that is important to you?
 - If the priorities don't fully represent everything that is important to you, please feel free to create your own additional priorities and add them to the bottom of the grid below. If you would like to provide extra detail about your additional priorities you can use the priority mountain in worksheet 2B to provide this detail



PRIORITY	RESOURCE ALLOCATION
RESILIENCE BUILDING/ MENTAL HEALTH AND WELLBEING	[Green bar]
COMMUNITY INTEGRATION AND SAFE PLACES	[Blue bar]
ASPIRATIONS, CAREERS AND OPPORTUNITIES	[Green bar]
COMMUNICATION AND INFORMATION SHARING	[Blue bar]
EDUCATION AND LIFE SKILLS	[Green bar]
FRIENDSHIPS AND PEER SUPPORT	[Blue bar]
YOUTH VOICE - WE WANT TO BE HEARD!	[Green bar]
.....	[Orange bar]
.....	[Orange bar]
.....	[Orange bar]





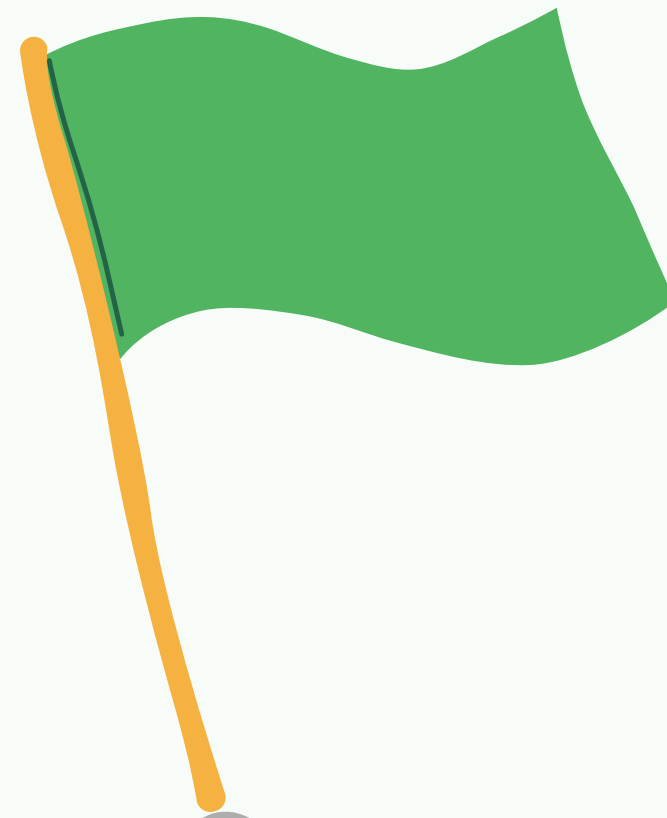
ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 2: RANKING THE PRIORITIES

2B

- Use the priority mountain flag to tell us what was your top priority
- underneath the flag outline 4 things (one for each level of the mountain) that you would like to see changed or improved within your top priority area



ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 3: 1 POSITIVE CHANGE



When thinking about the future of our services it is important to understand what ideas and solutions those who use/access them have to improve services in a way that meets their personal needs as well as the needs of their peers. This activity is designed to allow residents to suggest one positive change they would make if they had access to an unlimited pot of money/resources. It may not always be possible to implement the changes that are suggested, however, by knowing and understanding the changes that residents would make if they could, it allows us to start exploring the realms of what is possible and being much more solutions and improvement focused in a way that is meaningful.

METHOD

1. ask residents to outline one thing they would change if they could: the 'what'. This could be something personal, or something more general linked to society or services. There is no right or wrong answer, and residents should be encouraged to be as creative as they want when providing their answer.
2. once the change has been identified, ask residents to think about and develop the steps/actions that may need to be undertaken to see that change become a reality: the 'how'
3. residents may also want to consider 'who' needs to be involved to make that change happen
4. finally ask residents to consider the 'why' or 'what for' behind the change. What impact do they hope that change will have
5. use the template in worksheet 3A to record these details.



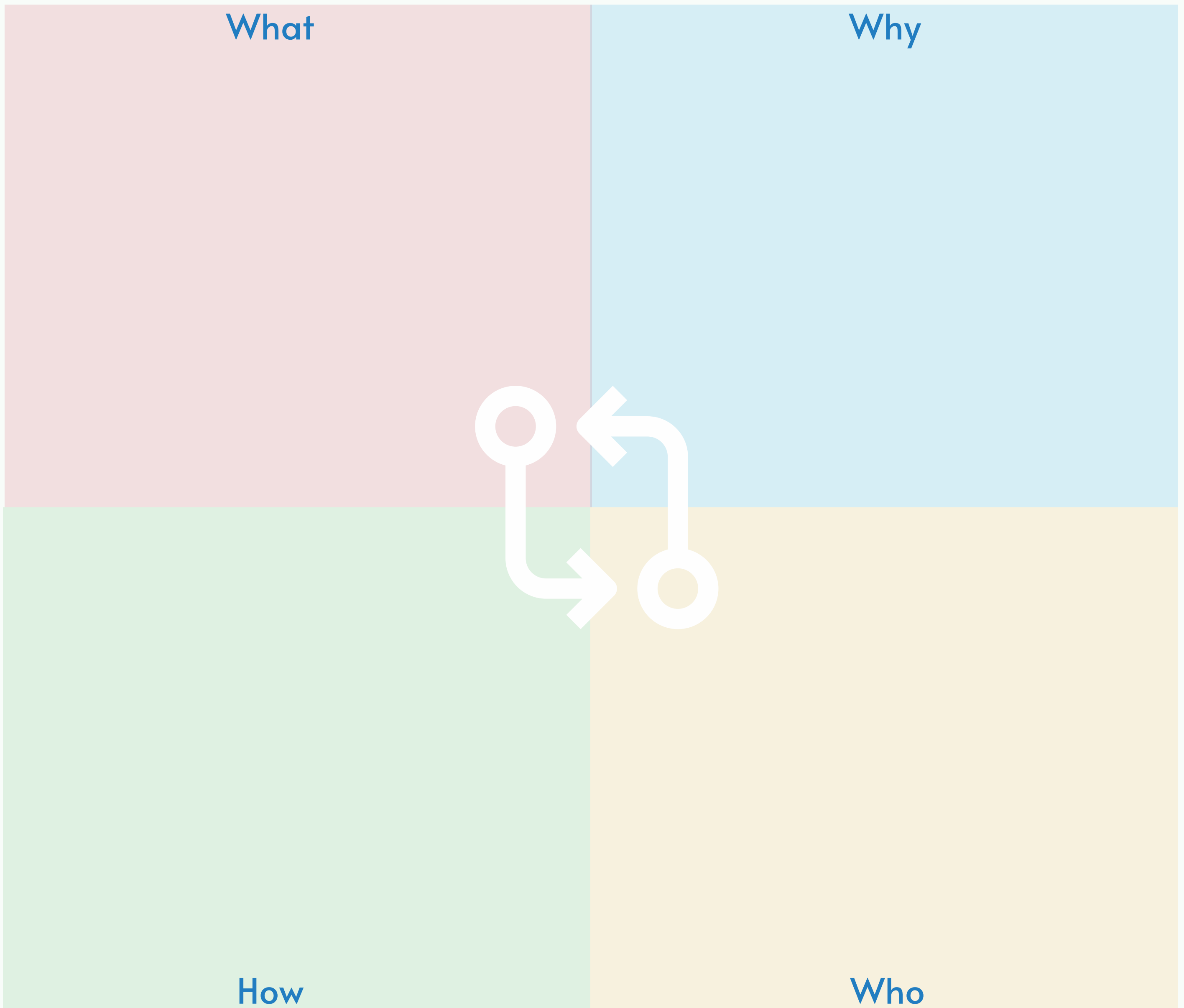


ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 3: 1 POSITIVE CHANGE

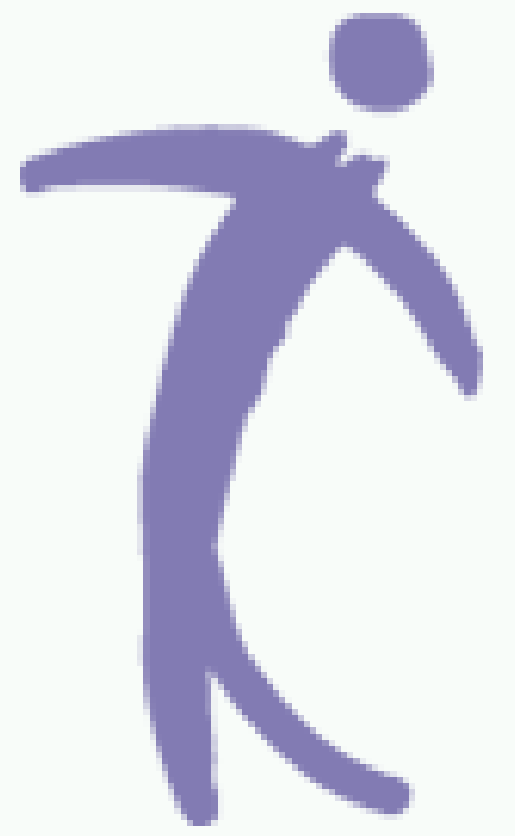
3A



ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

CITIZEN PRIORITIES MAPPING - ORGANISATIONS



To help us understand what work is currently being undertaken across Cwm Taf Morgannwg to meet the priorities for children and young people, we invite organisations to complete the following questions. Your answers will help us to identify gaps in provision and opportunities for future collaborative working.

Organisation:

Project Name (if applicable):

Geographical Area Covered: Regional Bridgend Merthyr Tydfil R.C.T

Funding Source (if applicable):

Which of the below identified priorities for children and young people does the work you do impact?

- RESILIENCE BUILDING/ MENTAL HEALTH AND WELLBEING**
- COMMUNITY INTEGRATION AND SAFE PLACES**
- ASPIRATIONS, CAREERS AND OPPORTUNITIES**
- COMMUNICATION AND INFORMATION SHARING**
- EDUCATION AND LIFE SKILLS**
- FRIENDSHIPS AND PEER SUPPORT**
- YOUTH VOICE - WE WANT TO BE HEARD!**

Describe how you are working towards these priorities:

.....

.....

.....

.....

.....

.....

.....

ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

OLDER PEOPLE





ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

OLDER PEOPLE PRIORITIES 2020

MENTAL HEALTH AND WELLBEING

- more programmes that help older people enjoy life and support them to overcome barriers and issues they may be facing
- more opportunities to discover and try new things and meet new people
- more opportunities to build peer and professional support systems



REDUCING LONELINESS AND ISOLATION



- an increase in telephone and face-to-face befriending services as a source of support and access to appropriate information, help and guidance
- development of digital inclusion projects that support and train older people to get connected online and how to keep themselves protected/safe online
- development of community and neighbourhood support to allow older people to feel confident in, and part of their local communities
- identify and protect safe places for older people within the community where they can go for assistance if needed

COMMUNICATION AND INFORMATION SHARING

- relevant and reliable information to be shared by post
- engagement activities via post and telephone services
- more options and greater support from health care service, so they can access the health care and medications they need without the fear and anxiety of having to use online systems



ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

OLDER PEOPLE PRIORITIES 2020



TRANSPORT

- review of bus and train timetables across the region to provide more flexibility in attending appointments and social activities
- projects putting on activities for older people to attend to consider public transport accessibility/capabilities within their planning (where is the nearest bus stop, arrival and departure times of public transport etc)



FEELING FORGOTTEN



- more opportunities for older people to feel useful in and to their local communities
- more opportunities to participate in community activities and engage in intergenerational projects with younger generations.
- development of a mentoring programme to help young professionals in a similar career to the one an older person had retired from



ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 1: MEANING BEHIND THE PRIORITY

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WORD ASSOCIATION: INDIVIDUAL BASIS

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ASSESSMENT OF LOCAL WELL-BEING AND NEED

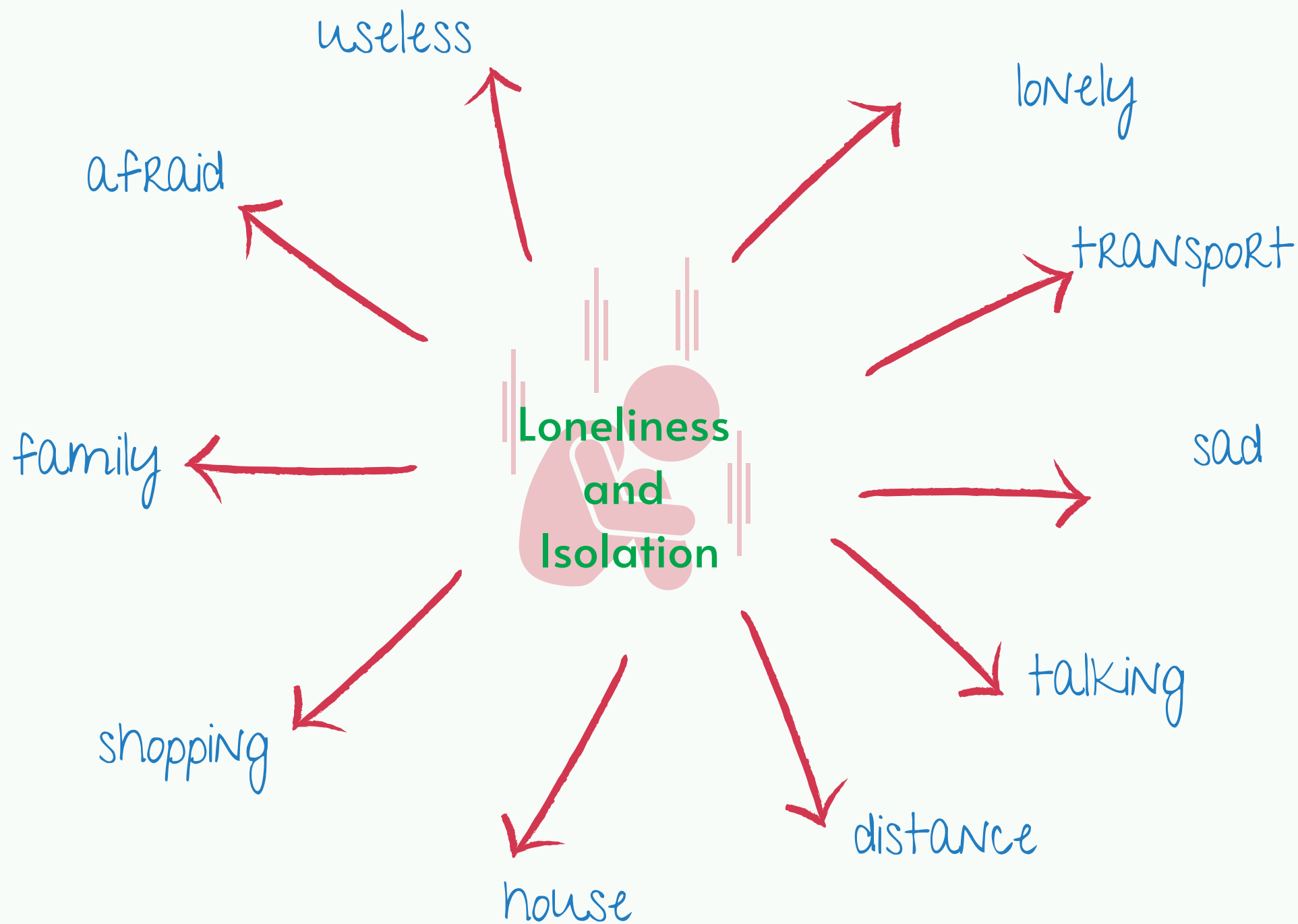
ENGAGEMENT TOOLKIT 1

ACTIVITY 1: MEANING BEHIND THE PRIORITY



WORD ASSOCIATION: INDIVIDUAL BASIS ACTIVITY EXAMPLES

1A



1B

transport

when my husband was alive we used to go places and do lots of things, but since he passed i have lost all my confidence and having to wait out in the rain, sometimes for a long-time for a bus is really difficult. we need to find better transport links to help people get out and about comfortably without fear

lonely

i don't get to see many people, and i am often just stuck in the house on my own. i sometimes get a taxi to take me shopping just to have someone to talk to on the ride there and back. i can go days without talking to or seeing anyone

useless

i often feel fed up and useless, like whats the point, every day is the same. i have nothing to look forward to and it really gets me down. i need to find a purpose



ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 1: MEANING BEHIND THE PRIORITY

WORD ASSOCIATION: GROUP BASIS

Some of our interactions with residents will be in a group. Working in a group can be a good way to expand meaning and develop ideas. In this context the group basis will provide a safe space where residents can discuss ideas and thoughts and build collective understanding and agreement through reasoning and negotiation. To make this process as effective as possible, this activity has been adapted to work in a group context, providing space for discussion.

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5. ask individual residents to write down their 3 words on 3 separate pieces of paper/sticky notes (see IC for reference)
6. ask residents to then form pairs and to discuss each of the 3 words they have chosen - give pairs a maximum of 6 minutes to do this
7. ask the pairs to then decide and write down (on new pieces of paper) their top 2 words from the collective 6 they discussed - the 6 original pieces of paper to be collected/recorded by the activity facilitator
8. ask each pair to join another pair to form a quad, and to discuss each of the 2 words each pair had chosen - give quads a maximum of 4 minutes to do this
9. ask each quad to then decide and write down their top word from the collective 4 they discussed (the 4 words to be collected/recorded by the activity facilitator)
10. each quad to present their chosen top word to the other quads providing justification of why that word was chosen

ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 1: MEANING BEHIND THE PRIORITY



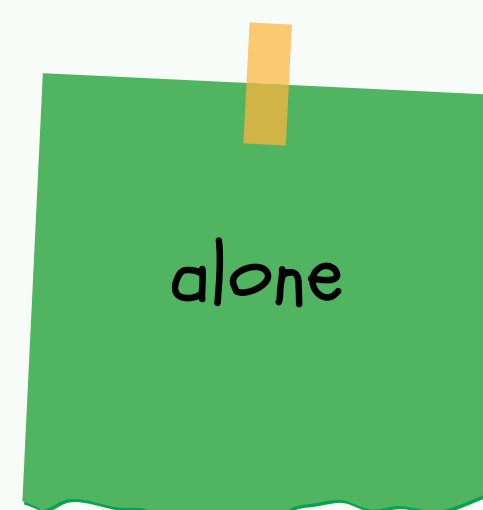
WORD ASSOCIATION: GROUP BASIS ACTIVITY EXAMPLES

1C

INDIVIDUAL
3 WORDS



PAIRS
2 WORDS



QUADS
1 WORD





ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 2: RANKING THE PRIORITIES

To help us understand what matters most to residents across the region, and what will have the biggest impact or benefit as we develop and design future services, it is important that we provide an opportunity for people to rank the priorities based on their individual experiences and needs. When ranking the priorities there are no right or wrong answers, just personal opinion and perspective, however opportunity to expand and explore reasoning can also be a powerful tool, and will help us to understand the context of what this data is telling us.

METHOD

1. before the existing priorities for older people are ranked in order of importance, ask residents to consider if there are any missing priorities that they would like to see included. Encourage residents to reflect on their personal experiences to see if the things that matter to them are covered by the existing priorities, and if not to expand and develop additional priorities - any new priorities can then be ranked against the existing priorities by being added to the grid in worksheet 2A
2. using worksheet 2A, ask residents to complete the grid to rank the priorities from most important to least important by measuring the amount of resource they feel that priority should be given. Therefore, the priority of most importance should be allocated the most resources, if there are 7 priorities, then the most important should be given 7 points, the next 6 points and so on until the least important priority is awarded 1 point. Ranking the priorities in this manner will help us to analyse collective level of importance once all data is submitted. Although it may be difficult in some cases, please encourage residents to only use each level of resource (number) once so that we have a clear picture of their priority order. If after discussion they find it impossible to separate one or more priorities then they may place them as equal
3. Once identified complete the priority mountain (worksheet 2B) for the top or most important priority. This will help identify the detail of why that priority has been ranked as most important, as well as generating clear priority focus points and potential solutions moving forward. This activity only needs to be completed for the top priority area unless residents would like to explore and breakdown other priorities using this format

ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 2: RANKING THE PRIORITIES



- 2A**
- Reflect on the 2020 priorities for older people - do they represent everything that is important to you?
 - If the priorities don't fully represent everything that is important to you, please feel free to create your own additional priorities and add them to the bottom of the grid below. If you would like to provide extra detail about your additional priorities you can use the priority mountain in worksheet 2B to provide this detail



PRIORITY

RESOURCE ALLOCATION

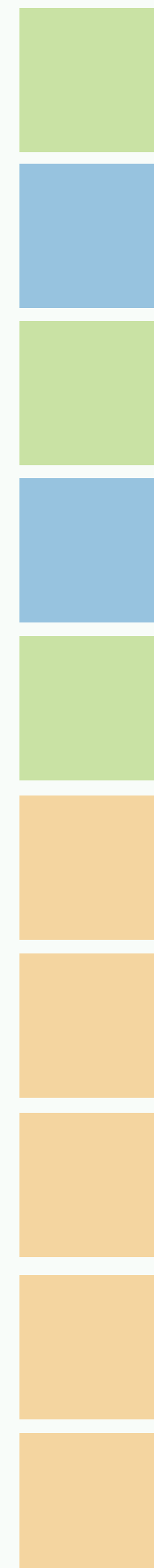
MENTAL HEALTH AND WELLBEING

REDUCING LONELINESS AND ISOLATION

COMMUNICATION AND INFORMATION SHARING

TRANSPORT

FEELING FORGOTTEN





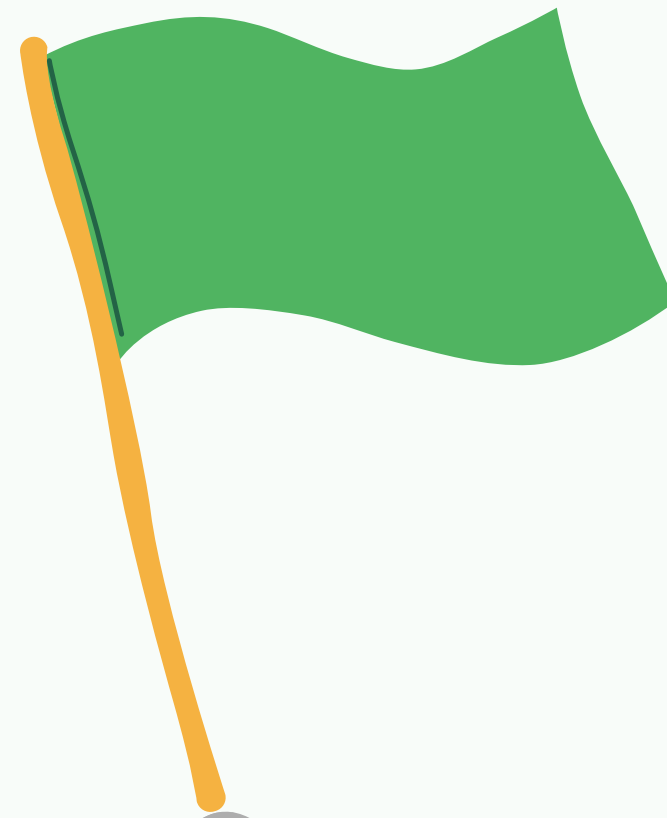
ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 2: RANKING THE PRIORITIES

2B

- Use the priority mountain flag to tell us what was your top priority
- underneath the flag outline 4 things (one for each level of the mountain) that you would like to see changed or improved within your top priority area



ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 3: 1 POSITIVE CHANGE



When thinking about the future of our services it is important to understand what ideas and solutions those who use/access them have to improve services in a way that meets their personal needs as well as the needs of their peers. This activity is designed to allow residents to suggest one positive change they would make if they had access to an unlimited pot of money/resources. It may not always be possible to implement the changes that are suggested, however, by knowing and understanding the changes that residents would make if they could, it allows us to start exploring the realms of what is possible and being much more solutions and improvement focused in a way that is meaningful.

METHOD

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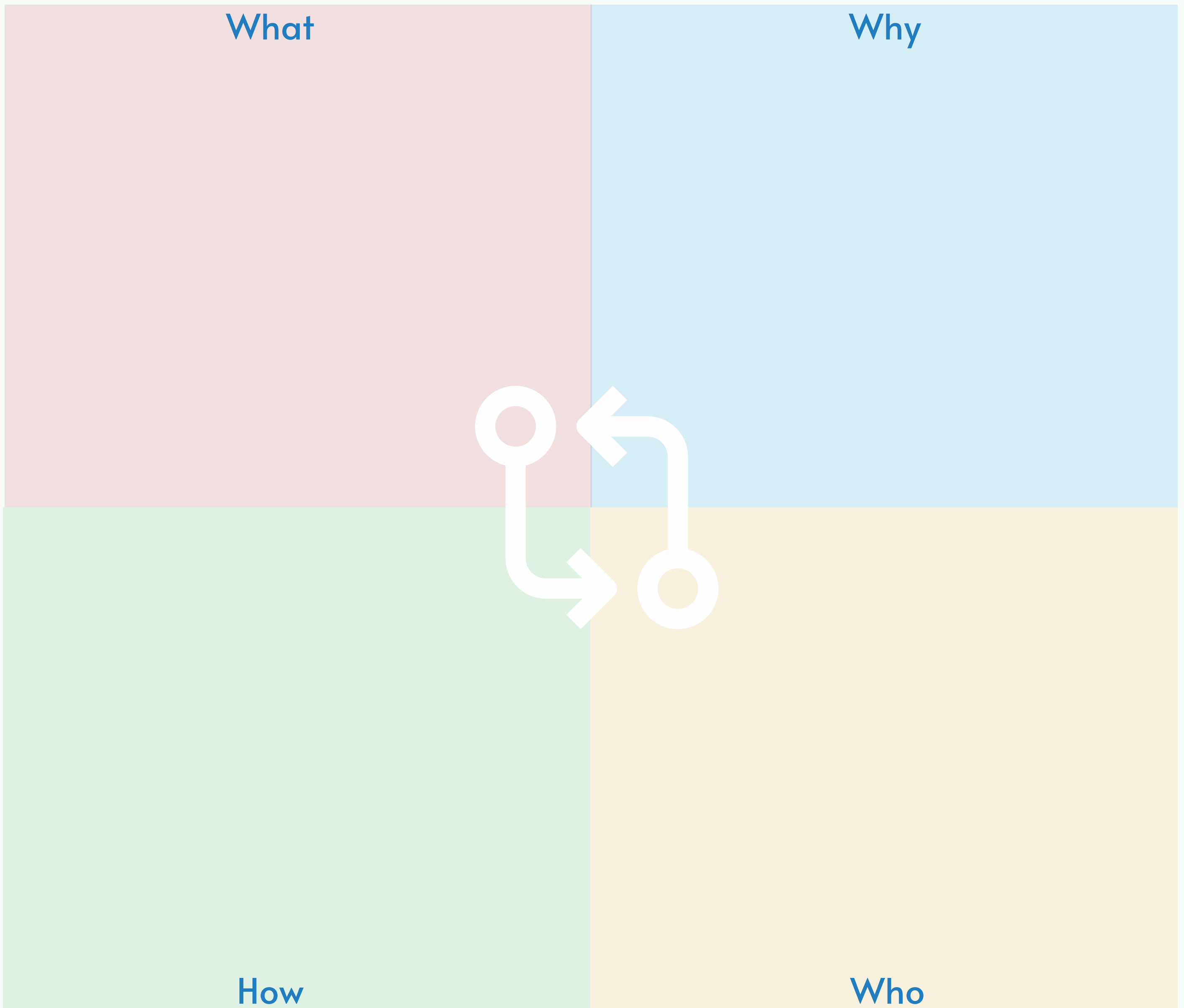


ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 3: 1 POSITIVE CHANGE

3A



ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

CITIZEN PRIORITIES MAPPING - ORGANISATIONS



To help us understand what work is currently being undertaken across Cwm Taf Morgannwg to meet the priorities for older people, we invite organisations to complete the following questions. Your answers will help us to identify gaps in provision and opportunities for future collaborative working.

Organisation:

Project Name (if applicable):

Geographical Area Covered: Regional Bridgend Merthyr Tydfil R.C.T

Funding Source (if applicable):

Which of the below identified priorities for older people does the work you do impact?

- MENTAL HEALTH AND WELLBEING
- REDUCING LONELINESS AND ISOLATION
- COMMUNICATION AND INFORMATION SHARING
- TRANSPORT
- FEELING FORGOTTEN

Describe how you are working towards these priorities:

.....

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ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

LEARNING DISABILITIES





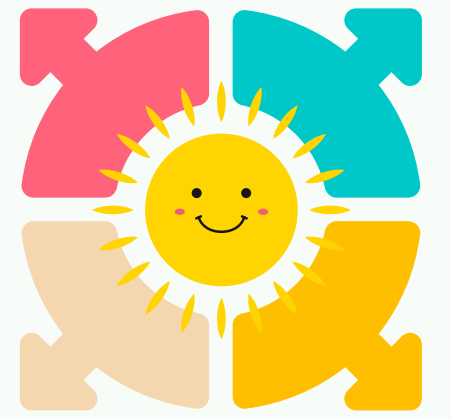
ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

LEARNING DISABILITY PRIORITIES 2020

DAYTIME OPPORTUNITIES REFORM: MY DAY MY WAY

- more opportunities and personal choice/preference regarding the daytime opportunities they engage in
- create more opportunities for people with a learning disability to gain paid employment, undertake volunteering activities, and attend education options that help them to integrate into the community
- more opportunities for social activities that help reduce loneliness and isolation



COMMUNITY INTEGRATION AND SAFE PLACES



- more opportunities to do things and be seen within the community
- more/new community-based daytime opportunities
- introduction of a regional Safe Places scheme to help them feel more confident and comfortable within their community, and where they can go to get help if needed

SUPPORTED AND INDEPENDENT LIVING GUIDELINES

- review of current supported and independent living guidelines to allow/promote individualised risk assessments and care plans for tenants
- more opportunities to be involved in the risk assessment and care plan process and to have more voice, choice and control over their lives



COMMUNICATION AND INFORMATION SHARING



- more Easy Read and accessible information made available in a timely manner
- information about where they can go to get reliable information
- more opportunities to be included in decisions that affect them
- identification of a standardised suitable virtual communication platform that meets their needs

ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

LEARNING DISABILITY PRIORITIES 2020



TRANSPORT

- review of public transport timetables to provide greater flexibility to attend appointments and activities between 8am - 6pm
- conversion of public transport timetables into an Easy Read format, using visual aids to help them understand the prescribed time
- public transport staff and drivers to undertake learning disability awareness training to them understand how to support people with a learning disability who use their services better
- more travel training and travel support being offered



FRIENDSHIPS AND PEER SUPPORT



- opportunities and skills to make 'real' friends who can be there for them in hard times
- continue/expand opportunities to connect with and meet new people safely, both virtually and in real life
- more opportunities to participate in leisure activities without restrictions such as strict bedtimes and staff schedules

ADVOCACY, RIGHTS AND EQUALITY

- development and implementation of a co-produced regional learning disability charter that helps them have a voice
- development of a regional Self Advocacy Strategy
- more opportunities for people with a learning disability to have voice, choice and control: "nothing about us, without us"
- delivery of Disability Equality Awareness Training to a range of community members





ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 1: MEANING BEHIND THE PRIORITY

We know that the way in which residents interpret each of the priority headings will be different. This will be based on their previous individualised experiences and knowledge of/with the priority. To help us ensure we understand what residents mean through the information they share with us, it is important for us to give room to residents to describe the priorities in their own way, and through their own experiences. This first activity in the toolkit is designed to give residents the freedom to do this effectively on both an individual and group basis through word association and storytelling techniques.

WORD ASSOCIATION: INDIVIDUAL BASIS

Some of our interactions with residents will be on an individual basis. Equally, some residents may prefer to complete this activity on an individual basis within a group context. Therefore the following option has been developed to ensure that the activity is as accessible as possible to those who want to be involved.

METHOD

1. create a series of spider diagrams with each of the 2020 citizen priorities for learning disabilities at the centre (see IA for reference)
2. ask residents what thoughts and emotions come into their heads when they hear each of the priorities (NB: you may also want to condense each priority into a single word or smaller phrase depending on the individual you are working with)
3. give residents a maximum of 5 minutes to write down or say everything that comes to mind when they hear that word/phrase/priority
4. once completed ask residents to reflect on the words they have chosen, and to identify 3 words they feel best describes the word/phrase/priority based on their experiences, knowledge, opinions and ideas (see IB for reference)
5. taking each of these 3 identified words, expand on their reasoning by asking residents to develop a sentence/story that showcases why they chose those words/decided those words were the most important
6. encourage residents throughout to expand and share all information they want to regarding the word/phrase/priority - allow plenty of time

ASSESSMENT OF LOCAL WELL-BEING AND NEED

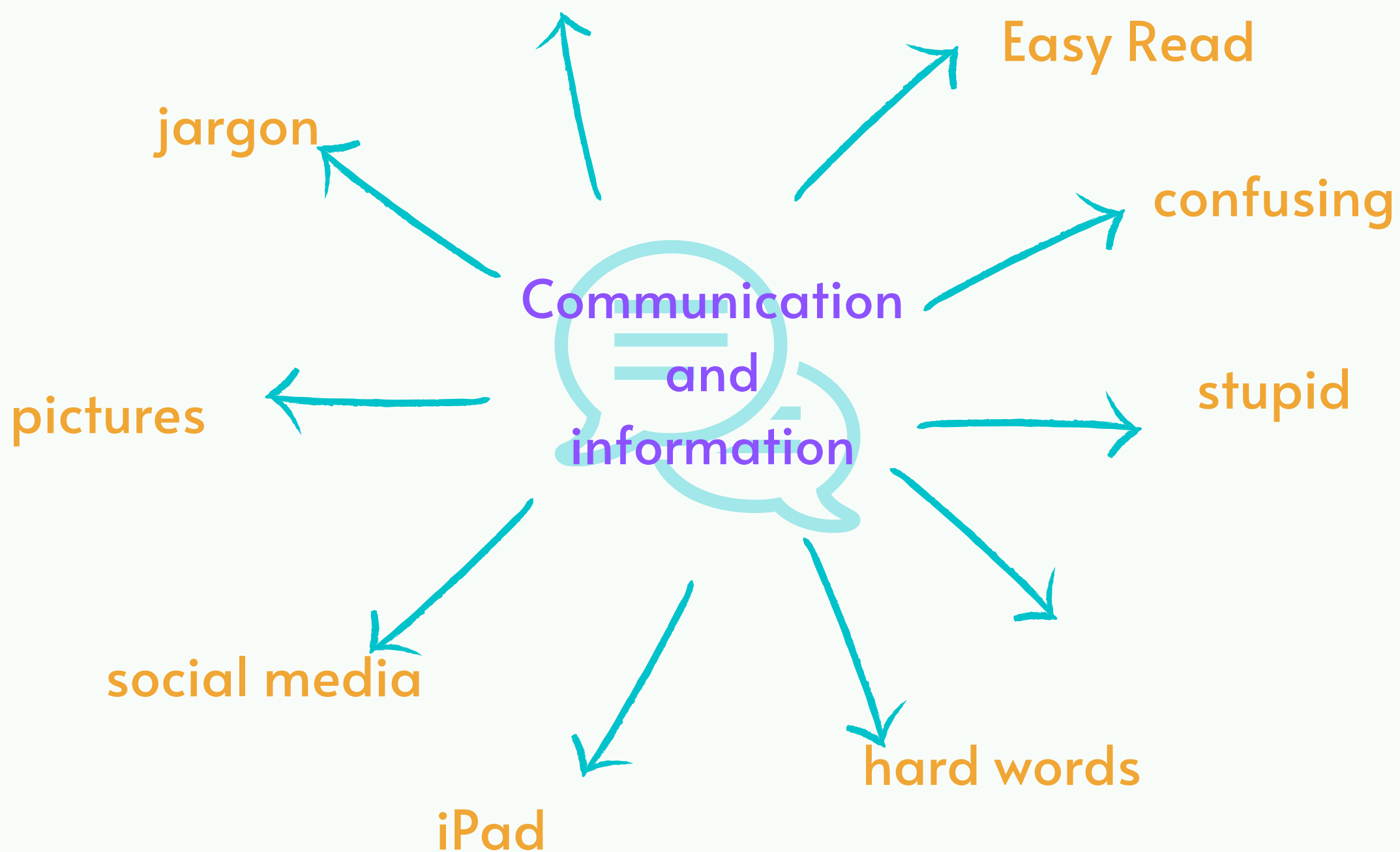
ENGAGEMENT TOOLKIT 1

ACTIVITY 1: MEANING BEHIND THE PRIORITY



WHAT IT MIGHT LOOK LIKE

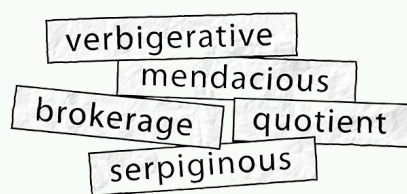
1A



1B

jargon

when I am in meetings and people use jargon or hard words that I don't know it makes me feel stupid and like I can't join in because I don't know what is being said



iPad

having an iPad has really been good because I can join in with things and get the information I need. I can also talk to my friends when we are not allowed to leave the house because of coronavirus



easy read

it makes me feel good when I see things in Easy Read and when people use pictures to help me understand. I feel like I know what is going on and I can take part





ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 1: MEANING BEHIND THE PRIORITY

WORD ASSOCIATION: GROUP BASIS

Some of our interactions with residents will be in a group. Working in a group can be a good way to expand meaning and develop ideas. In this context the group basis will provide a safe space where residents can discuss ideas and thoughts and build collective understanding and agreement through reasoning and negotiation. To make this process as effective as possible, this activity has been adapted to work in a group context, providing space for discussion.

METHOD

1. create a series of spider diagrams with each of the 2020 citizen priorities for learning disabilities at the centre (see IA for reference)
2. ask groups of residents to discuss what thoughts and emotions come into their heads when they hear each of the priorities, and to populate the spider diagram collectively
3. give groups a maximum of 15 minutes to complete this
4. once completed ask each group to reflect on the words they have chosen, and for every group member to identify 3 words they personally feel best describes the word/phrase/priority based on their experiences, knowledge, opinions and ideas
5. ask individual residents to write down their 3 words on 3 separate pieces of paper/sticky notes (see IC for reference)
6. ask residents to then form pairs and to discuss each of the 3 words they have chosen - give pairs a maximum of 10 minutes to do this
7. ask the pairs to then decide and write down (on new pieces of paper) their top 2 words from the collective 6 they discussed - the 6 original pieces of paper to be collected/recorded by the activity facilitator
8. ask each pair to join another pair to form a quad, and to discuss each of the 2 words each pair had chosen - give quads a maximum of 6 minutes to do this
9. ask each quad to then decide and write down their top word from the collective 4 they discussed (the 4 words to be collected/recorded by the activity facilitator)
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ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

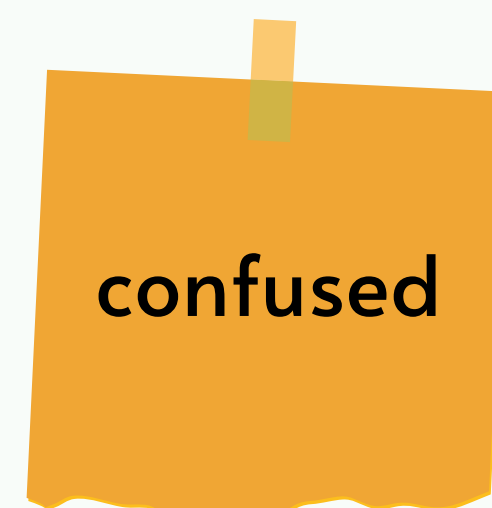
ACTIVITY 1: MEANING BEHIND THE PRIORITY



WORD ASSOCIATION: GROUP BASIS ACTIVITY EXAMPLES

1C

INDIVIDUAL
3 WORDS



PAIRS
2 WORDS



QUADS
1 WORD





ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 2: RANKING THE PRIORITIES

To help us understand what matters most to residents across the region, and what will have the biggest impact or benefit as we develop and design future services, it is important that we provide an opportunity for people to rank the priorities based on their individual experiences and needs. When ranking the priorities there are no right or wrong answers, just personal opinion and perspective, however opportunity to expand and explore reasoning can also be a powerful tool, and will help us to understand the context of what this data is telling us.

METHOD

1. before the existing priorities for learning disabilities are ranked in order of importance, ask residents to consider if there are any missing priorities that they would like to see included. Encourage residents to reflect on their personal experiences to see if the things that matter to them are covered by the existing priorities, and if not to expand and develop additional priorities - any new priorities can then be ranked against the existing priorities by being added to the grid in worksheet 2A
2. using worksheet 2A, ask residents to complete the grid to rank the priorities from most important to least important by measuring the amount of resource they feel that priority should be given. Therefore, the priority of most importance should be allocated the most resources, if there are 7 priorities, then the most important should be given 7 points, the next 6 points and so on until the least important priority is awarded 1 point. Ranking the priorities in this manner will help us to analyse collective level of importance once all data is submitted. Although it may be difficult in some cases, please encourage residents to only use each level of resource (number) once so that we have a clear picture of their priority order. If after discussion they find it impossible to separate one or more priorities then they may place them as equal
3. Once identified complete the priority mountain (worksheet 2B) for the top or most important priority. This will help identify the detail of why that priority has been ranked as most important, as well as generating clear priority focus points and potential solutions moving forward. This activity only needs to be completed for the top priority area unless residents would like to explore and breakdown other priorities using this format



ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 2: RANKING THE PRIORITIES

- 2A**
- Reflect on the 2020 priorities for learning disabilities - do they represent everything that is important to you?
 - If the priorities don't fully represent everything that is important to you, please feel free to create your own additional priorities and add them to the bottom of the grid below. If you would like to provide extra detail about your additional priorities you can use the priority mountain in worksheet 2B to provide this detail



PRIORITY

RESOURCE ALLOCATION

**DAYTIME OPPORTUNITIES REFORM:
MY DAY MY WAY**

**COMMUNITY INTEGRATION AND SAFE
PLACES**

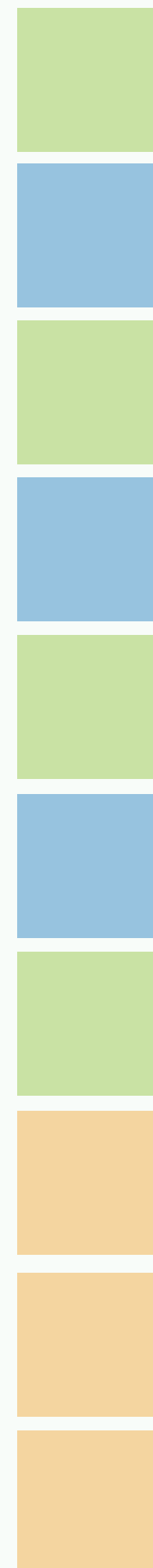
**SUPPORTED AND INDEPENDENT LIVING
GUIDELINES**

**COMMUNICATION AND INFORMATION
SHARING**

TRANSPORT

FRIENDSHIPS AND PEER SUPPORT

ADVOCACY, RIGHTS AND EQUALITY





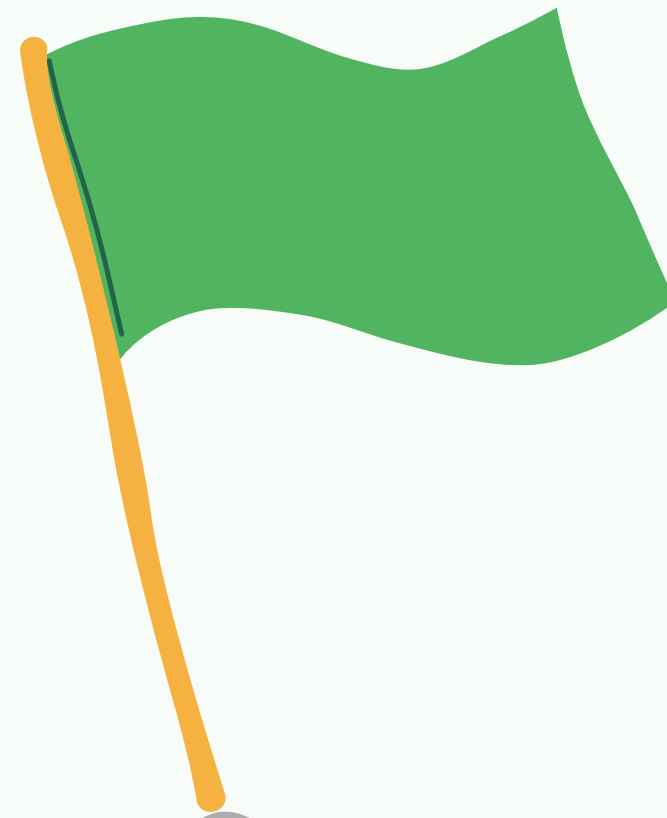
ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 2: RANKING THE PRIORITIES

2B

- Use the priority mountain flag to tell us what was your top priority
- underneath the flag outline 4 things (one for each level of the mountain) that you would like to see changed or improved within your top priority area



ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 3: 1 POSITIVE CHANGE



When thinking about the future of our services it is important to understand what ideas and solutions those who use/access them have to improve services in a way that meets their personal needs as well as the needs of their peers. This activity is designed to allow residents to suggest one positive change they would make if they had access to an unlimited pot of money/resources. It may not always be possible to implement the changes that are suggested, however, by knowing and understanding the changes that residents would make if they could, it allows us to start exploring the realms of what is possible and being much more solutions and improvement focused in a way that is meaningful.

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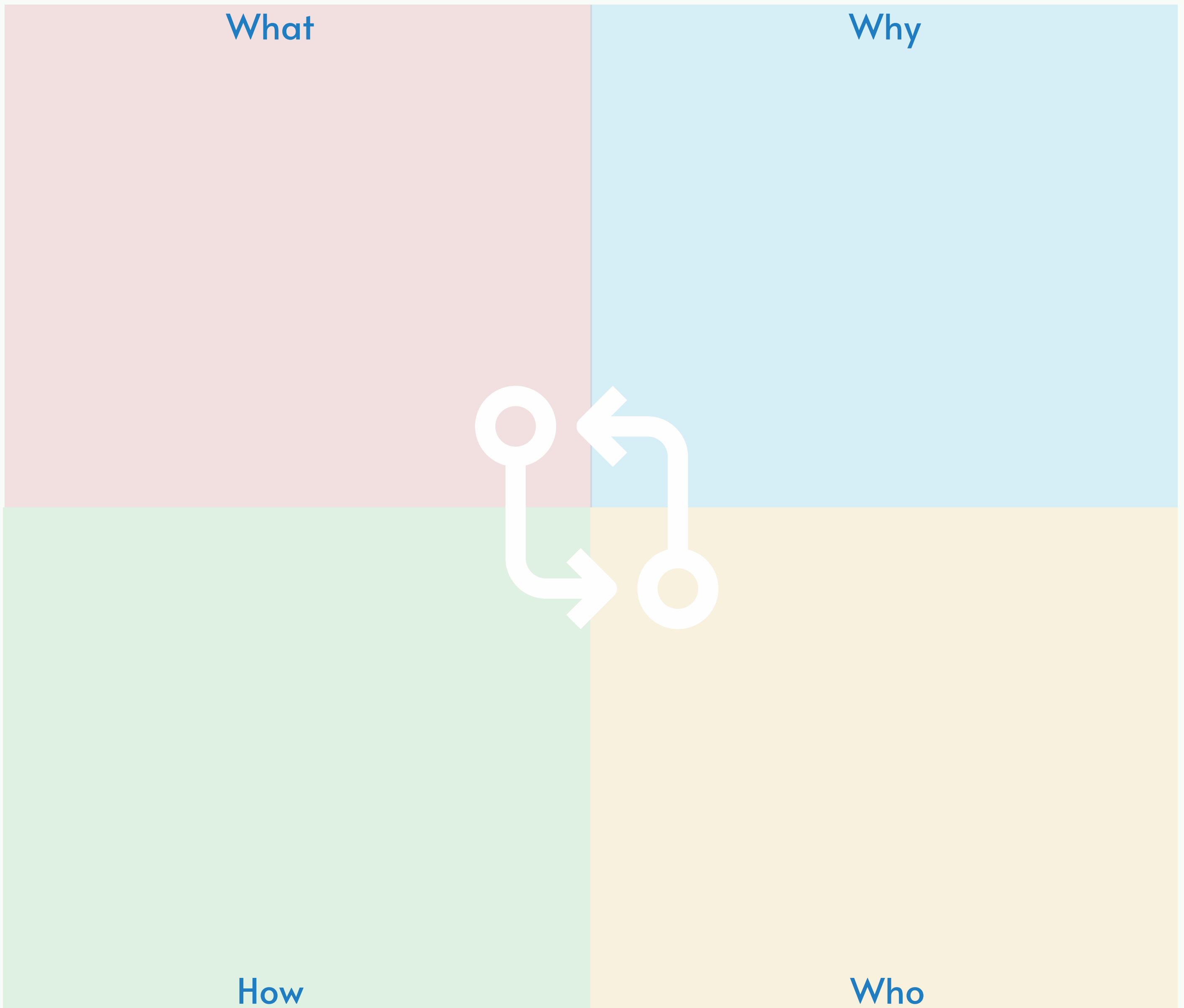
ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 3: 1 POSITIVE CHANGE



3A





ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

CITIZEN PRIORITIES MAPPING - ORGANISATIONS

To help us understand what work is currently being undertaken across Cwm Taf Morgannwg to meet the priorities for learning disabilities, we invite organisations to complete the following questions. Your answers will help us to identify gaps in provision and opportunities for future collaborative working.

Organisation:

Project Name (if applicable):

Geographical Area Covered: Regional Bridgend Merthyr Tydfil R.C.T

Funding Source (if applicable):

Which of the below identified priorities for learning disabilities does the work you do impact?

- DAYTIME OPPORTUNITIES REFORM: MY DAY MY WAY**
- COMMUNITY INTEGRATION AND SAFE PLACES**
- SUPPORTED AND INDEPENDENT LIVING GUIDELINES**
- COMMUNICATION AND INFORMATION SHARING**
- TRANSPORT**
- FRIENDSHIPS AND PEER SUPPORT**
- ADVOCACY, RIGHTS AND EQUALITY**

Describe how you are working towards these priorities:

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ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

MENTAL HEALTH





ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

MENTAL HEALTH PRIORITIES 2020

IMPROVING MENTAL HEALTH AND WELLBEING

- development of a coproduced regional mental health and support programme/strategy as a response to Covid-19
- more information regarding support and advice, especially on a local level within their communities



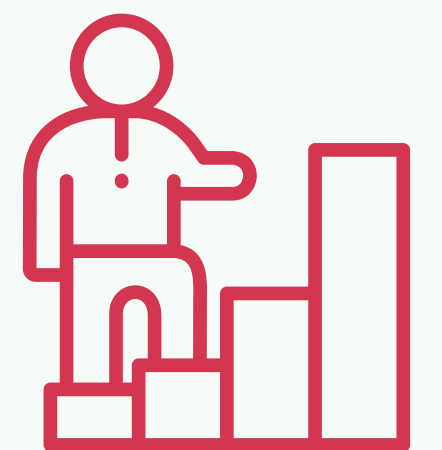
LACK OF SERVICES/ACCESS TO SERVICES



- increase in the number of services available to people suffering with mental health related issues so that they can find treatment and support suitable to their needs and wants
- more appointments being made available within existing services to reduce lengthy waiting times and to help people overcome their issues through early intervention before reaching crisis

RESILIENCE AND CAPACITY BUILDING

- more preventative services that increase resilience and capacity capabilities of individuals and communities
- development of positive messaging to be circulated about what people can do rather than what people can't do





ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 1: MEANING BEHIND THE PRIORITY

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ASSESSMENT OF LOCAL WELL-BEING AND NEED

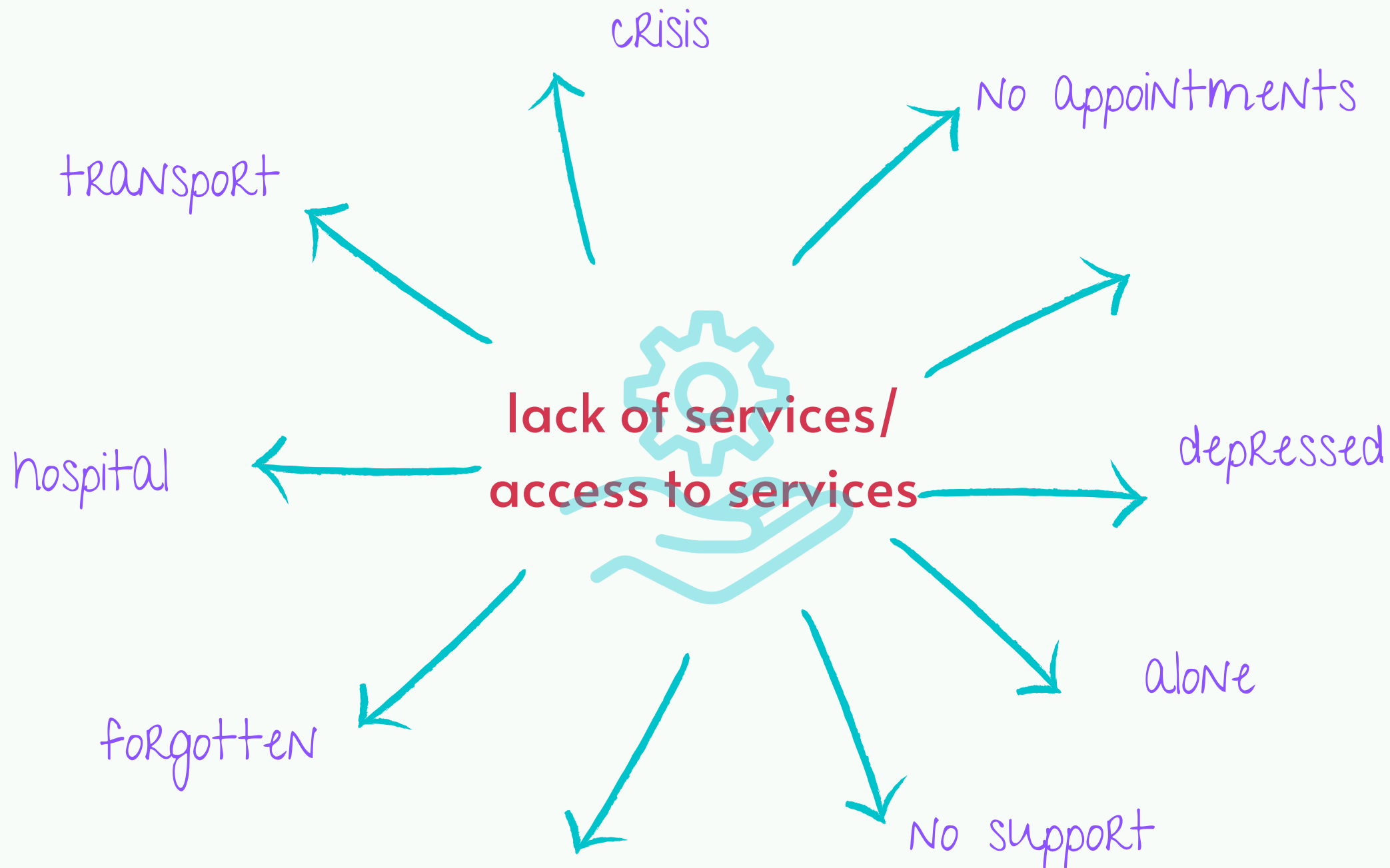
ENGAGEMENT TOOLKIT 1

ACTIVITY 1: MEANING BEHIND THE PRIORITY



WHAT IT MIGHT LOOK LIKE

1A



1B

crisis

they kept saying there was nothing they could do, it made me feel stupid, like i was being a burden or that it was all in my head, it slowly got worse until one day i hit crisis mode and then had to be hospitalised. we need to be able to get help early so that we dont reach crisis and can try to live a normal life

forgotten

waiting lists are so long it makes me feel like i have been forgotten or that i dont matter

transport

when i finally got an appointment it was really hard to get there. my mental health means i find it hard to get on the bus and then they dont come on time and i get anxious about being late or getting lost



ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 1: MEANING BEHIND THE PRIORITY

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ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 1: MEANING BEHIND THE PRIORITY



WORD ASSOCIATION: GROUP BASIS ACTIVITY EXAMPLES

1C

INDIVIDUAL
3 WORDS



PAIRS
2 WORDS



QUADS
1 WORD





ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 2: RANKING THE PRIORITIES

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ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 2: RANKING THE PRIORITIES

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PRIORITY

RESOURCE ALLOCATION

IMPROVING MENTAL HEALTH AND WELLBEING

LACK OF SERVICES/ACCESS TO SERVICES

RESILIENCE AND CAPACITY BUILDING

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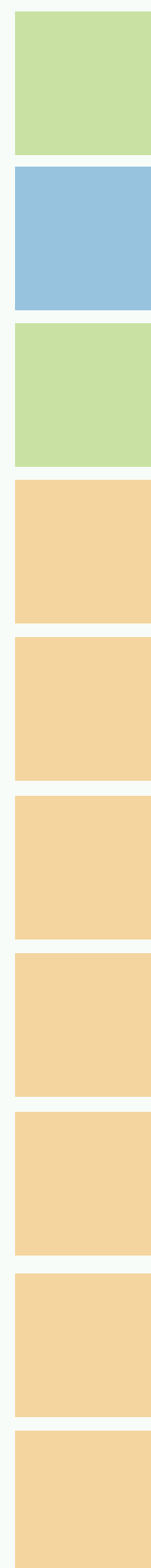
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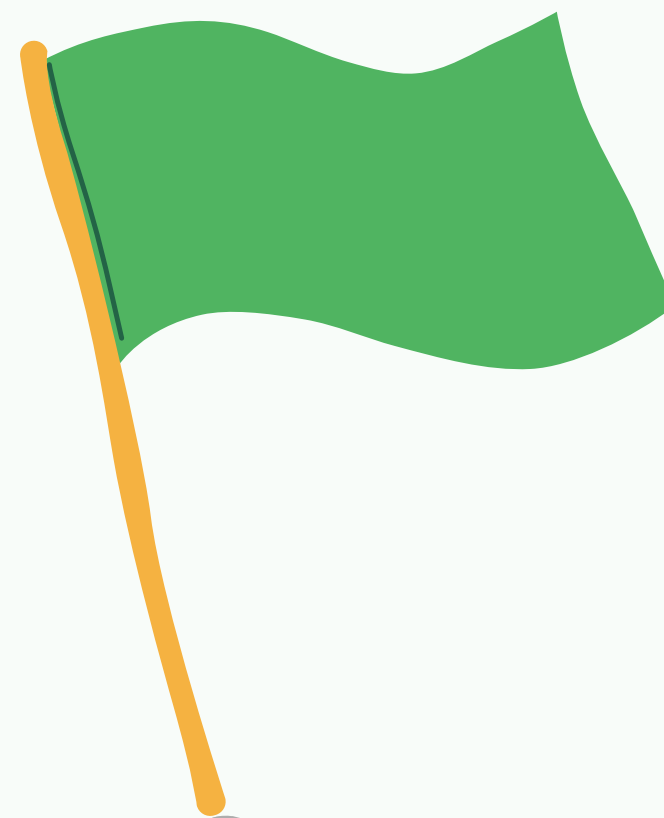
ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 2: RANKING THE PRIORITIES

2B

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ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 3: 1 POSITIVE CHANGE



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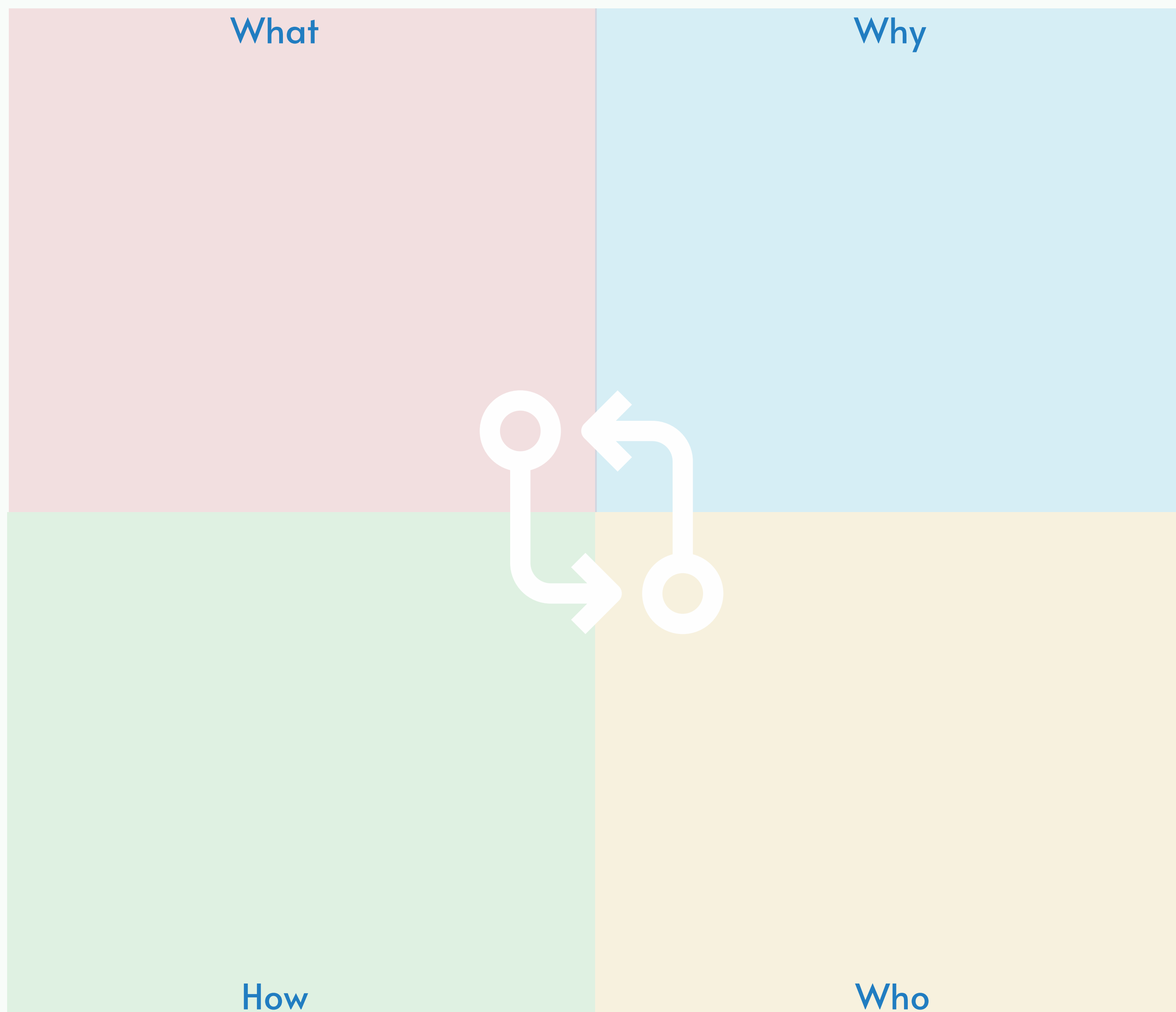


ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 3: 1 POSITIVE CHANGE

3A



ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

CITIZEN PRIORITIES MAPPING - ORGANISATIONS



To help us understand what work is currently being undertaken across Cwm Taf Morgannwg to meet the priorities for those who access mental health services, we invite organisations to complete the following questions. Your answers will help us to identify gaps in provision and opportunities for future collaborative working.

Organisation:

Project Name (if applicable):

Geographical Area Covered: Regional Bridgend Merthyr Tydfil R.C.T

Funding Source (if applicable):

Which of the below identified priorities for those who access mental health services does the work you do impact?

IMPROVING MENTAL HEALTH AND WELLBEING

LACK OF SERVICES/ACCESS TO SERVICES

RESILIENCE AND CAPACITY BUILDING

Describe how you are working towards these priorities:

.....

.....

.....

.....

.....

.....

ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

PARENTS AND UNPAID CARERS





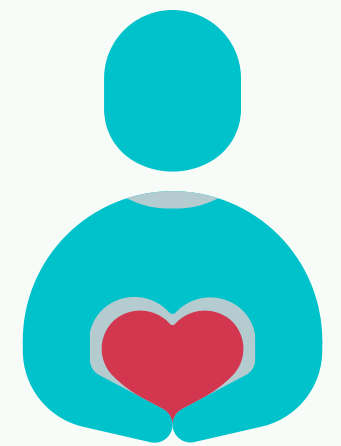
ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

PARENTS AND UNPAID CARERS PRIORITIES 2020

RESPIRE CARE

- review of respite care services across the region against evolving covid-19 guidelines
- more options/opportunities for parents and unpaid carers to receive adequate support through respite services



GREATER RECOGNITION AND SUPPORT



- review of local authorities covid-19 response measures to identify how greater recognition and support can be provided to them, now and in the future
- review of the support package that was on offer to them prior to lockdown and to work with local authorities to identify where and how improvements can be made

SUPPORTED AND INDEPENDENT LIVING GUIDELINES

- review of current supported and independent living guidelines to allow/promote individualised risk assessments and care plans for tenants
- more opportunities for tenants to be able to reconnect/connect with family



SOCIAL WORKER ALLOCATION/CHANGES TO SOCIAL WORK TEAM



- to work with local authorities to review the current social work team processes/social worker allocation processes to help identify solutions and implement improvements
- action to be taken on previous consultations and conversations they have been engaged in regarding future changes to the social work team and processes

ASSESSMENT OF LOCAL WELL-BEING AND NEED

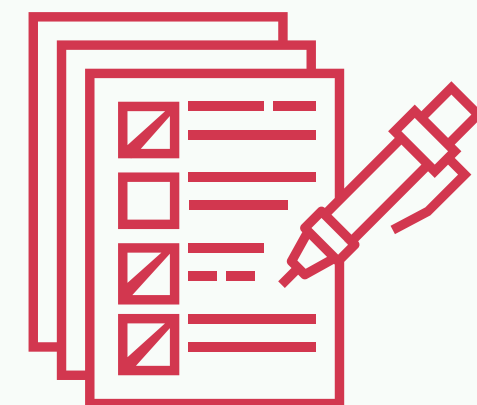
ENGAGEMENT TOOLKIT 1

PARENTS AND UNPAID CARERS PRIORITIES 2020



CARER'S ASSESSMENTS

- to be involved in future work concerning carer's assessments across the region, to ensure they are effective and meet parent/carer's needs
- ensure that a carer's assessment is completed for all parents and carer's and that the outcomes of the assessments are used to inform future care and support plans



COMMUNICATION AND INFORMATION SHARING



- review of current and evolving covid-19 communications strategies with parents and carers
- development and strengthening of peer and support networks through increased support to help parents and carers connect virtually and in other ways
- development of befriending/advocacy services for parents and carers to help them access the information they need
- creation of a regional informational platform that helps bring clarity and reduce confusion

YOUNG CARERS SUPPORT AND OPPORTUNITIES

- more support programme to help young carers look after themselves, physically and emotionally
- more opportunities for young carers to take time out through respite care services
- identify more ways for young carers to interact with their local communities as a source of support
- create ways and opportunities for young carers to increase peer understanding of young carer identities
- identify ways for young carers to make friends and create peer support networks





ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 1: MEANING BEHIND THE PRIORITY

We know that the way in which residents interpret each of the priority headings will be different. This will be based on their previous individualised experiences and knowledge of/with the priority. To help us ensure we understand what residents mean through the information they share with us, it is important for us to give room to residents to describe the priorities in their own way, and through their own experiences. This first activity in the toolkit is designed to give residents the freedom to do this effectively on both an individual and group basis through word association and storytelling techniques.

WORD ASSOCIATION: INDIVIDUAL BASIS

Some of our interactions with residents will be on an individual basis. Equally, some residents may prefer to complete this activity on an individual basis within a group context. Therefore the following option has been developed to ensure that the activity is as accessible as possible to those who want to be involved.

METHOD

1. create a series of spider diagrams with each of the 2020 citizen priorities for parents and unpaid carers at the centre (see IA for reference)
2. ask residents what thoughts and emotions come into their heads when they hear each of the priorities (NB: you may also want to condense each priority into a single word or smaller phrase depending on the individual you are working with)
3. give residents a maximum of 5 minutes to write down or say everything that comes to mind when they hear that word/phrase/priority
4. once completed ask residents to reflect on the words they have chosen, and to identify 3 words they feel best describes the word/phrase/priority based on their experiences, knowledge, opinions and ideas (see IB for reference)
5. taking each of these 3 identified words, expand on their reasoning by asking residents to develop a sentence/story that showcases why they chose those words/decided those words were the most important
6. encourage residents throughout to expand and share all information they want to regarding the word/phrase/priority - allow plenty of time

ASSESSMENT OF LOCAL WELL-BEING AND NEED

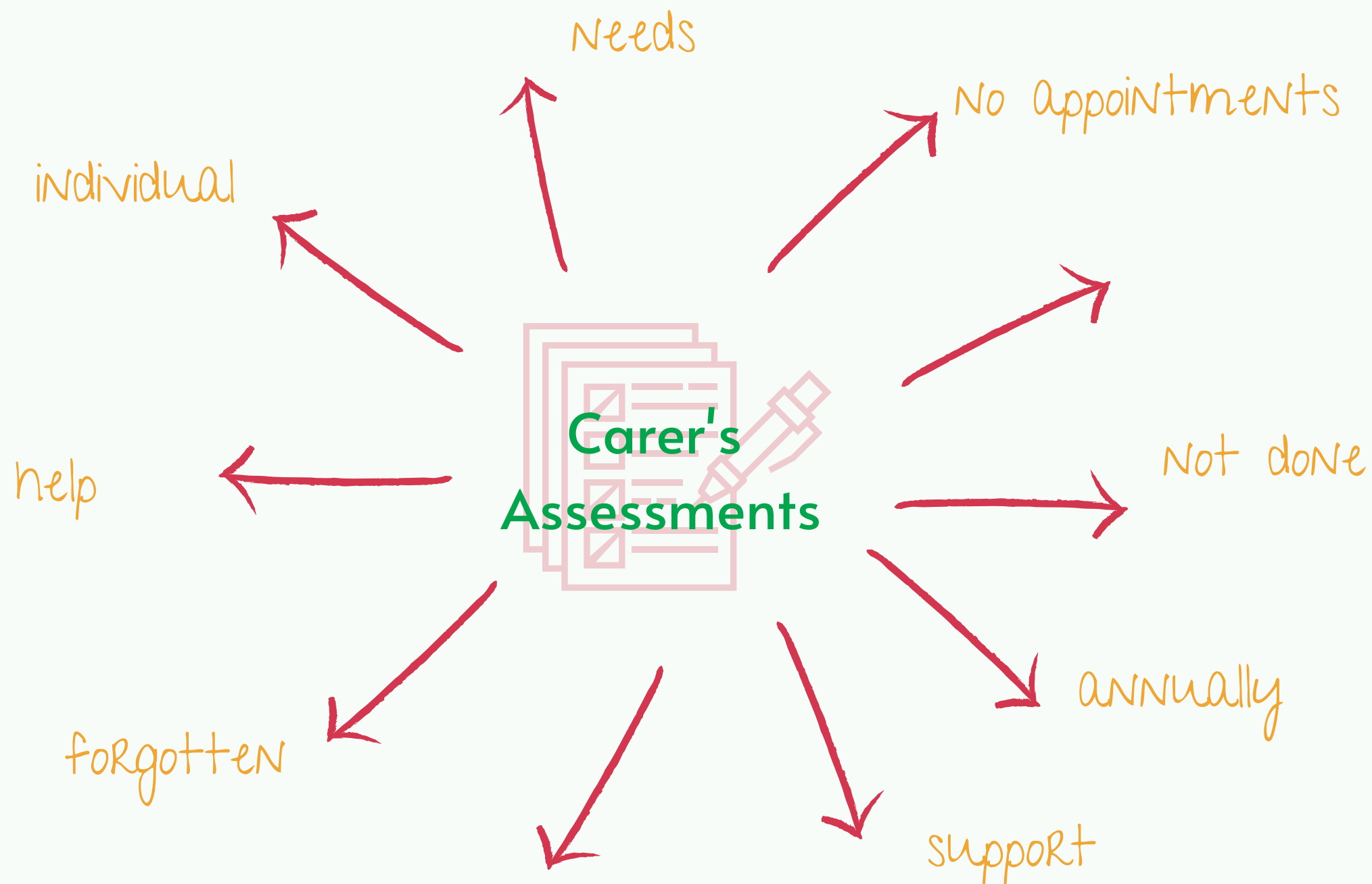
ENGAGEMENT TOOLKIT 1

ACTIVITY 1: MEANING BEHIND THE PRIORITY



WHAT IT MIGHT LOOK LIKE

1A



1B

Needs

When I had my last carer's assessment the social worker kept saying that it was to help identify my needs as a carer, and maybe it did that but things are different now after covid and my needs have changed so we need these assessments more often

help

I did feel like I got some help after my carer's assessment from the local authority and that's what these assessments should do find ways for me and other carers to get the help and support we need

forgotten

I know it's been a tough time for everyone through covid but I just feel like I have been forgotten. No assessments and not really any check ins - no one knows what's been going on in my life the past 12 months, what it's like to be me, they all seem too busy to even care



ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 1: MEANING BEHIND THE PRIORITY

WORD ASSOCIATION: GROUP BASIS

Some of our interactions with residents will be in a group. Working in a group can be a good way to expand meaning and develop ideas. In this context the group basis will provide a safe space where residents can discuss ideas and thoughts and build collective understanding and agreement through reasoning and negotiation. To make this process as effective as possible, this activity has been adapted to work in a group context, providing space for discussion.

METHOD

1. create a series of spider diagrams with each of the 2020 citizen priorities for parents and unpaid carers at the centre (see IA for reference)
2. ask groups of residents to discuss what thoughts and emotions come into their heads when they hear each of the priorities, and to populate the spider diagram collectively
3. give groups a maximum of 15 minutes to complete this
4. once completed ask each group to reflect on the words they have chosen, and for every group member to identify 3 words they personally feel best describes the word/phrase/priority based on their experiences, knowledge, opinions and ideas
5. ask individual residents to write down their 3 words on 3 separate pieces of paper/sticky notes (see IC for reference)
6. ask residents to then form pairs and to discuss each of the 3 words they have chosen - give pairs a maximum of 10 minutes to do this
7. ask the pairs to then decide and write down (on new pieces of paper) their top 2 words from the collective 6 they discussed - the 6 original pieces of paper to be collected/recorded by the activity facilitator
8. ask each pair to join another pair to form a quad, and to discuss each of the 2 words each pair had chosen - give quads a maximum of 6 minutes to do this
9. ask each quad to then decide and write down their top word from the collective 4 they discussed (the 4 words to be collected/recorded by the activity facilitator)
10. each quad to present their chosen top word to the other quads providing justification of why that word was chosen

ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 1: MEANING BEHIND THE PRIORITY



WORD ASSOCIATION: GROUP BASIS ACTIVITY EXAMPLES

1C

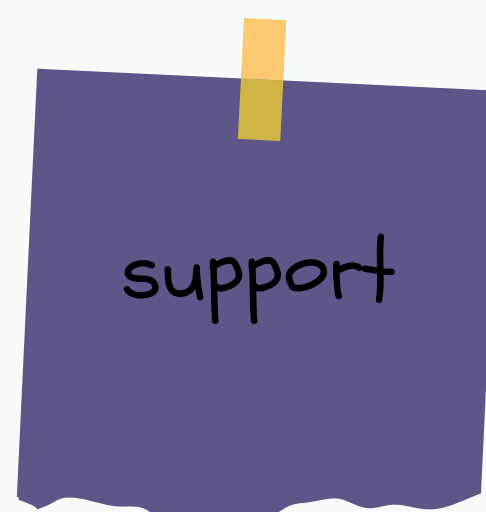
INDIVIDUAL
3 WORDS



PAIRS
2 WORDS



QUADS
1 WORD





ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 2: RANKING THE PRIORITIES

To help us understand what matters most to residents across the region, and what will have the biggest impact or benefit as we develop and design future services, it is important that we provide an opportunity for people to rank the priorities based on their individual experiences and needs. When ranking the priorities there are no right or wrong answers, just personal opinion and perspective, however opportunity to expand and explore reasoning can also be a powerful tool, and will help us to understand the context of what this data is telling us.

METHOD

1. before the existing priorities for parents and unpaid carers are ranked in order of importance, ask residents to consider if there are any missing priorities that they would like to see included. Encourage residents to reflect on their personal experiences to see if the things that matter to them are covered by the existing priorities, and if not to expand and develop additional priorities - any new priorities can then be ranked against the existing priorities by being added to the grid in worksheet 2A
2. using worksheet 2A, ask residents to complete the grid to rank the priorities from most important to least important by measuring the amount of resource they feel that priority should be given. Therefore, the priority of most importance should be allocated the most resources, if there are 7 priorities, then the most important should be given 7 points, the next 6 points and so on until the least important priority is awarded 1 point. Ranking the priorities in this manner will help us to analyse collective level of importance once all data is submitted. Although it may be difficult in some cases, please encourage residents to only use each level of resource (number) once so that we have a clear picture of their priority order. If after discussion they find it impossible to separate one or more priorities then they may place them as equal
3. Once identified complete the priority pyramid (worksheet 2B) for the top or most important priority. This will help identify the detail of why that priority has been ranked as most important, as well as generating clear priority focus points and potential solutions moving forward. This activity only needs to be completed for the top priority area unless residents would like to explore and breakdown other priorities using this format

ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 2: RANKING THE PRIORITIES

- 2A**
- Reflect on the 2020 priorities for parents and unpaid carers - do they represent everything that is important to you?
 - If the priorities don't fully represent everything that is important to you, please feel free to create your own additional priorities and add them to the bottom of the grid below. If you would like to provide extra detail about your additional priorities you can use the priority mountain in worksheet 2B to provide this detail



PRIORITY

RESOURCE ALLOCATION

RESPIRE CARE

GREATER RECOGNITION AND SUPPORT

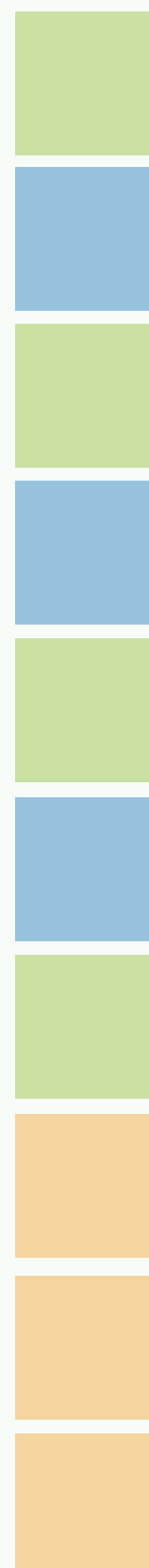
SUPPORTED AND INDEPENDENT LIVING GUIDELINES

SOCIAL WORKER ALLOCATION/CHANGES TO SOCIAL WORK TEAM

CARER'S ASSESSMENTS

COMMUNICATION AND INFORMATION SHARING

YOUNG CARERS SUPPORT AND OPPORTUNITIES





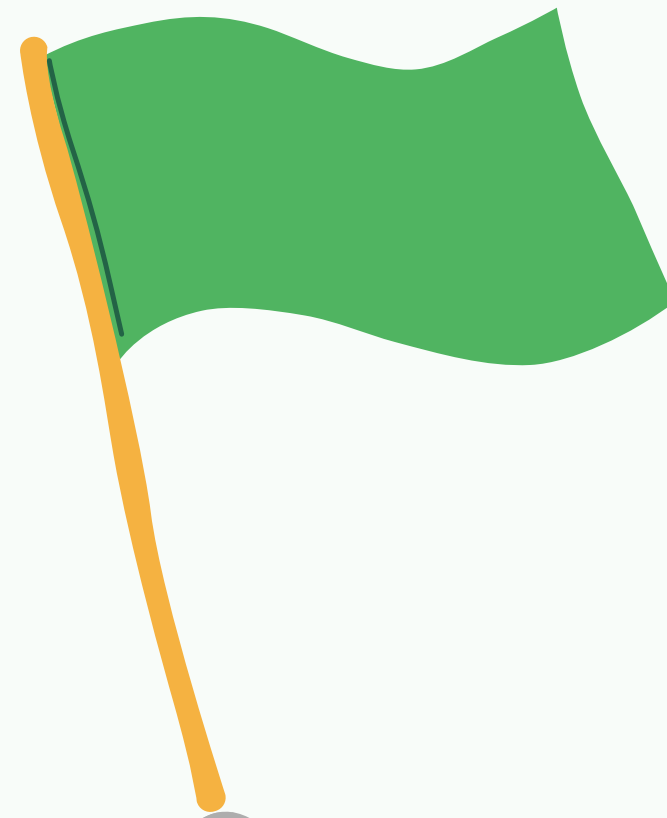
ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 2: RANKING THE PRIORITIES

2B

- Use the priority mountain flag to tell us what was your top priority
- underneath the flag outline 4 things (one for each level of the mountain) that you would like to see changed or improved within your top priority area



ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 3: 1 POSITIVE CHANGE



When thinking about the future of our services it is important to understand what ideas and solutions those who use/access them have to improve services in a way that meets their personal needs as well as the needs of their peers. This activity is designed to allow residents to suggest one positive change they would make if they had access to an unlimited pot of money/resources. It may not always be possible to implement the changes that are suggested, however, by knowing and understanding the changes that residents would make if they could, it allows us to start exploring the realms of what is possible and being much more solutions and improvement focused in a way that is meaningful.

METHOD

1. ask residents to outline one thing they would change if they could: the 'what'. This could be something personal, or something more general linked to society or services. There is no right or wrong answer, and residents should be encouraged to be as creative as they want when providing their answer.
2. once the change has been identified, ask residents to think about and develop the steps/actions that may need to be undertaken to see that change become a reality: the 'how'
3. residents may also want to consider 'who' needs to be involved to make that change happen
4. finally ask residents to consider the 'why' or 'what for' behind the change. What impact do they hope that change will have
5. use the template in worksheet 3A to record these details.



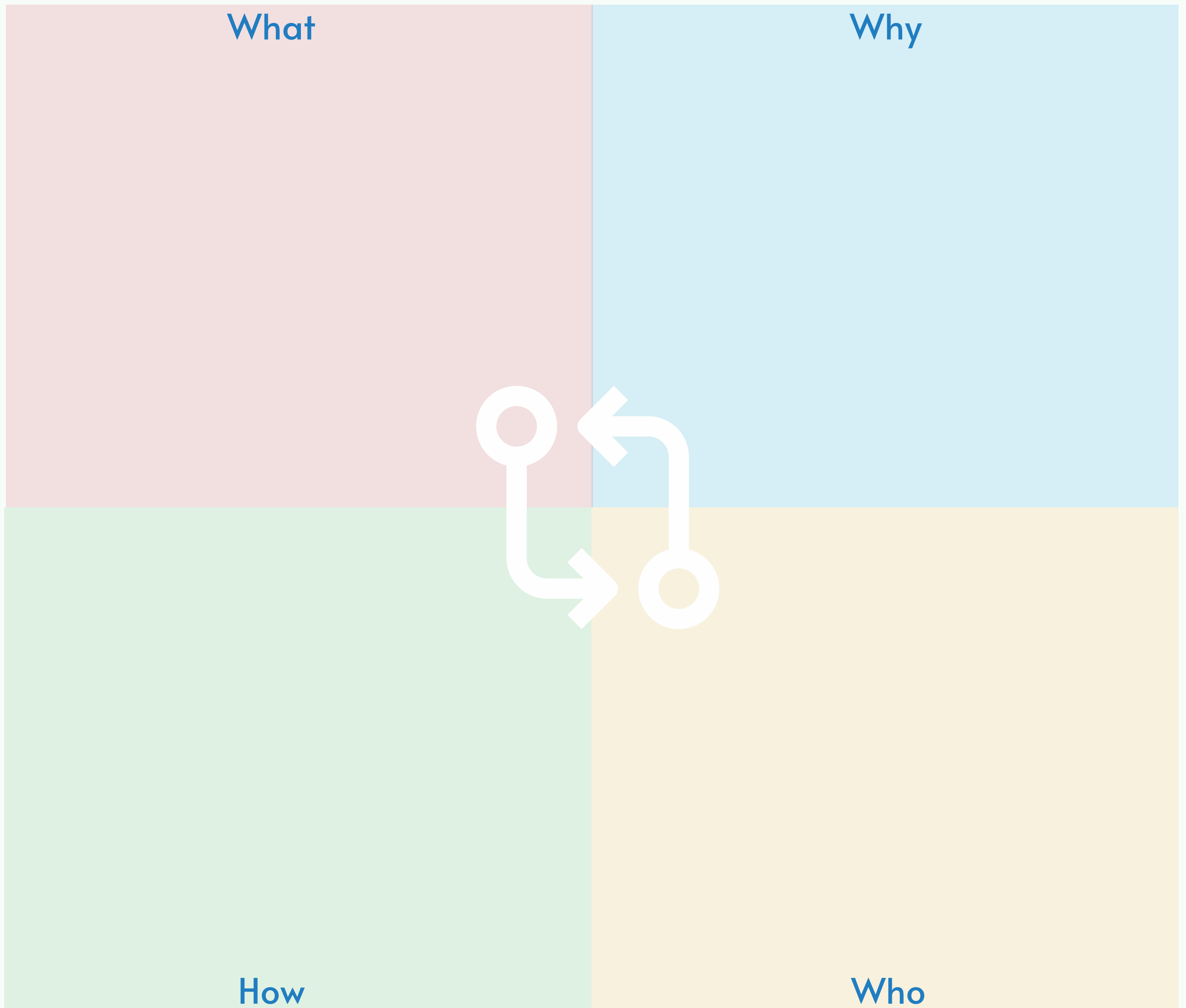


ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

ACTIVITY 3: 1 POSITIVE CHANGE

3A



ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

CITIZEN PRIORITIES MAPPING - ORGANISATIONS



To help us understand what work is currently being undertaken across Cwm Taf Morgannwg to meet the priorities for parents and unpaid carers, we invite organisations to complete the following questions. Your answers will help us to identify gaps in provision and opportunities for future collaborative working.

Organisation:

Project Name (if applicable):

Geographical Area Covered: Regional Bridgend Merthyr Tydfil R.C.T

Funding Source (if applicable):

Which of the below identified priorities for parents and unpaid carers does the work you do impact?

RESPITE CARE	<input type="checkbox"/>
GREATER RECOGNITION AND SUPPORT	<input type="checkbox"/>
SUPPORTED AND INDEPENDENT LIVING GUIDELINES	<input type="checkbox"/>
SOCIAL WORKER ALLOCATION/CHANGES TO SOCIAL WORK	<input type="checkbox"/>
CARER'S ASSESSMENTS	<input type="checkbox"/>
COMMUNICATION AND INFORMATION SHARING	<input type="checkbox"/>
YOUNG CARERS SUPPORT AND OPPORTUNITIES	<input type="checkbox"/>

Describe how you are working towards these priorities:

.....

.....

.....

.....

.....

.....



ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

FEEDING BACK DATA COLLECTED

To help us collect and collate all of the information gathered through the use of this toolkit in a meaningful way that can be translated into the Assessment of Local Well-being and Need, a series of surveys will be used for data input by facilitators. Feedback from residents across Cwm Taf Morgannwg is that they feel there has been an overuse of surveys through the Covid-19 pandemic and that they aren't always clear on what happens with the information they provide. In light of this it has been agreed that as far as possible engagement activities with residents throughout the 100 Days of Engagement activities for the Assessment of Local Well-being and Need will not be in a survey format. Therefore, unless deemed necessary these surveys will not be available for public use.

To limit the time commitment required to input data gathered through these activities, facilitators will be able to collate all of the data they have collected in relation to a specific priority or wider identifiable group and complete the survey as a summary of all data. There will be space within the survey to capture quotes and experiences as gathered through the activities, and if you feel that the survey doesn't fully represent the information you have gathered effectively, then please get in touch to discuss your findings with us.

To access the correct survey, please contact us using hello@ctmregionalpartnershipboard.co.uk using the subject heading: **Engagement Toolkit 1 Feeding Back**. In the body of your email please indicate which of the priority groups you hold information for or the wider identifiable group that you have baselined priorities for, so that the correct survey can be sent to you for data input.

As data is received, trends will be discussed in the Engagement Sub-Group meetings that are held on a weekly basis. If you are not a member of this group and would like to be involved in its activities/receive weekly updates and information from the sub-group, please contact us using hello@ctmregionalpartnershipboard.co.uk using the subject heading: **CAG Engagement Sub-Group Membership**.

If you have any questions or encounter any challenges whilst using this toolkit and feeding back your findings, please do not hesitate to contact us to discuss. The Engagement Sub-Group support team are able to offer a range of support, guidance and advice to ensure that this toolkit and other engagement activities linked to the Assessment of Local Well-being and Need are used in a meaningful way to involve as many residents from across the region as possible.



ASSESSMENT OF LOCAL WELL-BEING AND NEED

ENGAGEMENT TOOLKIT 1

STAYING INFORMED/ OTHER ENGAGEMENT OPPORTUNITIES

To help ensure that residents and organisations across the region can stay fully informed about the progress of our Assessment of Local Well-being and Need, a dedicated area has been created on the Cwm Taf Morgannwg Regional Partnership Board website to provide monthly updates on activity and to highlight other engagement opportunities for residents across the region to get involved in. You can access this dedicated area using this link: <https://www.ctmregionalpartnershipboard.co.uk/100-days/>

The Our Voice Matters project with the Regional Partnership Board and Public Services Boards have also released the following engagement activities and are actively seeking residents and professionals across the region to get involved. If you would like to participate in any of the following please visit the website using the link above or email hello@ctmregionalpartnershipboard.co.uk

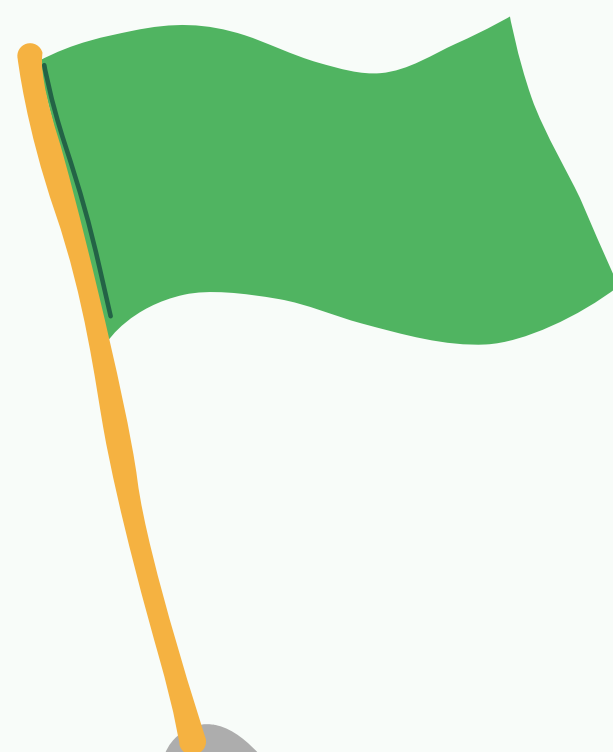


Our CTM Community Voices podcast is due to be launched in September 2021 and we are looking for residents and professionals from across the region to join us for a 45minute chat about their experiences and the things that matter most to them.

We are passionate about getting to know the people behind our engagement activities, and the range of experiences that will be bringing our Assessment of Local Well-Being and Need to life. To help us do this we aim to collect 100 stories from residents and professionals living and working across Cwm Taf Morgannwg. If you would be willing to share your story with us please get in touch.



VALUING VOICES ACROSS CWM TAF MORGANNWG



For further support, guidance or advice relating to this toolkit please contact the Our Voice Matters project using jenny@rctpeoplefirst.org.uk / 01443 757954



ASSESSMENT OF LOCAL WELL-BEING AND NEED

100 DAYS OF ENGAGEMENT FRAMEWORK

OVERVIEW

The Regional Partnership Board and Public Service Boards of Cwm Taf Morgannwg are working jointly to produce their statutory Population Needs Assessment and Assessment of Local Well-Being

To do this effectively we need Members buy in and contribution to the Assessment process. To help us all play our part we are launching 100 Days of Engagement for Members to actively participate and add value to the Assessment process by:

- making available information you currently hold
- sharing the findings of any research undertaken
- informing us of any involvement and engagement opportunities you undertake
- identifying any capacity you have to assist in the wider development of the Assessment process through the Community Assessment Action Group

In addition, the 100 days of Engagement aims to provide unique and varied opportunities for individuals, groups and organisations to articulate their needs and perceptions of the services on offer across the region. Through these opportunities it is hoped that a rich insight into the story behind the data can be developed that will assist both the Regional Partnership Board and Public Service Boards of Cwm Taf Morgannwg to make needs led and experience informed decisions in the future.

WORKING TOGETHER TO MAKE THE ASSESSMENTS A VALUABLE TOOL FOR US ALL

ASSESSMENT OF LOCAL WELL-BEING AND NEED

100 DAYS OF ENGAGEMENT FRAMEWORK

1ST JULY 2021 - 17TH NOVEMBER 2021

PREPARATION STAGE: DAY 1 - DAY 10

- formation of Community Assessments Action Group
- identification of priority themes, need to reach groups and available resources
- mapping of existing engagement opportunities

ACTION STAGE: DAY 11 - DAY 70

- creation of basic engagement tools for roll out across engagement events based on previously identified citizen priorities and the What Matters conversation
- development/agreement of a centralised tool or method for data collection
- showcase engagement activity at wider co-production project launch event to inform baselining and future direction setting

REVIEW STAGE: DAY 71 - DAY 100

- analysis and presentation of engagement findings
- translation of findings into the Regional Assessment of Local Well-Being and Regional Population Needs Assessment

VALUING VOICES ACROSS CWM TAF MORGANNWG



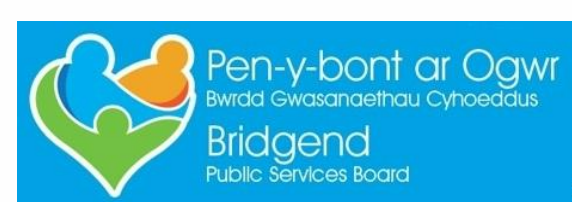
ASSESSMENT OF LOCAL WELL-BEING AND NEED

100 DAYS OF ENGAGEMENT FRAMEWORK

DOING THINGS DIFFERENTLY: NEW APPROACHES TO ENHANCE OUR WORK

"We have previously undertaken community surveys/ third sector voice surveys, however the data has not appeared to be used so we would only do that level of work again IF there was a commitment to using the qualitative information and people's lived experiences - hearing, listening and valuing voice and precipitating that to connect to any hard data"

COMMUNITY ASSESSMENTS ACTION GROUP:
DRIVING A COMMITMENT TO VALUE VOICES ACROSS CTM AND USE THEM TO SHAPE SERVICES PRIORITIES AND PROVISION NOW AND IN THE FUTURE



ASSESSMENT OF LOCAL WELL-BEING AND NEED

100 DAYS OF ENGAGEMENT FRAMEWORK

MEMBERS RESPONSES: WHAT CAN THE ASSESSMENTS DO FOR YOUR ORGANISATION?

Help us in planning our programmes and services by understanding our communities and ensuring that what we do is helping to meet the needs of people

Working closely with our partners to deliver a more holistic service that elicits positive change and keeps the public safe

It can and should be used to assist shaping a rich picture of the needs of our communities and how we can shape our services in part

It can help us shape our work as a campaigning organisation, where change is required and where appropriate, work with partners to develop new services to meet new demands

Help partnerships refocus and prioritise, and reduce duplication, which in turn may reduced workload

To inform and reinforce our delivery and priority plans, our annual and other reports and to shape our engagement with residents

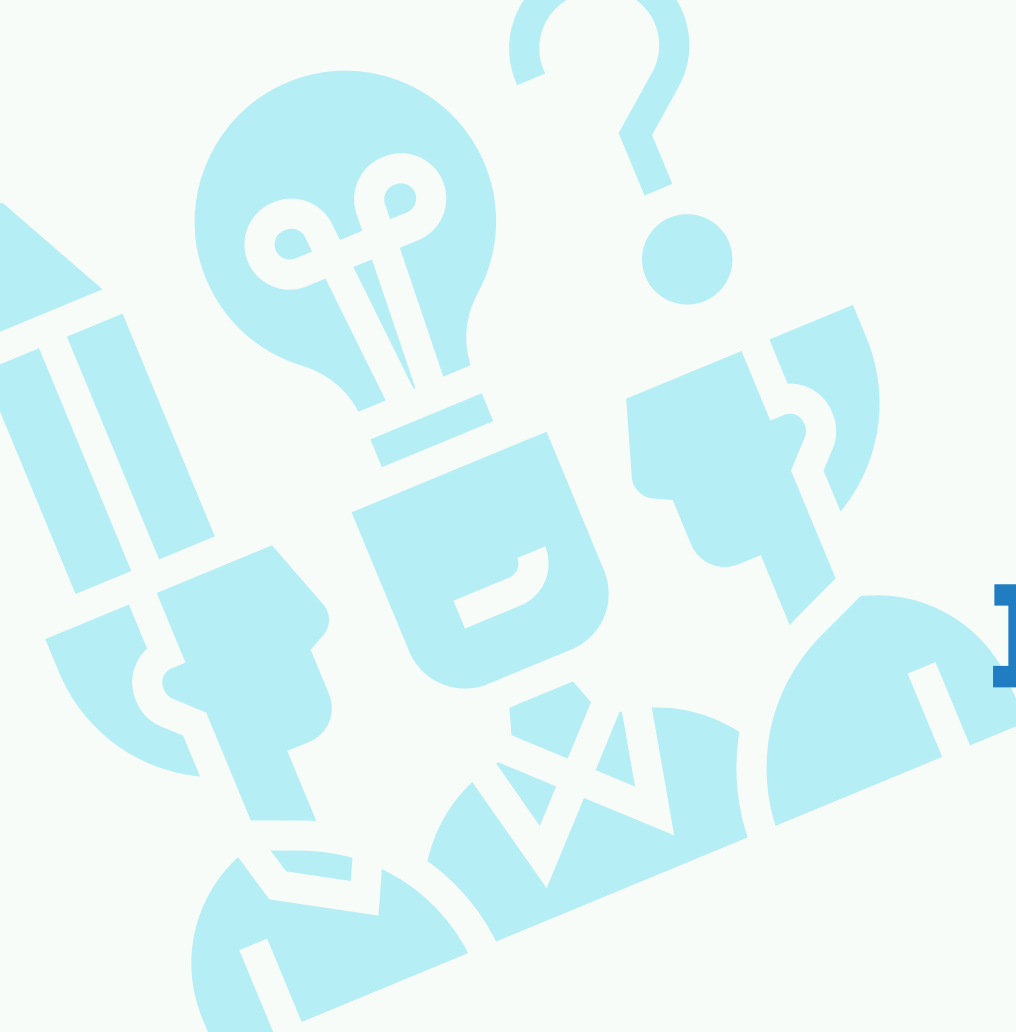
NEEDS

PRIORITIES

PARTNERSHIPS

DELIVERY

IMPROVEMENT



ASSESSMENT OF LOCAL WELL-BEING AND NEED

100 DAYS OF ENGAGEMENT FRAMEWORK

MEMBERS RESPONSES: WHAT CAN YOU CONTRIBUTE TO THE ASSESSMENTS?

mapping of resource and our asset base across the region



facilitation of engagement events/ opportunities



providing regular reports and updates on engagement activities and work conducted



promotion of engagement activity and the final assessments findings

gathering feedback, sharing resources and encouraging more engagement



creating localised engagement platforms

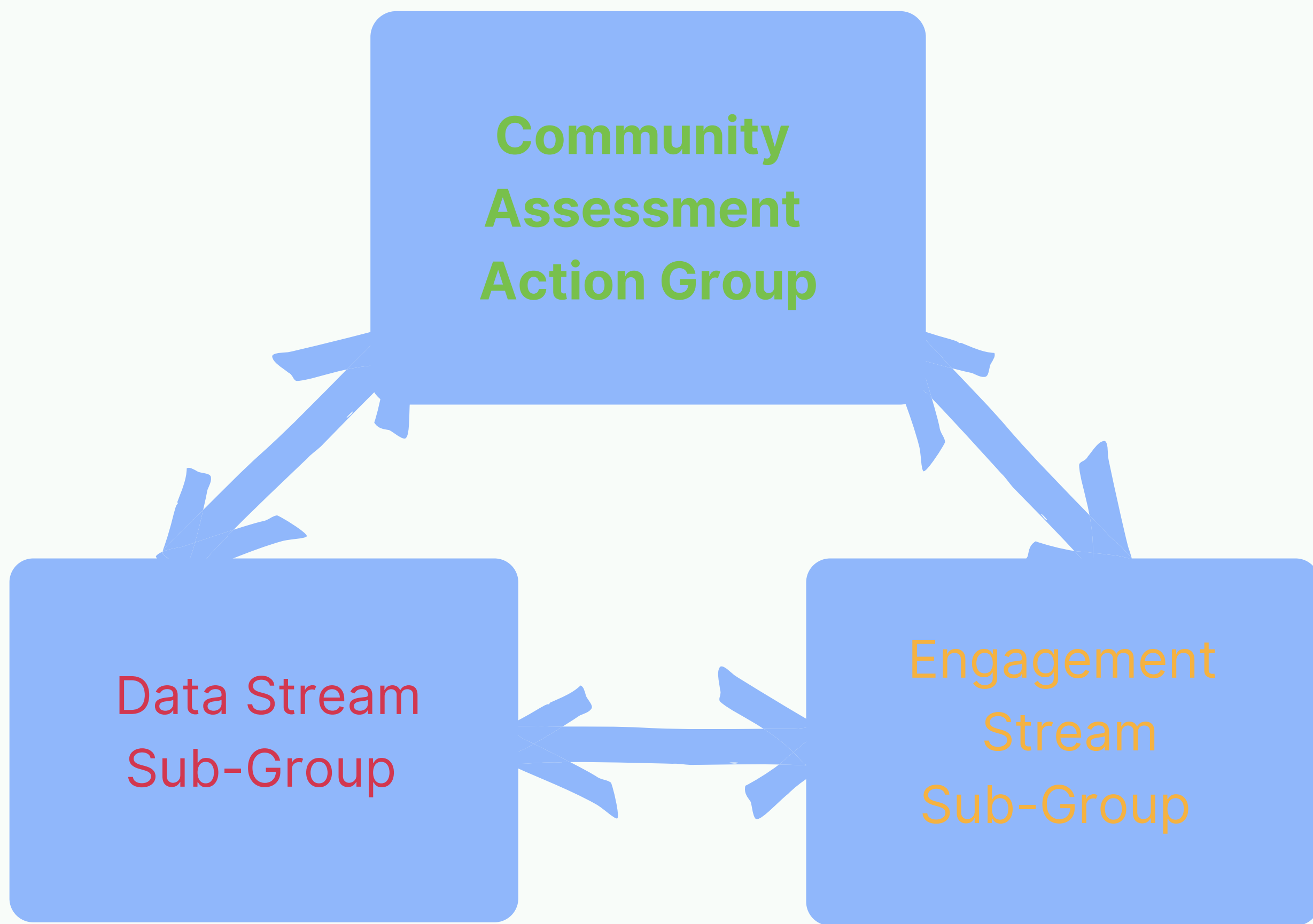


USING OUR INDIVIDUAL STRENGTHS TO MAKE POSITIVE CHANGE TOGETHER

ASSESSMENT OF LOCAL WELL-BEING AND NEED

100 DAYS OF ENGAGEMENT FRAMEWORK

PROPOSED STRUCTURE OF THE COMMUNITY ASSESSMENT ACTION GROUP



OPEN

TRANSPARENT

HONEST

DIVERSE

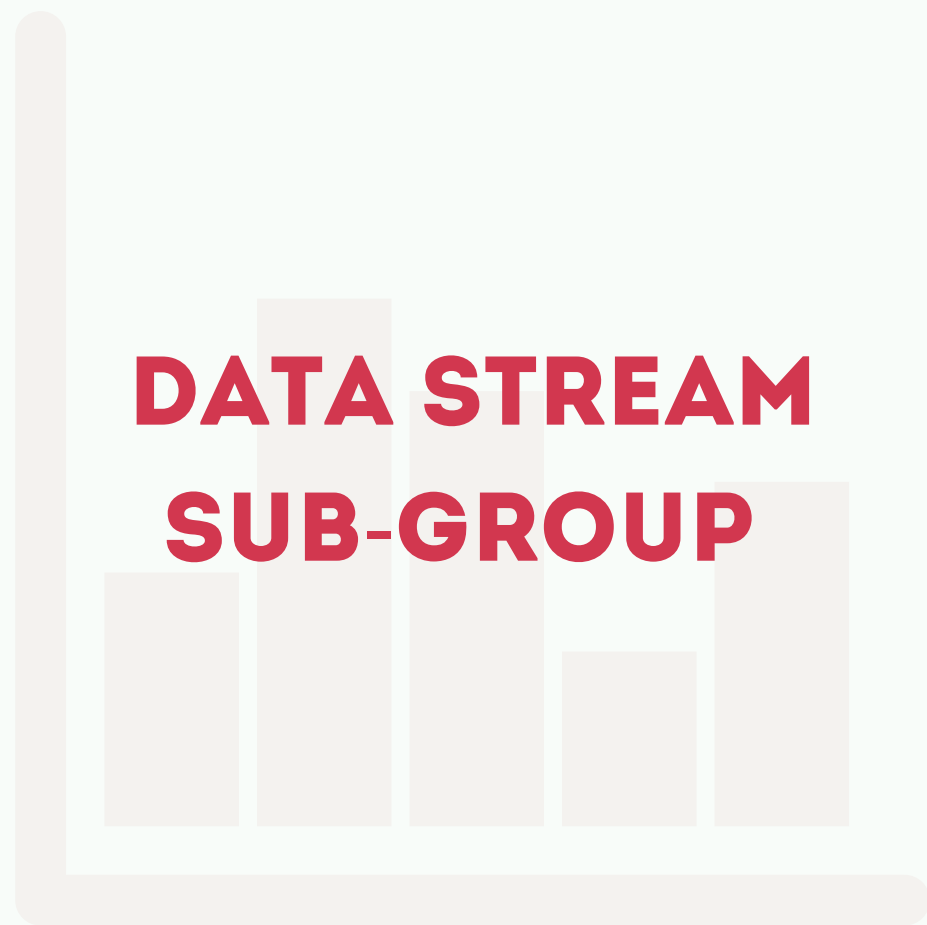
**SHARING OUR SKILLS AND KNOWLEDGE IN A WAY THAT
MAXIMISES THE VALUE OF VOICES ACROSS CTM**



ASSESSMENT OF LOCAL WELL-BEING AND NEED

100 DAYS OF ENGAGEMENT FRAMEWORK

SUB-GROUP FOCUS



**DATA STREAM
SUB-GROUP**

Focus on collating localised and/or service level data and exploring any identified gaps in the current/existing data pool, to help inform the future priorities and decisions of both the Regional Partnership Board and Public Services Boards through the completion of the Assessments



**ENGAGEMENT
STREAM
SUB-GROUP**

Focus on developing innovative ways to capture the voices of citizens/residents across Cwm Taf Morgannwg, developing the story behind the data, to help inform the future priorities and decisions of both the Regional Partnership Board and Public Services Boards through the completion of the Assessments

DISCOVERING WHAT MATTERS COLLECTIVELY

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CWM TAF PUBLIC SERVICES BOARD JOINT OVERVIEW & SCRUTINY COMMITTEE



17th September 2021

CWM TAF PUBLIC SERVICES BOARD JOINT OVERVIEW AND SCRUTINY INTERIM ANNUAL REPORT 2020-21

REPORT OF THE SERVICE DIRECTOR, DEMOCRATIC SERVICES AND COMMUNICATIONS

1. PURPOSE OF THE REPORT

1.1 To present to Members the Cwm Taf Joint Overview and Scrutiny Committee (JOSC) 2020-21 Interim Annual report, which details the work undertaken by them during the period between December 2020- April 2021.

2. RECOMMENDATIONS

It is recommended that Members:

2.1 Note the contents of the Interim Annual report (attached as Appendix 1) and the work of the Cwm Taf Public Service Board Joint Overview and Scrutiny Committee during the 2020-21 Municipal Year.

2.2 Approve the presentation of this report to the respective constituent local authorities for consideration.

3. REASON FOR RECOMMENDATIONS

3.1 To keep members fully informed of the work undertaken by the JOSC and to publicise the work of the JOSC

4. BACKGROUND

4.1 The Joint Overview and Scrutiny Committee is made up of representatives from Rhondda Cynon Taf County Borough council and Merthyr Tydfil County Borough Council.

4.2 Within the JOSCs Terms of Reference the Committees core statutory functions are set out as follows:

- The JOSC are to review and scrutinise the decisions made or actions taken by the Board;
- To review the Boards Governance arrangements;
- To make reports or recommendations to the Board regarding its functions or governance arrangements;

- To consider matters relating to the Board as the Welsh Ministers may refer to it and report to the Welsh Ministers accordingly; and
- To carry out other functions in relation to the Board that are imposed on it by the Well-Being of Future Generations (Wales) Act 2015.

4.3 In addition to these functions the JOSC's Lines of Inquiry can include (but not be limited to), the following:

- The effectiveness of the Wellbeing Assessment;
- The effectiveness of the Wellbeing Plan;
- The effectiveness of performance measurement arrangements;
- The level of commitment from individual partners to the work of the Public Services Board;
- The effectiveness of the Public Services Board in communicating its work, objectives and outcomes to its stakeholders; and,
- The effectiveness of the Public Services Board in addressing the issue of pooled funding to tackle priorities

4.4 On the 23rd April 2021, Members agreed that an Interim Annual Report would be presented at the first meeting of the JOSC in the 2021-22 Municipal Year. Members of the JOSC acknowledged the pressures faced by both Councils during the pandemic as well as the pressures of response and recovery. With this in mind, the draft Cwm Taf Public Service Board Joint Overview and Scrutiny Committee Interim Annual Report sets out a limited number of scrutiny meetings during the 2020-21 Municipal Year, which allowed both Councils to respond effectively to emerging issues.

5. CURRENT SITUATION

5.1 Attached at **Appendix 1** is the Cwm Taf Public Service Board Joint Overview and Scrutiny Committee Interim Annual Report, which provides detail on the outcomes and achievements from the JOSC in 2020-21 Municipal Year, as well as identifying areas for improvement to ensure the JOSC continues to develop and achieve positive outcomes for the residents of Merthyr Tydfil County Borough and Rhondda Cynon Taf

6. EQUALITY OR DIVERSITY IMPLICATIONS

6.1 There are no Equality or Diversity implications aligned to this report

7. CONSULTATION

7.1 There are no consultation implications aligned to this report

8. FINANCIAL IMPLICATIONS

8.1 There are no financial implication aligned to this report.

9. LEGAL IMPLICATIONS

9.1 There are no legal implications aligned to this report.

10. LINKS TO PSB'S WELL-BEING OBJECTIVES

10.1 The recommended approach set out supports the PSB Wellbeing objectives by ensuring progress of the JOSOC is robustly scrutinised by the Committee, the public and others with a vested interest.

10.2 The proposed approach will also support the requirements set out in the 'Statutory guidance on the Well-being of Future Generations (Wales) Act 2015' which states:

- A public body must take account of the importance of involving other persons with an interest in achieving the well-being goals and ensure those persons reflect the diversity of the population;
- Effective involvement of people and communities in decisions that affect them is at the heart of improving well-being currently and in the future; and,
- It is vital to factor people's needs; ensuring engagement is meaningful and effective.

Contact Officer: Sarah Handy, Members' Researcher & Scrutiny Officer
Contact address: RCTCBC, The Pavilions, Clydach Vale, Tonypany, CF40 2XX
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Cwm Taf Public Service Board Joint Overview and Scrutiny Committee

INTERIM ANNUAL REPORT 2020-21



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GWASANAETHAU
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CWM TAF

PUBLIC
SERVICES
BOARD



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Cyngor Bwrdeistref Sirol
MERTHYR TUDFUL
MERTHYR TYDFIL
County Borough Council



RHONDDA CYNON TAF





Foreword

It gives me great pleasure to present to you the **Cwm Taf Joint Overview & Scrutiny Committee's Annual Report for the Municipal Year 2020/21.**

I am grateful to everyone who has helped contribute to our efforts in shaping the results outlined in this report. I would like to express my thanks to Committee Members for voting to elect me and **Councillor Skinner** to the Chair and Vice Chair positions for another Municipal Year.

Due to the focus of local authorities and partners upon the COVID-19 Pandemic, our committee only convened twice during the 2020-21 Municipal Year (September 2020-May 21). Our two Councils have faced unprecedented challenges in maintaining vital public services during this period and it is testament to the dedication, professionalism of our staff that we have continued to support our most vulnerable residents and deliver key public services in these difficult circumstances. Despite the pandemic impacting on the Committee's ability to meet regularly, Members have persevered in continuing to be a 'critical friend' to the Cwm Taf Public Service Board.

The Committee's focus this year was on the 'Strong Economy' objective outlined in the Cwm Taf Well-Being Plan.

In line with the Committee's **Terms of Reference**, Members agreed to undertake detailed scrutiny of the PSB's decisions and actions regarding this particular objective and our recommendations are clearly set out within this report.

This year, we also welcomed the Chair of the PSB, Mr Mark Brace, to our Scrutiny Committee. Particular focus was given to response and recovery in respect of the COVID-19 pandemic and also the changing focus and direction of the PSB.

The close working relationship developed last year between the JOSC and the PSB Chairs has continued throughout this Municipal Year and continues to strengthen the scrutiny process as we move forward.

Going forward, we will continue to produce valuable and outcome focused recommendations to ensure that decisions are made in the best interests of our communities, businesses and residents. I would like to thank all the Members, Co-opted Members and Citizen Representatives of the Committee for their continued dedication and professionalism throughout another challenging year.

Councillor J. Bonetto
(Chair)

Membership of the Cwm Taf Public Services Board Joint Overview and Scrutiny Committee

Rhondda Cynon Taf County Borough Council Members:



Cllr J Bonetto
(Chairperson)



Cllr G Caple



Cllr A Cox



Cllr W Jones



Cllr A Fox

Merthyr Tydfil County Borough Council Members:



Cllr T Skinner
(Vice Chair)



Cllr K Gibbs



Cllr J Davies



Cllr D Isaac



Cllr D Sammon

Co-opted Members:



Mr Melvin Jehu
Local Health Board



Ms Anita Lewis
RCT Citizen Representative



Mr John Jenkins
Community Health Council



Mr Michael J Maguire
MT Citizen Representative

Function of the Cwm Taf Public Services Board Joint Overview and Scrutiny Committee

The aim of the JOSOC is to scrutinise the overall effectiveness of the Cwm Taf Public Services Board Joint Overview and Scrutiny Committee.

The core statutory functions of the JOSOC are:

- To review or scrutinise the decisions made or actions taken by Board;
- To review or scrutinise the Board's governance arrangements;
- To make reports or recommendations to the Board regarding its functions or governance arrangements;
- To consider matters relating to the Board as the Welsh Ministers may refer to it and report to the Welsh Ministers accordingly; and
- To carry out other functions in relation to the Board that are imposed on it by the Well-Being of Future Generations (Wales) Act 2015.

In addition to these functions, the JOSOC's Lines of Inquiry can also include:

- The effectiveness of the Wellbeing Assessment;
- The effectiveness of the Wellbeing Plan;
- The effectiveness of performance measurement arrangements;
- The level of commitment from individual partners to the work of the Public Services Board;
- The effectiveness of the Public Services Board in communicating its work, objectives and outcomes to its stakeholders; and,
- The effectiveness of the Public Services Board in addressing the issue of pooled funding to tackle priorities.



Wellbeing Objective: STRONG ECONOMY

To grow a strong local economy with sustainable transport that attracts people to live, work and play in Cwm Taf.



This year the Joint Overview and Scrutiny Committee agreed to scrutinise the development of one strand from the Cwm Taf Wellbeing Plan. The agreed objective for scrutiny was “Strong Economy”. Limiting the focus to only one objective gave Members the opportunity and time to conduct a thorough, detailed and informed review to produce a meaningful outcome at the end of the year.

Members of the JOSC decided to pursue this strand of the **Cwm Taf Wellbeing Plan** due to its vital importance during the COVID-19 Pandemic. Its key issues in measuring progress of the objective are listed below:



Step 1:

Stimulate and boost the aspirations and skills of our people to meet public and private sector career opportunities;

Step 2:

Growth and promotion of tourism using the assets of our beautiful natural environment, heritage and culture for the health, prosperity and benefit of the whole community and alongside the development of the Valleys Landscape Park;

Step 3:

To make the most of the investment and return opportunities of the £1.229 billion City Deal locally within Cwm Taf;

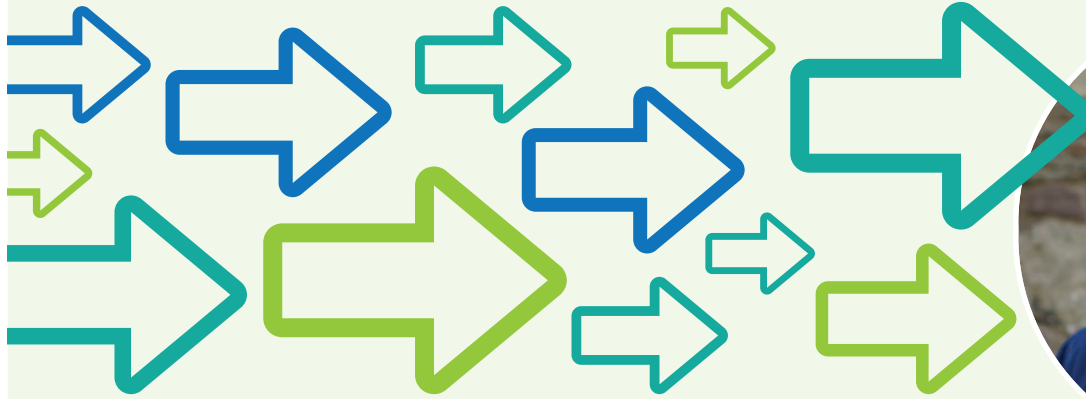
Step 4:

Further explore the opportunities for sustainable housing and renewable energy developments with associated community funds;

Step 5:

Encourage opportunities for development and regeneration as the City Deal delivers jobs and returns on its investments, including attracting hotels.

- Supporting the development of a clean economy.
- A sustainable, energetic and expanding economy with employment rates equalling the UK average.
- A vibrant tourist industry attracting people from near and far, enjoying our natural environment, history and culture.



On the **4th December 2020**, the Committee welcomed the Chair of the Community Impact Assessment Group and the Vice Chair of the Cwm Taf Public Service Board, Mr Mark Brace.

Mr Brace reminded Members of the planned delivery of the Well-being Objectives, ACEs and Live Lab development and broader work against the **Well-being of Future Generations Act**.

Members were advised that this work was obviously greatly impacted by the flooding following Storms Ciara and Dennis, and then the pandemic.

Mr Brace also emphasised that key questions remain relevant going forward:

- How are we making a positive difference in our communities; and,
- Are our mechanisms for delivery right, and are they working

Members scrutinised the information provided and Mr Brace advised Members that 58,000 employees across the partnership have been furloughed and acknowledged that there is a lot of uncertainty about the future. Members were advised that the Community Impact Assessment work shows the potential impact of the pandemic on economic depression and mental health, particularly for young people and disadvantaged learners. The PSB has the opportunity to harness partnership working and to be a real benefit to the community.

However, Mr Brace also acknowledged that the Board cannot do everything and the focus of the Board needs to be on work that can make a real impact in the community.

Members also raised concerns in respect of home working during the pandemic and its effect on the economy. Mr Brace acknowledged the difficulties of working from home and noted that working from home has added a new cohort to the work of the PSB in respect of loneliness and isolation. Mr Brace acknowledged that people who are working from home are often isolated from colleagues, friends and family. Mr Brace emphasised the importance of social interaction and its impact on health and wellbeing.

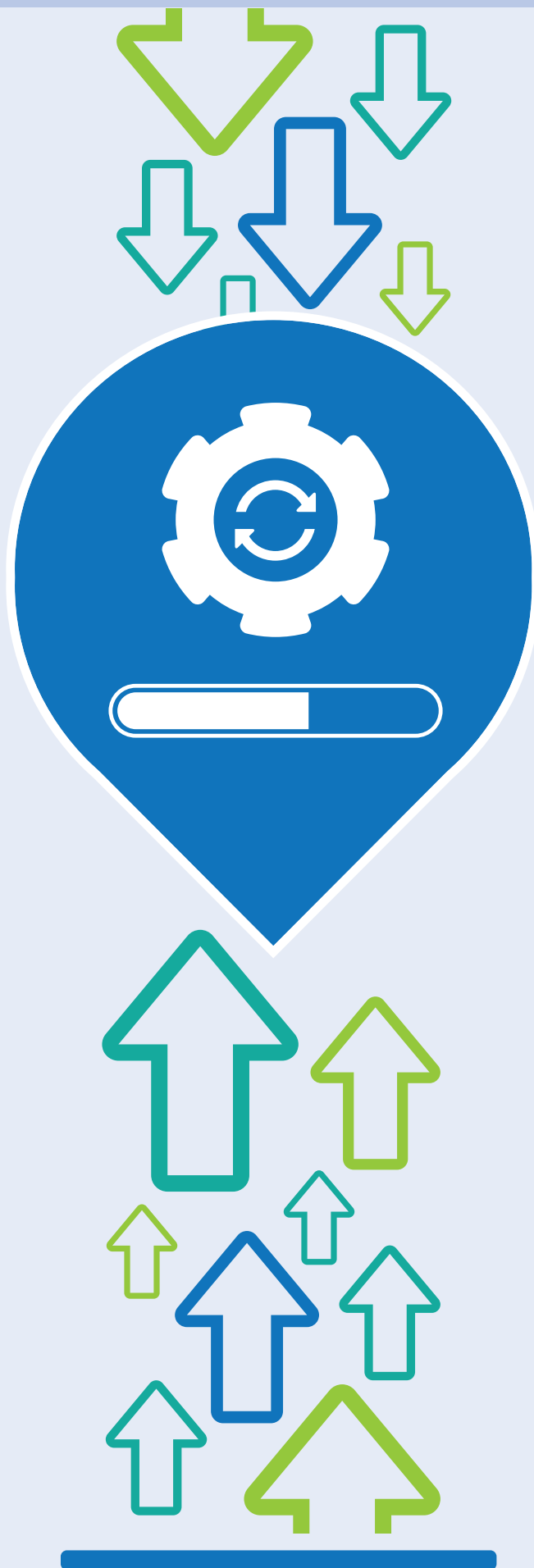


On the **23rd April 2021**, Members welcomed the Chair of the Cwm Taf Public Service Board, the Head of Procurement Delivery at RCTCBC and the the Service Director Community Services at RCTCBC.

Mr Mark Brace, the Chair of the Public Service Board, provided Members with a progress update in respect of response and recovery as well as the work of the Community Impact Assessment. Members were also advised that discussions are ongoing in respect of the Board's future work programme and joint working strategy. The relationship with the Regional Partnership Board was also emphasised and that the future plan will be to merge to create one central PSB. Members scrutinised the update and noted their concerns in respect of annual reports being retrospective and noted the need to have a report that outlines the Board's future work and its target outcomes. Members also emphasised their admiration for the work of the public service areas during the pandemic.

Members expressed a view that the positive partnership working visible across Cwm Taf Morganwng during the pandemic, came as a result of the respective organisations dedication to public services and not as a result of the work of the Public Service Board. Members commented that the role and purpose of the PSB should be reflected upon in light of the strong joint working taken forward during this period, which paid dividend in the support provided to communities, and the fact that this approach had been taken forward constructively outside of the formal Public Service Board structures.

Members also received an update from the Head of Procurement Delivery at RCTCBC on the expenditure on 'goods works and services' that takes place locally by Rhondda Cynon Taf County Borough Council and Merthyr Tydfil County Borough Council. The Service Director Community Services at RCTCBC also provided Members with a presentation and a short video overview in respect of employment and skills in the county. Members welcomed the scheme to get people back into work and noted the importance of providing feedback to applicants who were not successful in obtaining an employment role. Members also noted the importance of monitoring employment vacancies in both the private and public sector.





Moving Forward

This year has continued to present unique challenges and I am proud of the professionalism, dedication and hard work shown by our public service workers during this period. I am grateful to everyone who has helped contribute to the work and results outlined in this report and to the valuable outcomes that we continue to produce in order to support our local communities.

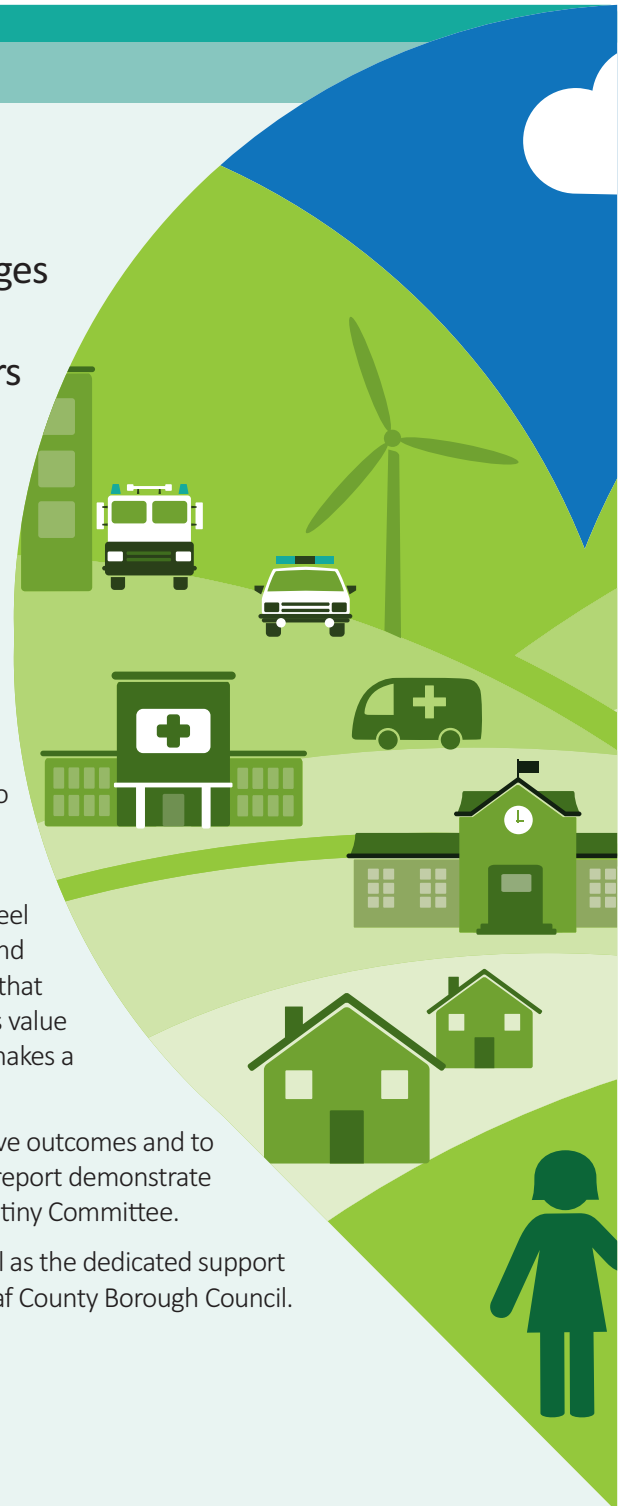
Looking forward to the year ahead, we will continue to monitor the key performance areas of the PSB with robust oversight and scrutiny. I would like to thank all the Members, Co-Opted Members and Citizen Representatives of the Cwm Taf Joint Overview & Scrutiny Committee who have been involved with our work over the past year; their dedication, professionalism and commitment have helped contribute to our success.

Next year will bring opportunities and challenges in equal measure, but I feel confident and reassured that we are well placed to tackle difficult issues and maximise the opportunities for our Cwm Taf community. It is also evident that that over the medium term the Public Service Board must demonstrate its value and role in improving the delivery of public services and that its purpose makes a positive difference to the residents of Merthyr and Rhondda Cynon Taf.

Our effective scrutiny will seek to review key areas of performance, improve outcomes and to ultimately add value to the work of the PSB. The outcomes set out in this report demonstrate how these principles are integral to the work undertaken by this Joint Scrutiny Committee.

I would once again like to thank my Vice Chair, Councillor T. Skinner, as well as the dedicated support officers from both Merthyr Tydfil County Borough Council and Rhondda Taf County Borough Council. I look forward to the year ahead with pride and confidence.

Councillor J. Bonetto
(Chair)





Cwm Taf Public Service Board
Joint Overview and Scrutiny Committee

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Cwm Taf Well-being Objectives -**Delivery plan – Healthy People**

Update on Progress

Despite a really challenging time throughout the pandemic, there has been significant progress on this work stream, due to dedicated resources to support this work both from Welsh Government and the Prevention and Early Years grant to Health Boards.

Vulnerability Profiling

The purpose of this programme of work is to enable information sharing between partner organisations to identify pregnant women and children who would benefit from early interventions to prevent poor outcomes from them and their children. This is required for safeguarding purposes and this project extends this principle to all pregnant women and children. The scope was originally from preconception to age 2, that is the First 1000 days of life, but has been extended to age seven to ensure that profiles are developed that promote school readiness and transition into and through the foundation phase of education. Progress to date is summarised below:

- Data fields of interest identified by multi agency partners, including all LAs.
- Information sharing protocols signed by CTMUHB, RCTCBC and South Wales Police
- Early win includes electronic transfer of birth data from the Health Board to the Council which was manually input from published pdf documents previously, risking errors.
- Swansea University engaged as a key partner using SAIL (Secure anonymised information linkage). This work has included an evidence search for risk factors associated with our agreed priorities to confirm that the data field selected were correct:
 - low birth weight,
 - being taken into care,
 - subject to adverse childhood experience(s) and
 - school readiness
- In addition Swansea University has used SAIL to verify and check the outcomes of children from 2000 across RCT and Wales by linking these fields along with outcomes for children. This will enable weighting of the risk factors by importance to prioritise action locally.
- Qualitative research has been undertaken by EMPOVA funded by the PSB to gain the views of families and professionals in sharing data across organisations to inform future practice and confirm risk factors as seen by a range of partners in their work. This research was particularly challenging during the pandemic. Responses were received from 96 professionals a broad range of agencies including NHS, Local Authorities, third sector, FRS, police and Welsh Government. In addition semi structured interviews were undertaken with 13 senior managers. Families were engaged through online surveys and promoted by key professionals. There were 209 responses with 169 fully completed. The findings suggest that the public agree that information sharing between agencies providing support and services is acceptable. However, in common with professionals

who took part in this study there was recognition by the members of the public who completed the survey of the importance of personal rights and privacy and further comments highlighting that it is much better if parents agree for information to be shared.

- In addition to the above work, the project attracted KESS2 European funding following a successful application between CTMUHB and Swansea University. This enabled a Masters programme student to be employed to specifically identify where vulnerable families were located geographically to compared against the financial distribution to the more deprived areas provided by Families First. This work is near completion and evidence suggests that there as many vulnerable families living outside families first areas as inside. This indicates a potential for more intelligent targeting of anti-poverty funding.

CHOICE Pilot

When this project was initiated Local Authorities in Cwm Taf Morgannwg had among the highest numbers of babies taken into care at birth or before the age of 2 years, with associated poorer outcomes for both the parents and children along with associated costs to the LAs. The most important risk factors for going into care at this stage are mothers with poor mental health, victims of domestic abuse, misusing substances or having previously had a baby taken into care. This pilot aims to promote contraceptive choice to these women to prevent unplanned pregnancies. Progress to date is summarised below:

- Research was carried out with focus groups involving women and their partners who use services for substance misuse, domestic violence, the reflect programme for those who have had babies taken into care. The feedback was that women found it difficult to access contraception, with getting GP appointments and not knowing where family planning services were on different days. The stressful nature of their lives meant that they did not pursue this further.
- Prevention and Early Years funding was allocated to fund a pilot service model with a small team of four sexual health nurses to provide an outreach service for women in these risk groups, with referral from the services they use, as well as maternity, health visiting and pregnancy termination services. The service promotes and provides long acting reversible contraception as well as providing screening for sexually transmitted diseases and cervical cancer.
- The service was established in 2020 and went live in September 2020. Early uptake is encouraging having 344 referrals between September and June. Rhondda= 36, Cynon= 34, Taf= 5, Merthyr= 106, Bridgend= 117. The highest number of referrals have been received for clients living within the Merthyr/Cynon area; 41%; followed by Bridgend; 33% and Rhondda/Taf; 26%.
- Referrers information: Barnardo's/ Reflect= 18, CASH= 32 , YOT=6, Domestic Abuse= 31, Drug & Alcohol= 95' Education= 11, Family Health and Wellbeing Programme= 1, Mental Health Services= 2 Integrated Autism Services= 1 Welsh Ambulance Services- 1 Health visitors= 8 Maternity= 98 Housing & Homelessness= 10 Youth Partnership= 8 Body wise/ PAS= 19
- Of the referrals clients have received: 170 - Long Acting Reversible Contraception, 121 - Sexual Health Screenings, 20 - Cervical Smears 8 – requiring Direct referrals to specialist colposcopy services

- Feedback from women who did not take up LARC: 8 moved out of area, 6, no contact, 4 pregnant, 2 sterilization, 2 deceased, 2 in prison, 14 declined LARC but 10 had STO screening and 3 cervical smears
- Has engagement with the CHOICE Project benefited your service users?

‘Yes absolutely, fast and thorough services and women report that they know where to go now and who to call. Choice is a non-judgemental one-stop shop that is breaking down barriers for the women who need it the most’

‘Service users who may not have engaged previously, have had access to sexual health and contraception. We have had more clients who have requested a referral to the project as they have heard positive feedback’

- The CHOICE team have engaged with extremely vulnerable clients including individuals that were homeless, drug users, sex workers, those experiencing severe anxiety, depression, multiple personality disorders, clients that had been the victims of grooming and vulnerable young people under the age of 16.

Childhood Obesity:

A number of key areas of service development are now coming to fruition to address this important issue:

- The Henry Programme has been commissioned, utilising Prevention and Early Years grant funding. This is a franchised service where locally employed staff will be trained to deliver the programme to families of children up to the age of five. This ‘HENRY approach’ brings together support for parenting efficacy, family emotional wellbeing and behaviour change with information about nutrition, physical activity, and oral health. The programme will commence in September, initially online, but with individual and groups as Covid-19 restrictions allow.
- Public Health Wales is also funding the development of targeted services for children and families up to seven years, with support from Healthy Weight Healthy Wales grant funding. Three pilot areas across Wales have been selected, including Merthyr Tydfil. This will enable a tailored programme to be developed with the involvement of local families to meet local need.
- In addition Jamjar have been commissioned to delivered family social media campaign, survey 400 families to co-produce content.

Well-being Objective 2.1a	The first 1000 days (F1000D)
Lead Officer	Angela Jones
Immediate step: 2.1a	
Why do we need to do it?	Information shows a need.....

<p><i>To be informed by Well-being plan, Well-being and any other Assessments and Future Trends</i></p>	<ul style="list-style-type: none"> • To reduce high number of Children Looked After (CLA), particularly in 0-2 years • To reduce high number of vulnerable people of child bearing age/pregnant/parents • To break the cycle of vulnerability through exposure of children to ACEs • To improve school readiness of children • To reduce high levels of obesity in children aged 4-5 years and dental caries • To target resources more effectively to facilitate early identification of need, early intervention and prevention to improve outcomes.
<p>What difference will delivering this Objective make to the people and communities in Cwm Taf?</p>	<p><i>The Outcomes that will demonstrate a difference are.....</i></p> <ul style="list-style-type: none"> • Effective sharing of information across organisations on risk factors for Early Years vulnerability • Improving health and well-being for pregnant women and their infants • Reducing the number of CLA • Reducing exposure to ACEs • Mitigating and reducing the impact of exposure to ACEs • Improving school readiness of children
<p>What are the quick wins that the Partnership can complete in the first year?</p>	<p><i>The quick wins are.....</i></p> <ul style="list-style-type: none"> • Agree an Information Sharing Protocol (ISP) to replace current Data Disclosure Agreements (DDA's) to share evidence based risk factors to target early identification, early intervention and prevention to improve outcomes. • To target more effectively vulnerable women to prevent unplanned pregnancies through promotion and easy access to long acting reversible contraception (LARC)

	<ul style="list-style-type: none"> • Reviewing sex and relationships education (SRE) and personal social education (PSE) in secondary school. To focus on the importance health and well-being prior to conception for males and females. <p>Other actions are....</p> <ul style="list-style-type: none"> • Identify and implement effective targeted support to vulnerable women and their partners during pregnancy • Identify and implement effective targeted support for vulnerable families during early parenthood; to mothers, partners and their infants
<p>Who will be involved in contributing towards this Objective?</p> <p><i>This will include Cwm Taf PSB partners, people and communities, and new contributors who can help</i></p>	<ul style="list-style-type: none"> • PSB to agree actions, priorities and sign off InformationSharing Protocols • Welsh Government to support the co-construction of the early years system and funding flexibility of relevant grants • Health, Local Authorities, Education, Sexual Health Advisory Board, Public Health Team to directly deliver or commission services • Communities and target groups being involved in the design of services to tailor delivery to best meet their needs • All stakeholders who support vulnerable people e.g. probation, police, Health Board, schools, local authorities, third sector
<p>How does this Objective also contribute to the delivery of another Cwm Taf well-being objective?</p>	<ul style="list-style-type: none"> • Support to vulnerable people and families will help address issues of loneliness and isolation (Cross-cutting Objective). • Potential to pilot interventions in Community Zone areas (Objective 1.1). • Targeting of support to vulnerable people could include access to training skills, volunteering and employment (Objective 3.1)
<p>How does this Objective align with the delivery of other local or national plans or strategies?</p>	<ul style="list-style-type: none"> • Pre-conception to First 1000 days; Systems Group • Prosperity for All • Health Child Wales Programme • All Wales Maternity Strategy • Social Services and Well-being Act, Area Plan • Welsh Government Early Years Co-construction – Partnership with Cwm Taf

<p>How have you considered the Sustainable Development principles i.e. five ways of working in delivering this objective:</p> <ul style="list-style-type: none"> • Thinking and planning for the Long term • Preventing problems before they happen • Integrating with other strategies • Collaborating with others • Involving people and communities 	<ul style="list-style-type: none"> • Long Term: breaking the cycle of family vulnerability through identifying and reducing exposure to ACEs • Prevention: identifying early years vulnerability risk factors to effectively target preventative action • Integration: actively involving all partners of the PSB; • Collaboration: Pre-conception to First 1000 days; Systems Group linked to the Children and Young People’s strategic group, delivering the area plan: integrated in to the Welsh Government Early Years Co-construction – Partnership with Cwm Taf and Bridgend PSB • Involvement: target groups will be involved with the development of effective interventions e.g development of the CHOICE programme.
<p>How will work towards this Objective contribute towards the seven national well-being goals:</p> <ul style="list-style-type: none"> • A prosperous Wales • A resilient Wales • A healthier Wales • A more equal Wales • A Wales of more cohesive communities • A Wales of vibrant culture and thriving Welsh language • A globally responsible Wales 	<ul style="list-style-type: none"> • A prosperous Wales – the support will include targeting to the most vulnerable women, children, families, including linking in to additional skills, volunteering and employment to reduce poverty, the effects of poverty and support prosperity • A resilient Wales – targeting early identification, intervention, prevention and support to and with vulnerable groups to promote their resilience to start/expand their family supporting their children to achieve their potential in the first 1000 days. • A healthier Wales – promoting the development of healthy children from pre-conception to age 2 years • A more equal Wales – directly addressing inequalities by targeting vulnerable people with the poorest outcomes • A Wales of more cohesive communities – providing knowledge and skills to communities to prevent ACEs and help nurture children in a community setting. • A Wales of vibrant culture and thriving Welsh language – using local cultural influences in designing interventions including play and music and the provision of services through the medium of Welsh

	<ul style="list-style-type: none">• A globally responsible Wales – providing services as close to the home as possible to reduce the need for transport and through the sustainable use of the local environment.
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Actions that will deliver this Objective 2021-22

Actions (from first year plan)		Milestones		Delivery date	Lead
Ref	Description	Ref	Description		
1	System-wide approach		<ol style="list-style-type: none"> 1. Sharing the system mapping with the Cwm Taf and Bridgend PSB, Regional Partnership Board, professionals, community hubs, service users to: <ol style="list-style-type: none"> a. promote better understanding of the complexity of pathways and determine the governance of planning and service delivery b. initiate innovative ways to simplify the system c. promote easier access to service d. Ensure effective governance 2. 	Jun – Nov 2018 – still ongoing 2021	Angela Jones/Zoe Lancelot ICE Sub Group

Actions (from first year plan)		Milestones		Delivery date	Lead
Ref	Description	Ref	Description		
2	<p>Vulnerability Profiling Agree an Information Sharing Protocol (ISP) and implement to:</p> <ul style="list-style-type: none"> • Early identification of risk factors for vulnerability • to target action for early intervention/prevention • identify appropriate outcome measures 		<ol style="list-style-type: none"> 1. Complete Vulnerability Profiling workstream and share findings with PSB and Welsh Government. 2. Publish work for wider dissemination 	<p>March 2021-22</p> <p>March 2021-22</p>	<p>Angela Jones with PSB leads for services with support from the CTM/WG Early Years Strategic Group</p>
3	<p>Preventing unplanned pregnancies To target more effectively vulnerable women to prevent unplanned pregnancies through promotion and easy access to long acting reversible contraception (LARC)</p>		<ol style="list-style-type: none"> 1. Identify and implement appropriate contraceptive outreach, working with “trusted key workers” in targeted services, having regard to current good practice by engaging partners working with priority groups. 2. Continue to develop the CHIOCE programme and maximise referral pathways 3. Develop a range of performance measures and evaluate effectiveness and acceptability of the service. 4. Identify opportunities for sustained funding. 5. 	<p>March 2021-22</p> <p>March 2021-22</p>	<p>Sexual Health Advisory Board with LA Children’s Services</p> <p>All PSB Partners</p>

Actions (from first year plan)		Milestones		Delivery date	Lead
Ref	Description	Ref	Description		
				March 2021-23	
4	Increasing School Readiness		<ol style="list-style-type: none"> 1. Early identification of early years vulnerability risk factors for lower school readiness to effectively target preventative action 2. Promote attachment of infant:parents 3. Optimise support/referral to interventions to support healthy growth, play and development through the Healthy Child Wales Programme 4. Early identification of speech and language: timing of health visitor assessment 5. Engagement and knowledge of parents with 'school readiness' 6. Review transition in to schools 		<p>Midwives/Health Visitors</p> <p>Health Visitors</p> <p>Health Visitors</p> <p>Speech and Language Therapists</p> <p>Health Visitors, schools, early years settings</p>
5	Improving Education Reviewing sex and relationships education (SRE) and personal social education (PSE) in secondary school. To focus on the importance healthy relationships, health and well-being prior to conception for males and females.		<ol style="list-style-type: none"> 1. Undertake review to include content, delivery, timing of delivery and uptake by vulnerable groups and having regard to the recommendations in <i>The Future of the Sex and Relationships Education Curriculum in Wales</i> 2. Recommendations to be implemented 		Sexual Health Advisory Board, School Nurses and Schools

Information that will help to monitor the delivery of this Objective

Quantitative Evidence – including Performance Indicators

PI ref	Local/ National	PI description	Direction of travel	Frequency	Responsible partner
	Local and National	Percentage of vulnerable clients with active LARC (data development need)	Increase		Various
	Local	Risk factors in pregnancy	Decrease		Midwives (MITS)
	Local and National	Low Birth Weight rates	Decrease		Midwives (MITS)
	Local and National	Initiation of Breastfeeding	Increase		Midwives
	Local and National	Breastfeeding at 6 months	Increase		Health Visitors
	Local and National	Children Looked After at Birth, Year 1 and Year 2	Decrease		Children's' Services
	Local and National	Children meeting their development goals e.g. weight, language development, physical development	Increase		Health Visitors

Data and targets will be required for all identified Performance Indicators

Qualitative Evidence

Activity	What will/does it demonstrate?	When/how often will this be available?

Risks that will affect the delivery of this Objective

Risk	Ref to existing action above, if relevant	Other mitigating actions if required
If a Information Sharing Protocol is not agreed then information to target services to the most vulnerable people cannot be implemented effectively		
If.....then.....		

Support required to progress this Objective, including any associated financial contributions

From PSB support Team	In respect of engagement/involvement	In respect of data or analyses



Well-being Objective 3	Strong Economy – To grow a strong local economy with sustainable transport that attracts people to live, work and play in Cwm Taf
Lead Officer	Alyn Owen / Chris Long
Regional Strategic Context:	<p>The Cardiff Capital Region City Deal (CCRCD) Strategic Business Plan identifies four key 'Regional Strategic Themes' which are:</p> <ul style="list-style-type: none"> • Skills & Employment • Connecting the Region • Innovation • Regeneration & Infrastructure <p>The COVID-19 pandemic and economic impact, particularly around furlough, has placed increased importance on this work and the need for PSB bodies to recognise the important Regionally, Cwm Taf and Bridgend PSBs are working with the Centre for Local Economic Strategies (CLES) around progressive procurement and community wealth building to look at how PSB organisations can better work with and support the local supply chain as well as understanding the roles that organisations play as anchors for economic development.</p>
Sub Regional Context:	<p>Economic Recovery Building on the launch of the Employability Pledge Focus on the Tourism Economy and opportunities Local Development Plans (per LA) Low carbon / carbon free purchasing (Bridgend)</p>
Immediate steps:	<p>We are not starting from scratch. The pandemic disrupted plans but also created opportunities, shifted priorities and showed what can be possible. With an eye still on the long-term vision for this Objective, foci for the work in 2021-22 are:</p> <ol style="list-style-type: none"> 1. Identify the key issues within the Cwm Taf workforce and create an action plan to address these problems (COVID-19 and non COVID-19 related), building on the work started with the Employability Pledge

Cwm Taf Well-being Objectives – **Strong Economy Delivery plan**

	<ol style="list-style-type: none"> 2. Develop a short to medium term development plan for the Tourism Sector that allows us to test and develop growth models. 3. Continue working with CLES to harness the power of progressive procurement, linked to the Community Wealth Building work supported by Welsh Government and build resilience in the local supply chain.
<p>Why do we need to do it?</p> <p><i>To be informed by Well-being plan, Well-being and any other Assessments and Future Trends</i></p>	<p>The Covid-19 pandemic has hugely impacted on our communities in a wide variety of ways, including the economy. A large number people were furloughed, lost their job or their sense of financial security. Businesses have faced unprecedented challenges, uncertainties, and struggles.</p> <p>We need to work to make sure that the progress and flexibilities in working arrangements that have been utilised during the pandemic are maintained for those enjoying them, whilst recognising that for some staff there is a need to return to an office environment. As we enter a recovery phase, the mix of future requirements needs to be considered, as well as the practicalities of accommodating a changed workforce.</p> <p>The Community Impact Assessment undertaken following the first wave of the pandemic reinforced that as a collection of public services we employ a significant amount of local people, support a large number of local businesses through procurement and play a huge role in the economy of Cwm Taf. As such, we play a significant role in safeguarding and supporting local jobs. The future is still uncertain for a lot of people, not least those still on furlough and businesses working within Covid restrictions.</p> <p>The work with the Centre for Local Economic Strategies (CLES) is using Atamis data to look at how public sector ‘anchors’ procure, and how much spend leaves the region. This is informing the approach we take with CLES around progressive procurement and community wealth building.</p> <p>The Valleys Regional Park Delivery Plan sets an aim of ‘The Valleys landscape underpins a resilient local economy, supporting businesses, community enterprise and development of skills and learning’. Coupled with the aims of building partnership working across all sectors</p>

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	<p>and influencing public policies, this provides a strong foundation for closer working with VRP colleagues.</p> <p>A long-term strategy for a region like Cwm Taf needs to combine and sequence multiple interventions that are not in tension with one another but require careful integration.</p>
<p>What difference will delivering this Objective make to the people and communities in Cwm Taf?</p>	<p>A strong economy underpins personal and community well-being. A resilient workforce is a huge asset, beyond individual financial security and the sense of purpose brought about through employment, and there is no doubt that the changes in the last 18 months have had a huge impact on our employees. Delivering on this Objective will ensure that the progress and lessons of the pandemic are not lost.</p> <p>Working with VRP regionally to promote gateway sites within Cwm Taf and beyond will deliver many positive benefits, as well as promoting the unique opportunities on offer in RCT and Merthyr Tydfil for tourists. For those that live in Cwm Taf, there will be improved awareness of (and potential use) of green spaces for people of all ages and benefits that this brings for personal and mental well-being. There is also volunteering, and employment opportunities brought about through visitor attractions and uptake.</p> <p>Beyond Cwm Taf, attracting more visitors to the region represents the chance to increase spend in the area, and investment in the hospitality and tourism sector and develop training and employment opportunities.</p> <p>The CLES work will improve resilience in the local supply chain, confidence in and awareness of local businesses and ensure that as much spend and contract is kept within the region as possible. This will have a positive impact on local employment, businesses and the environment as the carbon footprint is reduced.</p>
<p>What are the quick wins that the Partnership can complete in the first year?</p>	<p><i>The quick wins are.....</i></p> <ol style="list-style-type: none"> 1. Regional approach and cross promotion of Valleys Gateways sites in the region: Cyfarthfa Park, Ynysangharad Park and Dare Valley Park. 2. Looking at how the Employability Pledge can be implemented to support economic recovery in the region

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	<p>3. Progressing on the work started with the Centre for Local Economic Strategies and getting buy-in / long term commitment regarding changing procurement practices. Using Atamis information from CLES looking at local spend and leakage.</p> <p>4. Considering and preparing for the impact of furloughing in the Region</p>
<p>Who will be involved in contributing towards this Objective?</p> <p><i>This will include Cwm Taf PSB partners, people and communities, and new contributors who can help</i></p>	<p>Membership of the group working to deliver this objective will evolve as the approach develops, with the membership changing /being flexible to reflect this. Invitations will be extended, as and when appropriate, to:</p> <ul style="list-style-type: none"> • Merthyr Tydfil County Borough Council • Rhondda Cynon Taf County Borough Council • Brecon Beacons National Park Authority (BBNPA) • Natural Resources Wales (NRW) • Valleys Regional Park (VRP) • Ten South East Wales Local Authorities (as part of the SE Wales DMG) • Schools and colleges delivering tourism courses • Visit Wales • Post 16 Training Providers • Various community groups / organisations and businesses • Welsh Government • Cardiff Capital Region City Deal (Programme Board & Cabinet) • Corporate Joint Committees • Private Business Representatives
<p>How does this Objective also contribute to the delivery of another Cwm Taf well-being objective?</p>	<p>The work complements other well-being objectives.</p> <p>We will use the Community Hub network to target support and involve our communities will be trialled in these areas, particularly with Communities for Work+ and training opportunities being provided in and around the Hubs.</p> <p>The focus on workforce and progressing the Employability Pledge will improve physical and mental well-being, encouraging access to green spaces, active travel and social prescribing, contributing to the work of the Healthy People objective.</p>

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	<p>Volunteering has long been identified as a way upskilling and accessing employment routes as well as benefits to well-being, and this Objective will help to improve and promote volunteering in the public sector.</p>
<p>How does this Objective align with the delivery of other local or national plans or strategies?</p>	<p>This work strategically aligns itself a range of strategies and programmes, all of which have a positive effect on developing a strong economy and well-being. These are as follows:</p> <ul style="list-style-type: none"> • Prosperity for All • Well-being of Future Generations Act • Partnership for Growth Strategy (Visit Wales) • Growth & Competitiveness Repot (CCR City Deal) • South east Wales Regeneration Strategy • Our Valleys, Our Future (Valley's Task Force) • South East Wales Destination Investment Plan • Merthyr Tydfil Destination Management Plan 2016-18 • RCTCBC Destination Management Plan 2019-21
<p>How have you considered the Sustainable Development principles i.e. five ways of working in delivering this objective:</p> <ul style="list-style-type: none"> • Thinking and planning for the Long term • Preventing problems before they happen • Integrating with other strategies • Collaborating with others • Involving people and communities 	<p>Thinking long term, by tackling the source of the ‘wicked problems’ associated with the economy we can actively contribute to creating a stronger workforce, both now and in the future. Through identifying skills shortages and linking with training opportunities, we can look to ‘grow our own’ and prevent employment or skills gaps, and potential shortfalls in service provision particularly in the context of recovery from the pandemic.</p> <p>Investing in and developing our workforce will also boost the aspirations. We can also ensure that our current and future workforce is able to meet the evolving needs of our diverse citizens and visitors. We will also provide those living, working and visiting Cwm Taf to have more options for active and sustainable travel – the Well-being Assessment identified the opportunities to build on Cwm Taf’s potential as a premium cycling destination and the region has over 800km of public rights of way.</p> <p>By working together and integrating our approach we will collectively make a difference to the workforce of each PSB member, as well as the identified growth sector of tourism, and contribute towards the seven national well-being goals, as set out below. There is a natural link to the Capital City Region Deal and work of the Valleys Regional Park that we will be looking to capitalise on.</p> <p>In order to understand our workforce and our economy, we recognise that we need to work differently and actively seek to collaborate. We will be creating a steering group for</p>

Cwm Taf Well-being Objectives – **Strong Economy Delivery plan**

	<p>this work based on the list of parties identified in collaborating on achieving this objective as listed above.</p> <p>The approach in involving local businesses and communities will support this work. The joint training compendium will help to identify gaps, both in terms of the workforce and the training opportunities, and we will work with our communities and businesses to address these. We will work to understand the economic needs of our existing and potential workforce and labour market, with particular regards to language, culture and heritage.</p>
<p>How will work towards this Objective contribute towards the seven national well-being goals:</p> <ul style="list-style-type: none"> • A prosperous Wales • A resilient Wales • A healthier Wales • A more equal Wales • A Wales of more cohesive communities • A Wales of vibrant culture and thriving Welsh language • A globally responsible Wales 	<p>This approach, as set out in the Cwm Taf Well-being Plan will contribute towards a prosperous Wales as we are working to develop a skilled and well educated population in an economy looking to restore and improve its pre-pandemic position.</p> <p>Through working with PSB partners, particularly Natural Resources Wales, we will be protecting and promoting the beautiful natural landscape of Cwm Taf, improving access and facilities around the extensive Rights of Way network. All of this will contribute towards a more resilient Wales.</p> <p>We know that being in employment, and feeling valued through workforce development, contributes towards better physical and mental well-being. Having a higher disposable income (GDHI) makes it easier for people making healthier choices. Along with promoting active travel and encouraging people to use the green spaces around Cwm Taf will contribute towards a healthier Wales.</p> <p>Developing the workforce across Cwm Taf and working closely with HE/FE and training providers across the region will help to enable people to fulfil their potential. Through stimulating and boosting the aspirations and skills of people to meet public and private sector career opportunities will contribute towards a more equal Wales.</p> <p>Working to create well-connected communities will create cohesive communities, creating and improving access to employment opportunities across the region.</p> <p>Developing the growth area of tourism and use it as an approach for the private sector workforce development will promote and protect culture and heritage, contributing towards a Wales of vibrant culture and thriving Welsh language.</p> <p>Consistently promoting active travel and working to create more skilled jobs, linked to the capacity of our developed and future workforce within Cwm Taf, will result in fewer residents travelling outside of the area for employment and contribute to a globally responsible Wales.</p>

Cwm Taf Well-being Objectives – Strong Economy Delivery plan

Actions that will deliver this Objective

Actions		Milestones		Delivery date	Lead
Ref	Description	Ref	Description		
3.1	Stimulate and boost the aspirations and skills of our people to meet public and private sector career opportunities.		Align the employment and training needs of the sector to the Cwm Taf Employment Programmes in the respective local authority areas.		
			Covid context of furlough, unemployment and volunteering.		
			Developing priorities under the Employability Pledge.		
3.2	Growth and promotion of tourism using the assets of our beautiful natural environment, heritage and culture for the health, prosperity and benefit of the whole community and alongside the development of the Valleys Landscape Park.		Continue to develop leisure/tourism as an employment and training opportunity		
			Work with VRP to develop and promote the 'Cwm Taf' offer building on the Gateway Sites of Ynysangharad Park, Dare Valley Park and Cyfarthfa Park.		
			Build on and support success of tourism ventures such as Zip World, Bike Park Wales and Rock UK in considering recovery from the pandemic		
			Long term vision: A vibrant tourist industry attracting people from near and far, enjoying our natural environment, history, and culture		
3.3	To make the most of the investment and return opportunities of the £1.229 billion City Deal locally within Cwm Taf		This is beyond the control of the PSB. Potential opportunities for the region resulting from City Deal will be maximised however the Board is unable to influence the work and therefore set a programme of work		It is felt this is not something for the PSB to drive / deliver given it is controlled by external factors

Cwm Taf Well-being Objectives – Strong Economy Delivery plan

Actions		Milestones		Delivery date	Lead
Ref	Description	Ref	Description		
3.4	Further explore the opportunities for sustainable housing and renewable energy developments with associated community funds		Retrofitting and green developments are for the considerations of local development plans. RCT LDP is being revised 2020-2030 with broad representation making up the Forum, including colleagues from PHW.		
3.5	Develop a Progressive Procurement / Community Wealth Building approach with the Centre for Local Economic Strategies		This work has been developed regionally (with Bridgend) through work with Welsh Government looking at foundational economy and the role of public sector bodies as anchor organisations. A work plan is being developed for the region that will be integrated into this delivery document.		CLES and the existing working group

Information that will help to monitor the delivery of this Objective

Quantitative Evidence – including Performance Indicators

PI ref	Local/ National	PI description	Direction of travel	Frequency	Responsible partner

Data and targets will be required for all identified Performance Indicators

Qualitative Evidence

Cwm Taf Well-being Objectives – **Strong Economy Delivery plan**

Activity	What will/does it demonstrate?	When/how often will this be available?

Risks that will affect the delivery of this Objective

Risk	Ref to existing action above, if relevant	Other mitigating actions if required
If participation and commitment of partners is missing then this Objective will not be realised.	ALL	PSB to own
Covid-19 has severely impacted on every aspect of life and the economy, including workforce and business resilience. Readiness, capacity and ability.	ALL	

Support required to progress this Objective, including any associated financial contributions

From PSB support Team	In respect of engagement/involvement	In respect of data or analyses
Support in making strategic links across Cwm Taf	To be discussed	Support in analysing data and developing various reports / plans.

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<p>Well-being Objective 1</p>	<p>To promote safe, confident, strong and thriving communities improving the well-being of residents and visitors and building on our community assets</p>
<p>Lead Officer</p>	<p>Paul Mee</p>
<p>Immediate step: (strategic objectives)</p>	<ol style="list-style-type: none"> 1. Develop Community Zones/Neighbourhoods as an area or place-based approach focussing on a preventative approach to support and improve outcomes for our areas with the greatest challenge. 2. Improve access to information and services through a single point of contact approach at the Community Hub within each Community Zones, joining up/integrating ‘one public service’. 3. Communities to be positively engaged and empowered so they have a real say in the services they receive and how they are organised and delivered in their community together through a co-production approach 4. Develop a joint evaluation framework across Cwm Taf to compare and contrast the models and their effectiveness to inform future developments.
<p>Why do we need to do it?</p> <p><i>To be informed by Well-being plan, Well-being and any other Assessments and Future Trends</i></p>	<p><i>The following plans and assessments highlight the need for Community Zones:</i></p> <p>Cwm Taf Well-being Plan</p> <p>The Cwm Taf Well-being plan was informed by the Well-being Assessment carried out with communities in Cwm Taf. Consequently, the plan places the development of Community Zones and Community Hubs as an action under Objective 1. This action will support the priority of ensuring consistent, timely and access to information, advice and assistance.</p> <p>Cwm Taf Social Services & Well-being Area Plan</p>

	<p>The two regional priorities outlined in the Cwm Taf Social Services & Wellbeing Area Plan are; <i>Integrated Services</i> and <i>Cross Cutting Priorities</i>, both of which were informed by the Population Needs Assessment. The development of Community Zones/Neighbourhoods requires public services to work in a more joined up way and will tackle a number of the identified cross cutting priorities.</p> <p>The Community Safety Strategic Assessment</p> <p>The Community Safety Strategic Assessment outlined the need to improve service access and provision to reduce the impact of crime on our communities. The objectives of Community Zones will contribute to improving this priority area.</p>
<p>What difference will delivering this Objective make to the people and communities in Cwm Taf?</p>	<p><i>The Outcomes that will demonstrate a difference are.....</i></p> <ul style="list-style-type: none"> • Communities feel safe, happy and empowered • A Community that is engaged in determining how best to meet the needs of their community • Communities will be better connected to services - accessing the right services at the right time • A community that embraces opportunities in learning, education, employment, and training
<p>What are the quick wins that the Partnership can complete in the first year?</p>	<ol style="list-style-type: none"> 1. Establish Strategic and Local Governance arrangements across the Community Zones/Neighbourhood initiative. 2. In partnership with key agencies establish the model for Information Advice and Assistance Service within each Community Zone/Neighbourhood 3. Establish a Neighbourhood Network model to ensure a co-production approach is embedded across each Community Zone/Neighbourhood.

	4. Agree evaluation framework and lead external partner.
<p>Who will be involved in contributing towards this Objective?</p> <p><i>This will include Cwm Taf PSB partners, people and communities, and new contributors who can help</i></p>	<p>RCT, Fern Partnership, NRW, SWP, 3rd sector (Interlink), Health, the community</p> <p>MTCBC, Merthyr Valleys Homes, 3G's, 3rd Sector (VAMT), Health , the community</p>
<p>How does this Objective also contribute to the delivery of another Cwm Taf well-being objective?</p>	<p>This objective is cross cutting and links to all other objectives and as these action plans are developed it may be possible to pilot initiatives through the Community Zone model where appropriate.</p>
<p>How does this Objective align with the delivery of other local or national plans or strategies?</p>	<p>Children First, Tackling Poverty Strategy, City Deal, Social Services and Well-being Regional Partnership Board and Area Plan, Valleys Task Force, Corporate Plans.</p>
<p>How have you considered the Sustainable Development principles i.e. five ways of working in delivering this objective:</p> <ul style="list-style-type: none"> • Thinking and planning for the Long term • Preventing problems before they happen • Integrating with other strategies • Collaborating with others • Involving people and communities 	<p>Thinking long term, breaking the generations of residents affected by ACEs and their effects. Balancing short term community needs for the Hub with long term aspirations. Working with individuals, families and communities to prevent and mitigate ACEs</p> <p>Integrating the individual objective of Cwm Taf PSB's well-being plan with other identified objectives and cross cutting theme to maximise contribution to the seven well-being goals.</p> <p>Collaborating with established community groups, to develop and deliver services at the Community Hub as well as with identified PSB partners.</p> <p>Involving communities and neighbourhood networks at all stage of development and delivery.</p>
<p>How will work towards this Objective contribute towards the seven national well-being goals:</p> <ul style="list-style-type: none"> • A prosperous Wales • A resilient Wales • A healthier Wales • A more equal Wales • A Wales of more cohesive communities • A Wales of vibrant culture and thriving Welsh language • A globally responsible Wales 	<p>This proposal is consistent with the sustainable approach promoted by the Well-being of Future Generations (Wales) Act through the five ways of working:</p> <ul style="list-style-type: none"> • Long-term – each community resilience hub will seek to achieve long term sustainable change in their community. • Prevention – this approach is a key element of the PSB's increased emphasis on early intervention and prevention. • Integration – this proposal contributes to a range of strategic priorities in an integrated and coherent approach.

	<ul style="list-style-type: none">• Collaboration – intrinsic to this approach is collaboration with other public services and the third sector.• Involvement – communities will be involved through a different approach to engagement and co-production. <p>This proposal makes a direct contribution to the seven national well-being goals, in particular a prosperous Wales, a resilient Wales, a healthier Wales and a Wales of cohesive communities.</p> <p>In addition to contributing to the well-being goals, this proposal will meet our commitment to the Welsh Government Children First initiative and contribute to the priorities in the Our Valleys, Our Future Delivery Plan.</p>
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Actions that will deliver this Objective – **RCT Community Resilience Hubs**

Actions		Milestones		Delivery date	Lead
Ref	Description	Ref	Description		
2	<p>Improve access to information and services through a single point of contact approach at the Community Hub within each Community Zones, joining up/integrating 'one public service'.</p> <p>Outcome: better connected communities, involved in the decision-making of services provided in their communities</p>	2.1	To sustain and further develop the role of RCT's Community Resilience Hubs by embedding some of the partnership mechanisms set up to deal with the Covid-19 pandemic.		
			Develop the strength and role of the Community Support Core Steering Group, including wider partners if necessary as recovery continues.		
			Sustain and develop the integration of services by including health and adult services to the work and support offered within the Community Resilience Hubs		
			Improve the RCT Together Web page to make it more accessible and interactive. RCT Together Rhondda Cynon Taf County Borough Council (rctcbc.gov.uk)		
			RCTCBC to apply for the UK Community Renewal Fund to UK Government to provide financial support for the work of the neighbourhood Networks and their identified and agreed priorities. Total Project value of £613,265.25 of which £75,848.48 will be available for Capital Investment.		
3	Communities to be positively engaged and empowered so they have a real say in the services they receive and how they are organised and delivered in their		<p>To undertake a resident survey across RCT, asking residents to identify 3 things they'd like to see more of and 3 things they'd like to see less of</p> <p>http://inform/en/news/2021/june/rctresidentssurvey.aspx.</p> <p>The results will be shared with neighbourhood networks</p>		

Actions		Milestones		Delivery date	Lead
Ref	Description	Ref	Description		
	community together through a co-production approach		To ensure adequate support to meet resident needs is available through partnership with third and voluntary sector.		
			To ensure residents are heard and have the opportunity to influence decisions, activities & services in their communities		
			Develop RCT as a Sustainable Food Place in partnership with communities		
			Further develop the "RCT Together" Community Asset Transfer approach to ensure the successful transfer of Council Land and buildings to community organisation can actively address service priority needs identified by local Neighbourhoods and communities		

Information that will help to monitor the delivery of this Objective

Quantitative Evidence – including Performance Indicators

PI ref	Local/ National	PI description	Direction of travel	Frequency	Responsible partner
	Local	Number of residents attending community engagement events	Increase	As event schedule	Local Community Implementation Group
	Local	Awareness and understanding of the role and work of the Community Resilience Hub (measures being developed around developing a baseline of what people understand of the approach)	Increase	As event schedule	Local Community Implementation Group
	Local	Visitor numbers to Ferndale Hub-specific pages on Our Cwm Taf	Increase	Available weekly	Cwm Taf PSB support team
	Local	Footfall at the Hub following launch	Increase		Fern Partnership / hub staff and volunteers
	Local	Measuring subjective well-being (short Warwick-Edinburgh scale) used to assess courses and sessions delivered in the Hub, once operational.	Increase	As course schedule	Fern Partnership / delivery staff
	National Survey for Wales	Percentage who feel they able to influence decisions affecting their local area <i>(#23 of National indicators for Wales)</i>	Increase	As updated	Cwm Taf Strategic Group (objective 1)
	National Survey for Wales	Percentage of people satisfied with their ability to get to / access the facilities they need <i>(#24 of National indicators for Wales)</i>	Increase	As updated	Cwm Taf Strategic Group (objective 1)
	National Survey for Wales	Percentage of people feeling safe at home, walking in the local area, and when travelling <i>(#25 of National indicators for Wales)</i>	Increase	As updated	Cwm Taf Strategic Group (objective 1)
	National Survey for Wales	Percentage of people satisfied with their local area as a place to live <i>(#26 of National indicators for Wales)</i>	Increase	As updated	Cwm Taf Strategic Group (objective 1)

	National Survey for Wales	Percentage of people agreeing that they belong to an area; that people from different background get on well together; and that people treat each other with respect (#27 of National indicators for Wales)	Increase	As updated	Cwm Taf Strategic Group (objective 1)
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Data and targets will be required for all identified Performance Indicators

Qualitative Evidence

Activity	What will/does it demonstrate?	When/how often will this be available?
Case Studies completed by the community	Demonstrate the development of neighbourhood networks	Annually

Risks that will affect the delivery of this Objective

Risk	Ref to existing action above, if relevant	Other mitigating actions if required

Support required to progress this Objective, including any associated financial contributions

From PSB support Team	In respect of engagement/involvement	In respect of data or analyses

_____ RCT Community Resilience Hubs End _____

Actions that will deliver this Objective – **Gurnos Community Hub – Calon Las**

Actions (first year)		Milestones		Delivery date	Lead
Ref	Description	Ref	Description		
2	<p>Improve access to information and services through a single point of contact approach at the Community Hub within each Community Zones, joining up/integrating 'one public service'.</p> <p>Outcome: Communities that can access timely and appropriate information, advice and assistance that enables them to improve or maintain their health and well-being.</p>	2.1	<i>To seek alternative sources of funding or partner contributions to maintain access to information services</i>		
			<i>ICF currently reviewing social prescribing allocations. To work with RPB to consider how this links and supports community hub delivery</i>		
			<i>Funding from WG being reviewed. To be factored into future planning and priorities.</i>		
3	<p>Communities to be positively <i>engaged</i> and empowered so they have a real say in the services they receive and how they are organised and delivered in their community together through a <i>co-production</i> approach</p> <p>Outcome: communities feel safer where they live and utilise community assets.</p>	3.1	<i>Neighbourhood network to be redeveloped in light of the disruption from Covid and staff being redirected to respond to pandemic.</i>		
			<i>Session on community zone priorities for revised action plan currently being developed/planned</i>		

Actions (first year)		Milestones		Delivery date	Lead
Ref	Description	Ref	Description		
			<i>Consultation priorities identified during Covid to be used as base to inform planning workshops</i>		
4	Develop a joint evaluation framework across Cwm Taf to compare and contrast the models and their effectiveness to inform future developments.	4.1	<i>Currently refreshing/reviewing outcomes for a local approach due to the disruption/impact that Covid has had across the community zone</i>		

Information that will help to monitor the delivery of this Objective – Look to ‘How will we know we have achieved this’ on existing plan

Quantitative Evidence – including Performance Indicators

PI ref	Local/ National	PI description	Direction of travel	Frequency	Responsible partner
	Local	Number of residents engaged with community events	Increase	Event schedules	3Gs Foundation Group / Gurnos Community Zone Implementation Group
	Local	Number of residents accessing information, advice and assistance	Increase	Weekly	3Gs Foundation Group / Gurnos Community Zone Implementation Group
	Local	Footfall through the community hub	Increase	Weekly	3Gs Foundation Group / Gurnos Community Zone Implementation Group
	Local	Measuring well-being to assess courses and sessions delivered in the ‘Hub’	Increase	As course schedule	Gurnos Community Zone Implementation Group
	National Survey for Wales	Percentage who feel they able to influence decisions affecting their local area (#23 of National indicators for Wales)	Increase	As updated	Cwm Taf Strategic Group (objective 1)
	National Survey for Wales	Percentage of people satisfied with their ability to get to / access the facilities they need (#24 of National indicators for Wales)	Increase	As updated	Cwm Taf Strategic Group (objective 1)
	National Survey for Wales	Percentage of people feeling safe at home, walking in the local area, and when travelling (#25 of National indicators for Wales)	Increase	As updated	Cwm Taf Strategic Group (objective 1)
	National Survey for Wales	Percentage of people satisfied with their local area as a place to live (#26 of National indicators for Wales)	Increase	As updated	Cwm Taf Strategic Group (objective 1)
	National Survey for Wales	Percentage of people agreeing that they belong to an area; that people from different background get on well together; and that people treat each other with respect (#27 of National indicators for Wales)	Increase	As updated	Cwm Taf Strategic Group (objective 1)

Data and targets will be required for all identified Performance Indicators

Qualitative Evidence

Activity	What will/does it demonstrate?	When/how often will this be available?

Risks that will affect the delivery of this Objective

Risk	Ref to existing action above, if relevant	Other mitigating actions if required

Support required to progress this Objective, including any associated financial contributions

From PSB support Team	In respect of engagement/involvement	In respect of data or analyses
To be a member of the local implementation group	To provide regular PSB regional updates To support the implementation of the local action plan Provide feedback on progress, and sharing good practice A 'critical friend' to the implementation group	Support the local mapping and setting of baseline data, local needs assessments and identifying gaps Analysis of regional data, and support analysis of local data
Support the coordination of community events	Supporting the strategic group to work with local groups and partnerships Supporting the promotion and value of the hub	Supporting the collection of data from established children first /community zones i.e. lessons learnt and effective measures used



Well-being Cross-cutting Objective	Tackling Loneliness and Isolation
Lead Officer	Sharon Richards, Voluntary Action Merthyr Tydfil and Simon James, Interlink RCT
Immediate steps:	<p>We will continue to work in new ways to channel the undoubted strengths of our communities to tackle more effectively the loneliness and isolation which often exists within many of them.</p> <p>We will help to remove any barriers to and build on the surge in volunteering seen during pandemic, whilst also recognising when to stand back as the communities are growing their own success. This will include:</p> <ol style="list-style-type: none"> working with our communities to understand what is important to them and how together, we can help to build support to make improvements; target volunteering to include people from a range of backgrounds who are lonely or isolated, either through joining in or receiving support; connecting people interested in volunteering, along with specific interests, resources and skills. This will provide opportunities to children and young people as well as adults; advertise volunteering opportunities on behalf of community groups, third sector, public sector organisations and businesses; help with the official parts of volunteering e.g. Disclosure and Barring Services (DBS) checks, advice on supervision and health and safety risk assessments; and recognition and celebration of volunteering and its achievements in our communities.
<p>Why do we need to do it?</p> <p><i>To be informed by Well-being plan, Well-being and any other Assessments and Future Trends</i></p>	<p>More than ever, people are valuing their community and want to feel a part of it. Many want to offer skills and connections. The Well-being Assessment demonstrated that feeling part of, or like you belong to, makes a huge difference to well-being. We, as a Public Services Board, need to make sure there are as few things stopping people from getting involved as possible.</p> <p>The ONS Mapping loneliness during the Coronavirus (COVID-19) pandemic (7 March 2021) report states that 8.48% of people in RCT feel lonely often or always, this is higher than the Wales average of 8.25% and British average of 7.24%. 23.17% of people in RCT report</p>

Cwm Taf Well-being Cross-cutting Objective – **Tackling Loneliness and Isolation Delivery plan**

	<p>feeling lonely some of the time (Wales 21.23%, GB 19.57%) and 15.78% feeling lonely occasionally (22.15% Wales, 24.45%). No data is available for Merthyr to avoid disclosure but what the figures show is that more people within the Cwm Taf region feel more acute levels of loneliness more often.</p> <p>The same information release shows more people feeling lonely in RCT in the last seven days than the Welsh and British average.</p> <p>The impact of the Covid-19 pandemic has undoubtedly impacted on everyone’s mental health and led to, or exacerbated, feelings of loneliness and/or isolation as discussed in a June 2021 BBC News item. Tackling loneliness and isolation was on the agenda prior to the pandemic but it now needs to be prioritised including considering how to best support specific groups of people, such as children and young people, those that live alone and older people. We also need to consider the impact that home working has had on our workforce.</p>
<p>What difference will delivering this Objective make to the people and communities in Cwm Taf?</p>	<p>The long-term vision is to develop a greater understanding, with our communities, of why people get involved and volunteer, what barriers exist and what opportunities could be developed.</p> <p>Through delivering this Objective:</p> <ul style="list-style-type: none"> • people will feel more connected and less isolated; • people will be more active; • there will be increased community capacity to tackle loneliness and isolation • people will make increased use of their surroundings, including green spaces; and • people will have better mental health and well-being
<p>What are the quick wins that the Partnership can complete in 2021-22?</p>	<ul style="list-style-type: none"> • Befriending Network – revisit and reinvigorate • Exploring how children and young people are experiencing and managing loneliness and isolation, particularly through working with schools and building on the work of well-being ambassadors • Better public sector signposting / support for those experiencing feelings of loneliness and isolation, including opportunities for ‘Loneliness Champions’ in the public sector.

Cwm Taf Well-being Cross-cutting Objective – **Tackling Loneliness and Isolation Delivery plan**

<p>Who will be involved in contributing towards this Objective? <i>This will include Cwm Taf PSB partners, people and communities, and new contributors who can help</i></p>	<p>Nominated colleagues from identified PSB partners (see action below), 3rd sector representation as identified from the Social Value Forum, communities, schools and colleges, and neighbourhood networks.</p>
<p>How does this Objective also contribute to the delivery of another Cwm Taf well-being objective?</p>	<p>This is a cross-cutting step supporting the delivery of all our Objectives.</p>
<p>How does this Objective align with the delivery of other local or national plans or strategies?</p>	<p>It's a cross cutting theme throughout the Cwm Taf Well-being Plan as well as:</p> <ul style="list-style-type: none"> • WG's 'Connected Communities' Strategy to tackle Loneliness and Social Isolation • June 2021 Programme for Government with a focus on Social Prescribing and Mental Health • Regional Social Prescribing work, being led by Public Health Wales and involving the RIIC Hub • Links to the Covid Regional Strategic Oversight Group and structure, particularly PTG and RCCE • Preventative actions within the SSWB Act and Mental Health Partnership Plan; and • Valleys Regional Park through their social prescribing and green spaces agenda, and the developing National Nature Service.
<p>How have you considered the Sustainable Development principles i.e. five ways of working in delivering this objective:</p> <ul style="list-style-type: none"> • Thinking and planning for the Long term • Preventing problems before they happen • Integrating with other strategies • Collaborating with others • Involving people and communities 	<p>Long Term – This work of this Objective will develop a culture of being active in the community for people of all ages and abilities to build community capacity and reduce loneliness and isolation. It will work to lobby for policy and funding changes with a view to securing long-term commitment to this agenda.</p> <p>Prevention – setting up a robust framework for encouraging and supporting volunteering could result in more volunteering in their community, improving physical and mental well-being preventing loneliness and isolation among all age groups. Befriending services, social prescribing and volunteering are all identified ways of preventing people's health and well-being deteriorating to the point of needing medical intervention. This is particularly important in the context of the Covid-19 pandemic and people re-entering society after shielding.</p>

	<p><i>The Right Way</i> also states: “Develop appropriate priorities, targets and programmes of action to increase participation, in particular amongst otherwise excluded/ marginalised or disadvantaged groups.</p> <p>We will also work to improve the safeguarding and standardisation of volunteering opportunities and experiences, building on the work done with the Covid-19 Volunteering Grant made available through WG.</p> <p>Integration – this plan will positively contribute to the Cwm Taf Morgannwg Regional Partnership Board’s Area Plan, particularly around the key actions for the Mental Health Partnership and the work with older people and their Dementia Strategy. The work on this cross-cutting theme will also develop links across strategic partnerships to support people to develop confidence and skills through connecting to and being active in the community. Nationally, the Connected Communities WG strategy on tackling loneliness and social isolation sets out the context for the work, and we will also address the WCFG Commissioner’s advice on developing volunteering opportunities and reducing isolation.</p> <p>Collaborating – ensuring partners in the Public Services Board develop the capacity and resilience of community and voluntary organisations, particularly in the context of recovery from the pandemic. All partners will be encouraged to act as ‘one public service’, offering staff the opportunity to be involved in the community; and to provide opportunities within public services.</p> <p>Crucially, the PSB needs to improve on its collaboration with the community, working with groups and organisation to tackle loneliness and isolation together.</p> <p>Involvement – we will speak directly with people and communities about how we continue to reduce barriers in a way that enabled such mobilisation during the pandemic and what we can do to help and support. This will be done through accessible formats, using a variety of methods to ensure we engage with diverse communities. Where we work with young people, we will promote and encourage the extension of active citizenship, so that young people are aware of their rights and develop their political literacy, to enable them to be effectively involved now and in the future.</p> <p>We will maximise the offer secured by the PSB from Co-Production Wales to improve how the collective PSB involves communities in its work.</p>
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<p>How will work towards this Objective contribute towards the seven national well-being goals:</p> <ul style="list-style-type: none"> • A prosperous Wales • A resilient Wales • A healthier Wales • A more equal Wales • A Wales of more cohesive communities • A Wales of vibrant culture and thriving Welsh language • A globally responsible Wales 	<p><i>Identified in the well-being plan is contributing towards a more prosperous Wales, a healthier Wales, a more equal Wales, a Wales of more cohesive communities, and a Wales of vibrant culture and thriving Welsh language.</i></p> <p>Prosperous - the volunteering opportunities provided within this Objective could change people’s readiness and ability to find paid employment. It could also give young people opportunities to explore future career opportunities.</p> <p>Healthier – through volunteering opportunities, there will be a reduction in people’s feelings of loneliness and isolation which will have a positive impact on people’s mental health and well-being, as well as encouraging people to take up social prescribing opportunities that would make use of the fantastic green and blue space in the region.</p> <p>More equal – by developing this plan with people with protected characteristics and providing opportunities for older people, children and young people, people with disabilities, LGBTQ groups and BME groups, providing greater opportunities to volunteer get involved, the plan recognises the Public Sector Equality Duty and will carry out Equality Impact Assessments on any new or improved services.</p> <p>More Cohesive – by working through the Community Zones to deliver some of this plan, it will provide volunteering and befriending opportunities, which will contribute to well-connected and integrated communities that are pleasant to live in. We will also encourage inter-generational projects to encourage skills transfers, learning and understanding.</p> <p>Vibrant Culture and Thriving Welsh Language – we will promote and encourage Welsh language opportunities and volunteering in the Community Hubs and networks, through Adult volunteering and learning opportunities, forging links with local and National Welsh Language organisations. Culture and heritage will form an integral part of volunteering and befriending opportunities, such as, music and dance, sport, art, heritage sites and tourism destinations.</p>
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Cwm Taf Well-being Cross-cutting Objective – **Tackling Loneliness and Isolation Delivery plan**

Actions that will deliver this Objective

Actions		Milestones		Delivery date	Lead
Ref	Description	Ref	Description		
a.	Working with our communities to understand what is important to them and how together, we can help build support to make improvements.		NESTA work / Community-led development work (Simon)		
			Using recommendations from Bevan		
			Supporting food sufficiency networks		
			Continue to look at sustainability and capturing the work.		
			Standardising metrics to demonstrate impact (with a view to help with funding, consistency).		
			COoPro work around the Assessment process and steps towards understanding our communities / ongoing conversation		
b.	Target volunteering to include people who are lonely or isolated, either through joining in or receiving support.		Role of befriending, befriending network		
			Supporting the role of L&I Development Officer and ensuring strategic buy in		
			Role of Welsh language / BAME work		
			Understanding the role of technology https://www.wcpp.org.uk/publication/the-role-of-communities-and-the-use-of-technology-in-mitigating-loneliness-during-the-coronavirus-pandemic/		
			Schools and wellbeing ambassadors		
c.	Connecting people interested in volunteering, along with their specific interests, resources and skills.		Supporting		
			Green Spaces, Coed Lleol, Actif Woods, Friends of... WtoW		
			Valleys Regional Park and National Nature Service		
			MTBWYF		
		Pen Y Dre / Cyfarthfa Wellbeing Ambassadors			
d.	Advertise volunteering opportunities on behalf of community groups, third sector,		Utilise new platforms (Connect RCT, RPB website) and existing ones		
			Social Prescribing		
			Work to understand how people view / want to find opportunities?		

Cwm Taf Well-being Cross-cutting Objective – Tackling Loneliness and Isolation Delivery plan

Actions		Milestones		Delivery date	Lead
Ref	Description	Ref	Description		
d.	public sector organisations and businesses		Social Media		
			Rebecca Goodhand / Comms with RPB around ensuring there's one message		
e.	Help with the official parts of volunteering e.g. Disclosure and Barring Service (DBS) checks, advice on supervision and health and safety risk assessments.		Safeguarding and Covid, volunteers uniforms		
f.	Recognition and celebration of volunteering and its achievements in our communities.		Using AGMS. Public sector sponsorships		
			Social Media Volunteering week.		

Cwm Taf Well-being Cross-cutting Objective – **Tackling Loneliness and Isolation Delivery plan**

Information that will help to monitor the delivery of this Objective

Quantitative Evidence – including Performance Indicators

PI ref	Local/ National	PI description	Direction of travel	Frequency	Responsible partner
		To help be developed under Action A			

Data and targets will be required for all identified Performance Indicators

Qualitative Evidence

Activity	What will/does it demonstrate?	When/how often will this be available?
Subjective Well-being Measures (Warwick/Edinburgh scale) to be used across activities delivered through community hubs	Asking people to grade how strongly they agree with subjective well-being statements at the beginning and end of an activity can assess the impact that the activity is having on the individual and collective well-being.	As activities are run
Case Studies		
Capturing Journeys, linked to the RPB / Assessment	The difference being made	As captured

Risks that will affect the delivery of this Objective

Risk	Ref to existing action above, if relevant	Other mitigating actions if required
Too great a demand for services to cope with / feel like their making an impact		Maintain pressure on funders to consider the sustainability of services, and recognising the preventative role of the third sector
Covid restrictions preventing activities from going ahead / those with the greatest need		Helping community groups work with council and other key holders to make spaces 'Covid secure' and as open and accessible as possible.

Cwm Taf Well-being Cross-cutting Objective – **Tackling Loneliness and Isolation Delivery plan**

If there are insufficient resources then there is likely to be limited impact on loneliness and isolation		To look at what current resources could be more effectively used to direct providers to address loneliness and isolation
If there is an assumption this is about older people then key issues with certain groups including people with disabilities (physical and mental) children, young people and adults will not be addressed.		To ensure we define target groups and/or target communities to measure progress.

Support required to progress this Objective, including any associated financial contributions

From PSB support Team	In respect of engagement/involvement	In respect of data or analyses
Support for audit and analysis as described in Action a.3 above.	Other Objective Leads and key partners to drive specific projects and ensure their own delivery plans seek to tackle loneliness and isolation, where possible	Evidence base for identifying how we collect and report making a difference.
Administration / secretariat of delivery group. Establishing a working group.	Help to identify what groups are most affected by loneliness and isolation and establish an evidence base.	Welsh Bacalaureate, results and value.
Clearer definition of target groups is required to assess involvement capacity and needs.	Integration and collaboration with SSWB board	Evidence gathering from other work areas and national schemes.

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Cwm Taf Public Services Board Work Programme 21-22 PSB Year

(The Work Programme is reviewed at each meeting and as such is subject to change)



PSB Qtr	Meeting Date	Areas of work to be covered and lead	PSB Requirement	Planning meeting?	Papers Issued
	Standing Items	<ul style="list-style-type: none"> Minutes of Previous Meeting Actions Arising Information Reports / Documents (Workplan) Any Other Business <i>Update from SPB Chair</i> Chairs Review 	<ul style="list-style-type: none"> Agree as Accurate Concentrate on any actions that are not Green in action log Information only unless a request is asked in advance of meeting to discuss a particular item – time allocated as required. Will always include workplan for review and update if required. To be requested in advance of meeting via Chair – time allocated as required <i>Overview of SPB meeting including any items being escalated to PSB as individual agenda items</i> Opportunity to review meeting, identify good news stories and items to be addressed by PSB, re-consider any items to be added to work plan 		
	Recurring Items	<ul style="list-style-type: none"> Budget – annually? Performance Against Delivery Plans inc tangible differences JOSC Updates / Requirements 	<ul style="list-style-type: none"> Agree contributions / monitor spend as reported Review and constructive challenge on exception basis of performance / progress against delivery plans including any performance indicators, risks, tangible differences made via partnership working at PSB Level Scrutiny requirements from JOSC that need to be considered by PSB 		
1	27 July 2021 (summer holiday) * note, trial 10am start	<ul style="list-style-type: none"> Review of ToR / Vice Chair vacancy VRP Update Well-being Assessment: progress and requirements Review of Well-being Objectives and future plans to June 2022 (to inform business plans) 	<ul style="list-style-type: none"> No changes expected following July 20 review. VRP request to update to PSBs in the Valleys. VRP should look to strengthen ongoing links with PSBs. Note tendering update and address requirements. Discuss progress and future plans. 	21 June	20 July 2021

Cwm Taf Public Services Board Work Programme 21-22 PSB Year

(The Work Programme is reviewed at each meeting and as such is subject to change)

		<p>– Leads to be spoken with in advance: PM / AJ / AO / SR & SJ</p> <ul style="list-style-type: none"> • Health Foundation Workshop 12 July • PSB role as Strategic Board: Mental Health workshop • Update on Involvement / NESTA • Update on work with WCVA (futures) <p><i>For Information: Published Annual Report 2020-21 WG Programme for Government / Statement of Wellbeing</i></p>	<ul style="list-style-type: none"> • Commit to business plans for planning in the year ahead / links to Assessment. • Consideration of ‘delivery arm’ of PSB. • Feedback and update. • Discuss how it informs the future work, Assessment and Plans with the intention for workshops. • Discuss role of Board and links to CSP/APB. Contributions to achieving shared agenda. • Invite CSP / APB / RPB / Safeguarding • Mapping where we are, what we know / don’t know, what can the PSB do (Assessment and Plan). • Inform Members of success in securing CoPro support for 5 years. Simon James work – workshop for October PSB. • Update for Members on potential opportunities being explored in relation to the Assessment. Buy in for any potential workshops. 		
2	12 October 2021*	<ul style="list-style-type: none"> • Well-being Assessment: progress and requirements – first findings and updates 	<ul style="list-style-type: none"> • Update on analytic work (scheduled for completion 30 Sept 2021) • Update on 100 days of engagement 		5 October 2021

Cwm Taf Public Services Board Work Programme 21-22 PSB Year

(The Work Programme is reviewed at each meeting and as such is subject to change)

	Brought forward for half term / RCT Cabinet	<ul style="list-style-type: none"> • (Draft) delivery plans for WB Objectives – June 2022 • Receiving the findings of the vulnerability profile work and recommendations • Update from delivery boards • Workshop: NESTA offer, Community Action and volunteering 	<ul style="list-style-type: none"> • More specifics on the work for the year, deadlines and steps. • Work to show the threads between the Objectives. • Inform the ‘emerging priority’ discussion, following on from mental health session in July 		
3	18 January 2022	<ul style="list-style-type: none"> • Well-being Assessment: progress and requirements – final draft and plans for sign off • Preparation for the 2021-22 Annual Report • Chair and Vice Chair position to be reviewed (annual review) • Meeting Schedule July 22 – June 23 (merged?) • PSB Budget and Support Team Arrangements • Update: Delivery Plans 	Note, this will be the final Annual Report relating to the 2018-2023 Wellbeing Plan.		11 January 2022

Cwm Taf Public Services Board Work Programme 21-22 PSB Year

(The Work Programme is reviewed at each meeting and as such is subject to change)



4	26 April 2022 * purdah	Draft Annual Report 2021-22 Preparation for publication of the Assessment by May 2022 NOTE: JOINT PSB / LAST MEETING OF CWMT TAF PSB?	Members receive draft Annual Report for comment (to be published July 2022)		19 April 2022

Consideration for Future Meetings:

- **Need to be adaptable to considering any requirements to progress with Bridgend**
- **Delivery arm of PSB – is there an intention to re-instate SPB or thematic delivery groups?**
- **Futures workshop (autumn 2021?) for Assessment work**

CWM TAF PUBLIC SERVICES BOARD

Minutes of the virtual meeting of the Cwm Taf Public Services Board held on Tuesday, 27 July 2021 at 10.00 am

PRESENT	
Mark Brace (MB) Chair	Assistant Police & Crime Commissioner & Chair of Bridgend PSB
Cllr Lisa Mytton	Merthyr Tydfil County Borough Council
Cllr Rhys Lewis (RL, for Cllr A. Morgan)	Rhondda Cynon Taf County Borough Council
Chris Bradshaw (CB)	Rhondda Cynon Taf County Borough Council
Paul Mee (PM)	Rhondda Cynon Taf County Borough Council
Ellis Cooper (EC)	Merthyr Tydfil County Borough Council
Ch Supt Steve Jones (SJ)	South Wales Police
Prof Marcus Longley (ML)	University Health Board, Cwm Taf Morgannwg
Linda Prosser (LP)	University Health Board, Cwm Taf Morgannwg
Kelechi Nnoaham (KN)	Public Health Wales
Angela Jones (AJ)	Public Health Wales
Pauline Richards (PR)	Interlink RCT
Simon James (SJa)	Interlink RCT
Sharon Richards (SR)	VAMT
Richard Baker (RB)	Welsh Government
Huw Morse (HM, on behalf of HJ)	South Wales Fire & Rescue
Geoff Hobbs (GH, on behalf of M.Evans)	Natural Resources Wales
Eirian Evans (EE)	National Probation Service
IN ATTENDANCE	
Kirsty Smith	PSB Senior Officer
Lisa Toghill	PSB Senior Officer
Emma Wilkins	RCT Democratic Services
J Mushirigani Monjero	Coproduction Network for Wales
Phil Lewis	Valleys Regional Park
APOLOGIES	
Cllr Andrew Morgan	Rhondda Cynon Taf County Borough Council
Cllr Jill Bonetto (JB)	Rhondda Cynon Taf County Borough Council & Chair of the CTPSB Joint Scrutiny Cmt.
Cllr Chris Davies (CD)	Merthyr Tydfil County Borough Council & Chair of CTMRPB
Chief Constable J Vaughan	South Wales Police
Huw Jakeway	South Wales Fire & Rescue Service
Alyn Owen	Merthyr Tydfil County Borough Council

No	Outcome. Example: Decision/Direction/Approval/Next Steps
1.	<p>WELCOME, INTRODUCTIONS & APOLOGIES</p> <p>The Chair welcomed Members of the PSB to the meeting and apologies of absence were also provided.</p>
2.	<p>DECLARATION OF INTEREST</p> <p>There were no declarations of interest pertaining to the agenda.</p>
3.	<p>ACTIONS FROM PREVIOUS MEETING - FOR APPROVAL BY PSB</p> <p>The Action Notes of the 27th April 2021 were approved as an accurate reflection of the meeting.</p>
4.	<p>MATTERS ARISING</p> <p>The Chair took the opportunity to discuss the following matters arising from the previous meeting:</p> <p>Item 4 – ‘Covid Response’ – The Board were advised that there was no feedback to the support team on applications to the ‘Levelling Up’ fund.</p> <p>Item 6 – ‘Annual Report’ – The Chair confirmed that the Annual Report was published on the 2nd July, on the Our Cwm Taf website and sent to all members and partners.</p> <p>Item 7 – ‘Bevan Foundation Report – What has worked from community perspective over last 12 months’ – A task and finish group between RPB and PSB is proposed to look at community development approaches across the work of the Boards. SJ confirmed that a meeting between the Chairs to confirm the role and remit was to be taken forward and the findings would be brought back to the Board for approval.</p>
5.	<p>VALLEYS REGIONAL PARK UPDATE</p> <p>Phil Lewis, Strategic and Operational Lead for Valleys Regional Park (VRP) provided the Board with a video and PowerPoint presentation in respect of the work of the VRP including aims and priority work area, particularly in making the parks and gateway sites working together.</p> <p>PL discussed opportunities for working together to jointly achieve aims, as well as opportunities for working together in Covid recovery and Brexit mitigation.</p> <p>The Chair thanked PL for the presentation and spoke of the important links with the wellbeing and Mental Health agenda and key alignment with delivery of the well being assessments.</p> <p>Board Members welcomed the direction of travel in this area and spoke of the</p>

following in respect of linkages with VPN and key themes and collaborative approaches:

- importance of the linkages with open, green space and health and well being
- challenges and inequalities / deprivation in respect of access to green space - query how this deficit could be overcome and policy formed? PL spoke of the need to engage with communities and of the challenges yet to be overcome. The importance of partnership working and community group engagement is instrumental to help support and strengthen the networks available, such as the Guardian scheme and Big Bocs Bwyd project.
- wide spectrum of work already being taken forward around access and use of green space, the work with the community renewal fund and the developing National Nature Service. VRP needs to acknowledge this and look to take a leap, such as through supporting the alternative curriculum, creating clear pathways between green volunteering and employment.
- links needed to be taken forward with LDPs and national development frameworks. Reference was made to the limitations and accessibility issues experienced by some in respect of access to green spaces during the lockdown periods, as well as the agility and range of delivery mechanisms.
- opportunities for voluntary work with the Probation Service which was welcomed and supported.
- Welcomed investments already taken forward in respect of green spaces and the legacy work of the valley taskforce, but uncertainty over the future; the length of the programme and how improvements to the quality and range could be taken forward. PL spoke of discussions with WG in respect of the programme and the range of projects being taken forward including valley cycling routes to be promoted across authorities.
- excellent work through food prosperity networks in each authority and how this could link with the VRP aims.
- opportunities of linking the project with Healthy School Scheme.
- The challenge to the PSB is around what are we as a collective are doing to help with access to green spaces.

The Chair thanked PL for the presentation and the positive comments from Board Members in respect of potential partnership working. Members were encouraged to contact PL outside of the meeting for further opportunities of collaborative working and linkage.

Action: PSB Officers to share PL contact details and the Presentation. Members **RESOLVED** to note the presentation.

6.

WELL-BEING ASSESSMENT: PROGRESS AND REQUIREMENTS

The Chair commenced discussions by providing context to the background and progress to date in respect of the wellbeing assessment.

- Members were reminded of the meeting with The Health Foundation on 12th July looking at inequalities, and the interesting and informative

discussions had at the session about the Assessment work, working with citizens and our communities to agree priority areas of focus and jointly agree how to tackle them.

- Members were advised of the WG support grant for 2021-22 for the Cwm Taf Morgannwg region which was £58,636 to produce one, joint well-being assessment. It has been agreed with Bridgend PSB that £40,656 would be used for the data collection, analysis and production of the well-being assessment for Cwm Taf Morgannwg. The remaining £18,000 would be spent on the engagement and involvement elements of the assessments process and as previously discussed, all of the work and approach would be done jointly with the RPB who need to produce and publish their population needs assessment on a similar timeline. This would supplement the support secured for five-years for the region with Co-Production Network Wales.
- The Chair confirmed that, following a procurement exercise, Practice Solutions Ltd would be taking forward the data analysis work going forward.

The Board welcomed Jenny Mushiring'ani Monjero, associate with Co-Production Network Wales who provided Members with an overview of the engagement work of the Assessment process, providing information in respect of the progress to date and the future aims and objective, including details surrounding the '100 days of Engagement' framework and the tight timelines for the work, the structures and mechanisms being put in place to undertake the Assessment in terms of Steering group and data and engagement sub groups, and building in opportunities for reflecting and sense checking.

Crucial to this being a fundamentally different approach will be in looking to over-represent the overlooked, and designing for the margins as a way of improving inclusivity.

Members queried how the Board could improve accessibility and gain a better understanding of the barriers and embed co-production principles. It was discussed that breaking down barriers of what co-production means with common set of language would help, and a parallel strand of work will be to work with the Board to prevent creating unrealistic expectations whilst working with communities to come up with different, simple or practical solutions to agreed problems and priorities.

The PSB support team spoke of the need to get buy in from Board Members and their organisations, and to use the opportunities arising to get meaningful data and insight from the assessments so that it can be used as a shared tool and evidence base for the region. Members were directed to a short survey available to capture sign up to participate in the work and were urged to encourage appropriate colleagues to complete this.

The Chair spoke of the positive focus for the PSB and the need to ensure that the process worked for the Board whilst also encouraging all to contribute to the data and process being taken forward. Members were also advised that there will be a webpage launching that we would ask is promoted and shared across networks.

	<p>Action: PSB Officers to share Community Assessment Action Group survey and notes of work to date with Members to sign up / share with relevant officers. Members AGREED to support and contribute to the Community Assessment Action Group and sub-group.</p> <p>Members AGREED to promote webpages and communications linked to the Assessment work</p>
7.	<p>UPDATE ON WELL-BEING OBJECTIVES AND FUTURE PLANS TO JUNE 2022</p> <p>The Chair took the opportunity to remind members of the statutory duties and expectations placed on them to deliver against the existing Well-being Plan (2018-23) as well as undertaking a new assessment to inform the next Plan.</p> <p>Members were advised that the PSB’s Joint Overview and Scrutiny Committee (JOSC) had challenged the outcomes of the PSB as there had been no progress or delivery plans of the PSB to scrutinise for the 2019-20 year.</p> <p>The Chair advised that the Objective Leads, along with the support team, had drafted some outline delivery plans for July 2021-June 2022 based on the steps laid out in the Plan in the context of Covid and Brexit, and welcomed the Boards input/suggestions for reviewing the Objectives and the draft plans for the year.</p> <p>The Board received the Objective Leads for each of the delivery plans providing an update on the work undertaken so far and the work to be taken forward.</p> <p>AJ – Healthy People PM – Thriving Communities SR – Loneliness and Isolation EC - Strong Economy (brief verbal update in the absence of Alyn Owen)</p> <p>The Board thanked officers for the update. Following discussion, the following actions were AGREED:</p> <ul style="list-style-type: none"> • At the October PSB, space is made on the Agenda for an update for the ‘Vulnerability Profile’ work being undertaken under the ‘Healthy People’ Objective. • Befriending report to be circulated to Members as part of the work and understanding on ‘Tackling Loneliness and Isolation’. • In Alyn Owen’s absence, a written update on Strong Economy is to be shared for consideration alongside the 2021-22 Delivery Plan. • Members to provide comment and feedback on the work to be taken forward.
8.	<p>PSB ROLE AS STRATEGIC BOARD: MENTAL HEALTH</p> <p>The Chair introduced the item and commented on the work undertaken by the partnership structures of Cwm Taf Morgannwg and individual organisations in respect of Mental Health and questioned how this could link in with the work of the PSB.</p> <p>KS provided a comprehensive update in respect of the learnings from the Mental Health Scoping Review that had been undertaken in spring 2021.</p>

	<p>Members of the Board discussed the need for an agreed system approach in regard to mental health and the need to improve communication by all in respect of attendance and feedback at events. The broad definition of 'mental health' can be problematic and the Board acknowledged that what Health colleagues consider the issue to be isn't the same as mental health and well-being. Each organisation is seeing the impact of mental ill-health and people needing help, particularly with people not being able to access early intervention support and so going into more complex care / developing negative behaviours that then fall to the Police.</p> <p>Members discussed the pathways with Mental Health and spoke of GP referrals, social prescribing and self-referrals. Reference was also made to early intervention and prevention strategies and the problems with short term funding opportunities.</p> <p>Following discussions, it was RESOLVED that the Board wanted to take forward further work in respect of the mental health agenda and the need to work closely with the RPB to take forward a joint approach. In addition, the Board would task the Assessment Action Group to consider mental health in reviewing data and involvement.</p>
9.	<p>ANNUAL REVIEW OF THE PSB'S TERMS OF REFERENCE</p> <p>The Chair presented to Members the PSBs Terms of Reference for review and sought any amendments that Members may wish to take forward.</p> <p>Members AGREED to the Terms of Reference with no changes required for the current partnership arrangements.</p>
10.	<p>STRATEGIC ALLOCATION FUNDING (SAF)</p> <p>GH advised the Board of the freezing of funding in respect of the strategic allocation funding by NRW for the financial year, due to the impact on budgets with Covid and other priority areas referencing flooding and spoke of the intention to hopefully take forward effective grant funding in future years.</p> <p>Members noted the position.</p>
11.	<p>ANY OTHER BUSINESS</p> <p>SJ sought any expressions of interest from Board Members to take forward a funding bid through the Cardiff Capital Region Challenge fund, as it was not open for 3rd sector to apply. GH advised that NRW would be interested, and discussions would be taken forward outside of the meeting.</p>
12.	<p>DATE OF NEXT MEETING</p> <p>Members noted that the next meeting of the Board was 19th October 2021.</p>
13.	<p>INFORMATION REPORTS</p>

Members noted the information reports as listed on the agenda, which were available through the 'Our Cwm Taf' website.

The meeting closed at 12.10 pm

**M Brace
(Chair)**

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